



2. Software Development as Engineering Activity

Prof. Dr. U. Aßmann
Dr. Sebastian Götz
Technische Universität Dresden
Institut für Software- und Multimediatechnik
Lehrstuhl Softwaretechnologie
<http://st.inf.tu-dresden.de>
WS 14-0.1, 07.10.2014

1. **Software Engineering Scenarios**
2. **A run through the engineering life cycle**
3. **Engineers and Entrepreneurs**

- ▶ Balzert Introduction
- ▶ Maciaszek/Liong Chap. 1
- ▶ Ghezzi Chap 5+7 or
- ▶ Pfleeger Chap 2+4
- ▶ Wolfgang Hesse, Heinrich C. Mayr. Modellierung in der Softwaretechnik: eine Bestandsaufnahme. Informatik Spektrum 31(5), Springer-Verlag 2008
 - ▶ DOI 10.1007/s00287-008-0276-7
- ▶ Ed Seidewitz. What models mean. IEEE Software, 20:26-32, September 2003.
 - ▶ http://ieeexplore.ieee.org/xpls/abs_all.jsp?arnumber=1231147&tag=1

Wie man sich
selbständig die
Literatur erarbeitet

- ▶ M. Pidd. Tools for Thinking. Modeling in Management Science. Wiley. Gives a good overview on modeling in general (soft and hard models)
- ▶ www.omg.org/mda Model driven architecture® is a process that structures refinement-based development, using UML
- ▶ Favre's papers on egyptology:
 - ▶ Jean-Marie Favre. Foundations of model (driven) (reverse) engineering: Models - episode I: Stories of the fidus papyrus and of the solarus. In Jean Bezivin and Reiko Heckel, editors, Language Engineering for Model-Driven Software Development, number 04101 in Dagstuhl Seminar Proceedings, Dagstuhl, Germany, 2005. Internationales Begegnungs- und Forschungszentrum für Informatik (IBFI), Schloss Dagstuhl, Germany.
 - ▶ Jean-Marie Favre. Foundations of meta-pyramids: Languages vs. metamodels-episode II: Story of thotus the baboon1. In Jean Bezivin and Reiko Heckel, editors, Language Engineering for Model-Driven Software Development, number 04101 in Dagstuhl Seminar Proceedings, Dagstuhl, Germany, 2005. Internationales Begegnungs- und Forschungszentrum für Informatik (IBFI), Schloss Dagstuhl, Germany.
- JR Abrial, Stephan Hallerstede. Refinement, decomposition, and instantiation of discrete models: Application to Event-B. Fundamenta Informaticae, 2007
 - <http://dl.acm.org/citation.cfm?id=1365974&CFID=49627514&CFTOKEN=73132377>

- ▶ Konrad Zuse. Mein Lebenswerk. Springer. A MUST for every student.
- ▶ Michael Lewis. The New New Thing. A book about how Jim Clark, Netscape founder, founded Healtheon. Coronet Books, Hodder & Stoughton
- ▶ R. Würth. Skript on Entrepreneurship. Interfakultatives Institut für Entrepreneurship. TU Karlsruhe. <http://www.iep.uni-karlsruhe.de/260.php>
- ▶ Klaus Kemper. Heinz Nixdorf. Verlag Moderne Industrie.
 - The Nixdorf foundation donated given 2 chairs to the department (multimedia, computational engineering)
- ▶ The Google story.
- ▶ Steve Jobs. about Apple. (There are several books available)
- ▶ Bill Gates. The Way Ahead. (dtsch. Der Weg nach vorn. Die Zukunft der Informationsgesellschaft) Autobiography. Hoffmann&Campe.
- ▶ D. Brandes. Konsequenz einfach. Die Aldi Erfolgsstory. Heyne-Verlag.
- ▶ David Thielen. Die 12 simplen Erfolgsgeheimnisse von Microsoft. Econ-Verlag
- ▶ W. Wiedeking. *Anders ist besser. Ein Versuch über neue Wege in Wirtschaft und Politik.* Piper-Verlag, München 2006.
- ▶ D. Tapscott. Wikonomics. 2007

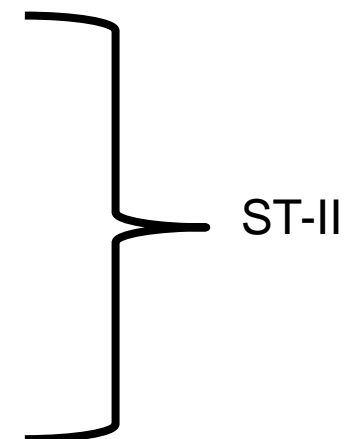


- You are a project manager in Hamann/Becker Car Radios, Inc, Karlsruhe, Germany
- Your boss comes into your office and says:
- “Our competitor Smith Car Radios has a new satellite radio. Their sales are growing, and our customers demand it, too. How quickly can you deliver me a satellite radio?”

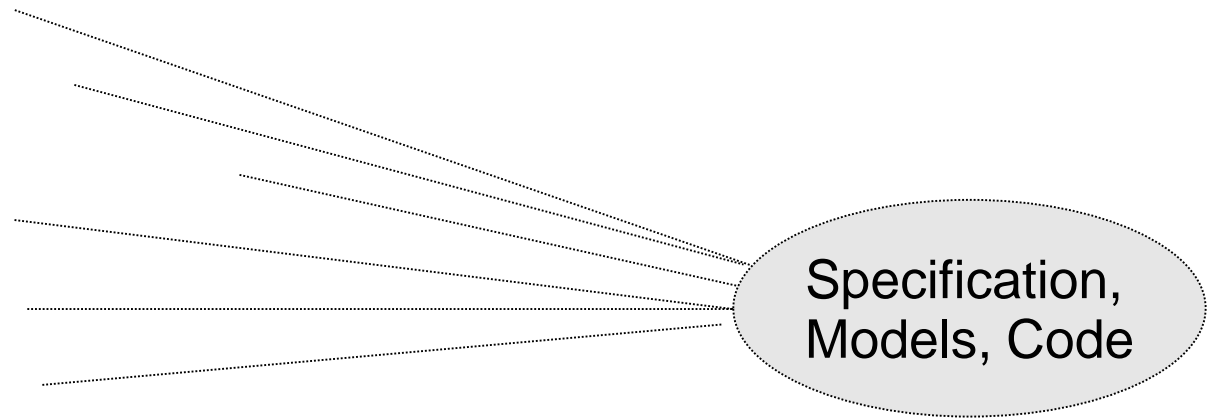
- ▶ How many people?
 - do we have the right ones?
- ▶ Which milestones (deadlines)?
- ▶ How many resources?



- ▶ What should the radio be able to do?
- ▶ How will it be better than the competitors? (competitive business edge)
- ▶ How can take a structured way towards the product?
- ▶ How can we engineer it?



- ▶ It teaches the production of software with engineering techniques (the engineer's toolkit)
- ▶ Activities:
 - ▶ Model and Specify
 - ▶ Analysis and Prediction
 - ▶ Construction
 - ▶ Reuse
 - ▶ Validation
 - ▶ Improvement
 - ▶ Sell



Software engineers model, specify, analyse, predict, build, validate, improve, and sell.

- **Model** a reality (a domain or a system in the world):
 - Describe a phenomenon not subject to construction
 - World and problem modeling vs. system modeling
- ▶ **Specify** a system:
 - ▶ Specifying features and requirements of a system
- **Analyze** (measure) a reality (a model or a system)
 - Identifying the problem (problem analysis, goal analysis, risk analysis)
 - **Measure** a system (Software metrics)
 - Searching and finding
 - Controlling
- ▶ **Predict** features of a product from the model (form hypotheses, prove)
 - Forming hypotheses about the system
- ▶ **Construct** a product (realize, develop, invent, build): apply systematic engineering steps to get a high-quality, evolvable software system
 - **Elaboration** (adding more details to the model to arrive at an implementation)
 - **Compose** a system from components
 - **Describing** the infinite and the unknown with finite descriptions
 - **Structure** a model (making the model more clear)
 - Refinement (making the model more precise and detailed)
 - Abstraction (leaving out detail, focusing on the essential)
 - Domain Transformation (changing representation of model)
 - ▶ **Reuse** parts of products

Descriptive modeling



Prescriptive modeling

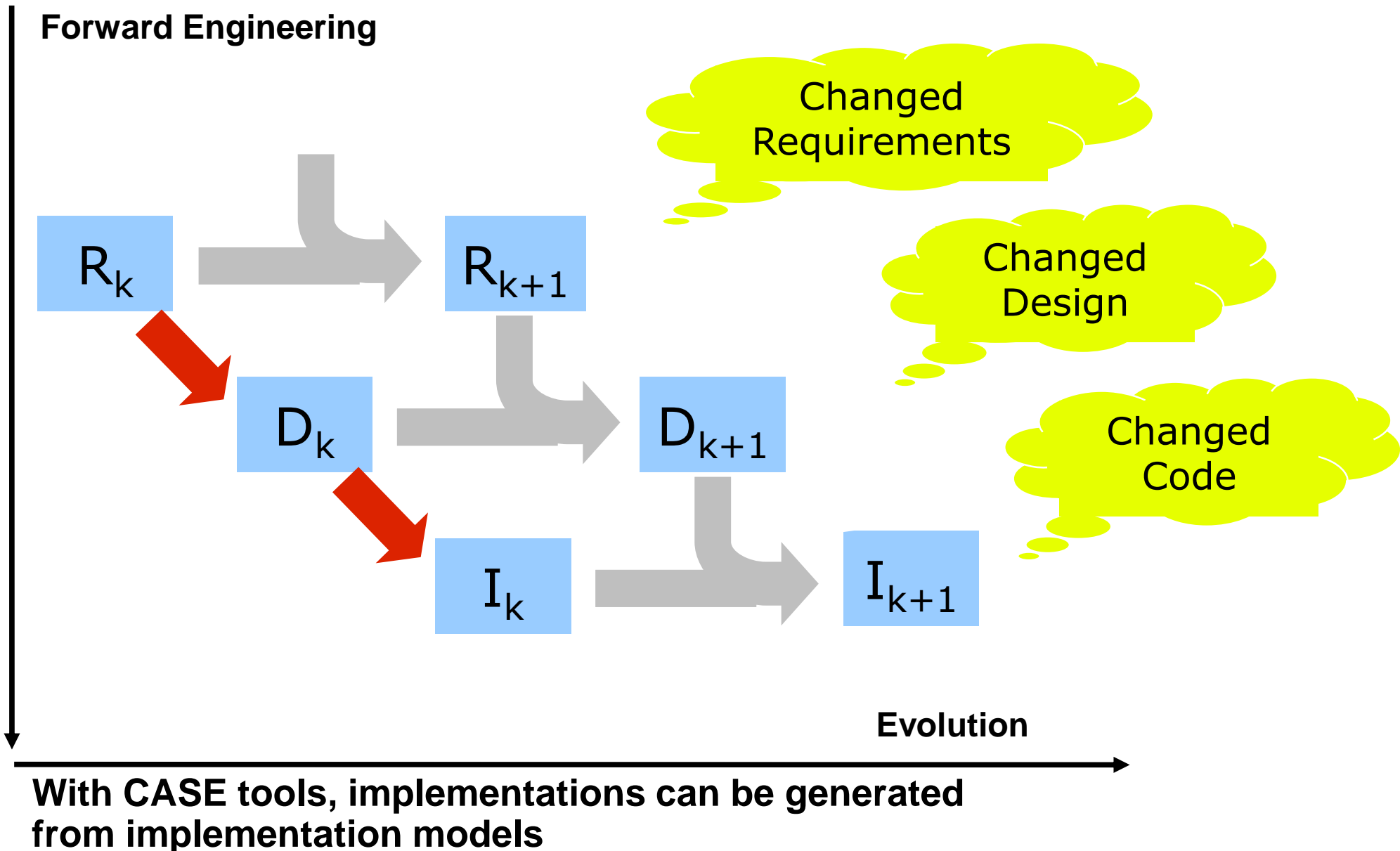
- ▶ **Validate** hypotheses on the product
 - Experimentation (empirical software engineering)
 - Consolidate (Checking consistency, integrity, wellformedness, completeness, soundness)
 - Testing
 - Proving (formal software engineering, formal methods)
 - Statistics (not covered here)
- ▶ **Improve** the product
 - Reverse engineer
 - Restructure
 - Optimize with regard to a value model
- ▶ **Sell** the product(s)
 - The software engineer solves problems to earn money for his company and himself
 - How to come to products?
 - How to talk to customers?
 - How to see the problem of the customer?
 - How to reach a market with a product?
 - How to found a startup?
 - Often, engineers are good technicians, but fail to sell the products.

- The profession of engineering--which, by the way, is merely the adapting of discoveries in science and art to the uses of mankind--is a peculiarly isolated one.
- But very little is known about it among those outside of the profession. Laymen know something about law, a little about medicine, quite a lot--nowadays--about metaphysics. But laymen know nothing about engineering. Indeed, a source of common amusement among engineers is the peculiar fact that the average layman cannot differentiate between **the man who runs a locomotive and the man who designs a locomotive**. In ordinary parlance both are called engineers.
- Yet there is a difference between them--a difference as between day and night. For one merely operates the results of the creative genius of the other. This almost universal ignorance as to what constitutes an engineer serves to show to what broad extent the profession of engineering is isolated.

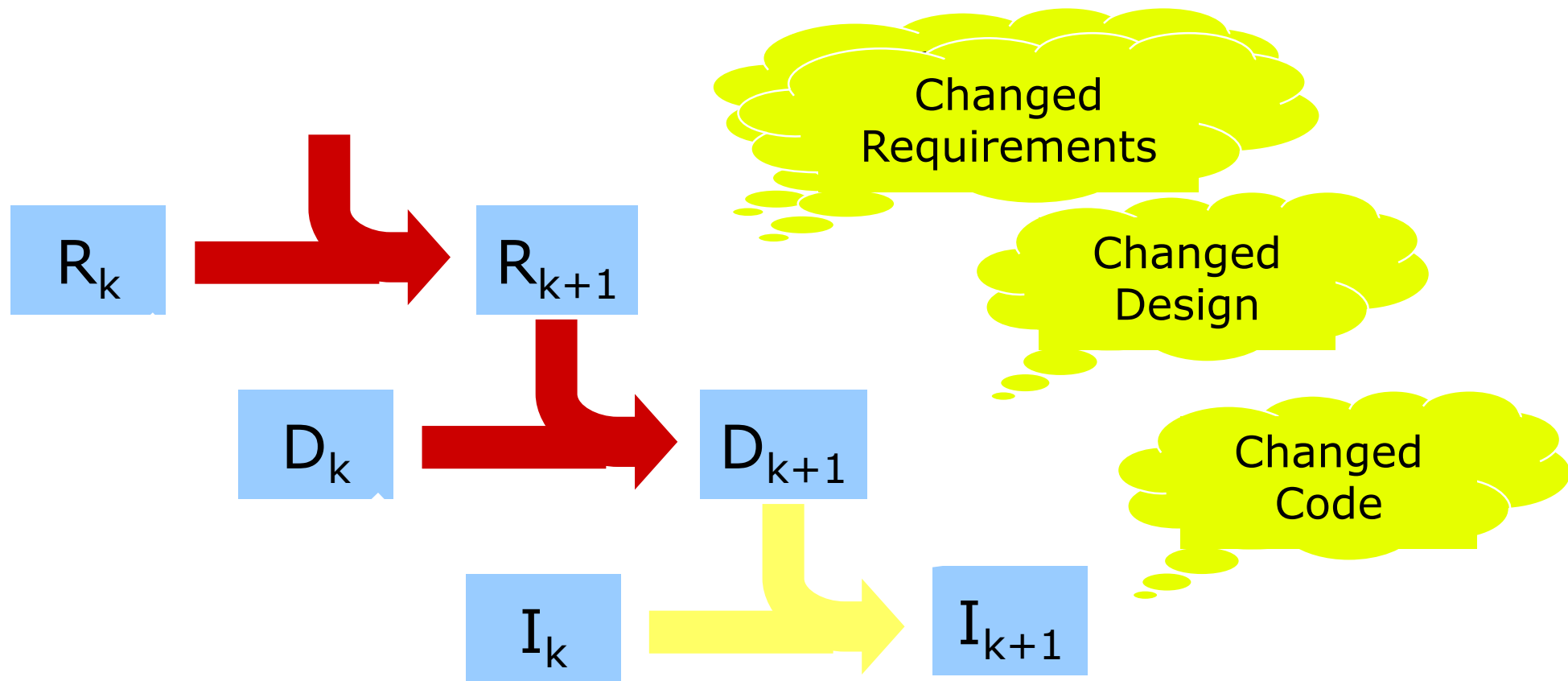
Charles M. Horton. Title: Opportunities in Engineering. 1920, by Harper & Brothers. <http://www.gutenberg.org/ebooks/24681>

Forward Engineering, Backward Engineering,
Improvement, Round-Trip Engineering

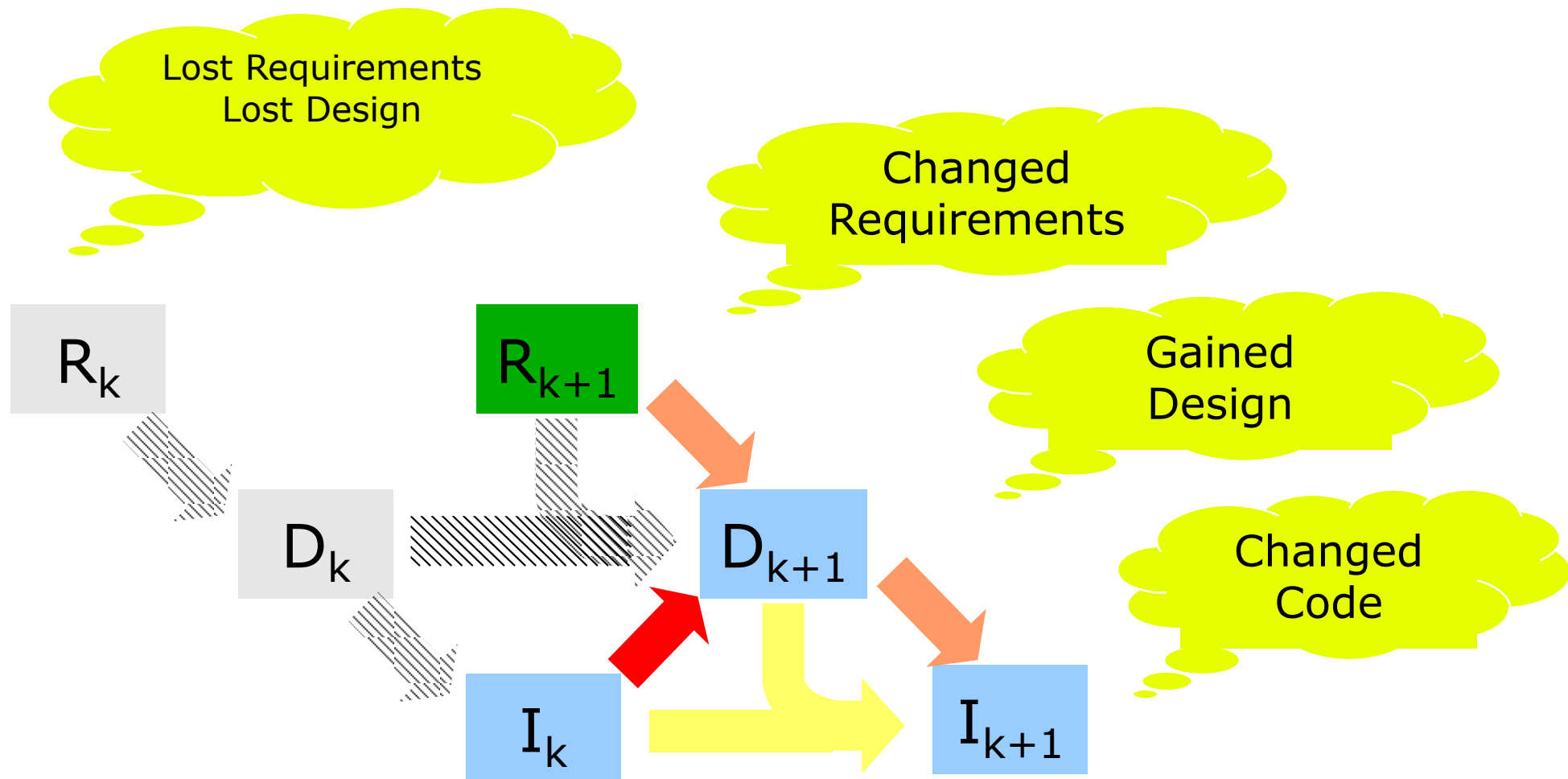
2.1. SCENARIOS OF SOFTWARE ENGINEERING



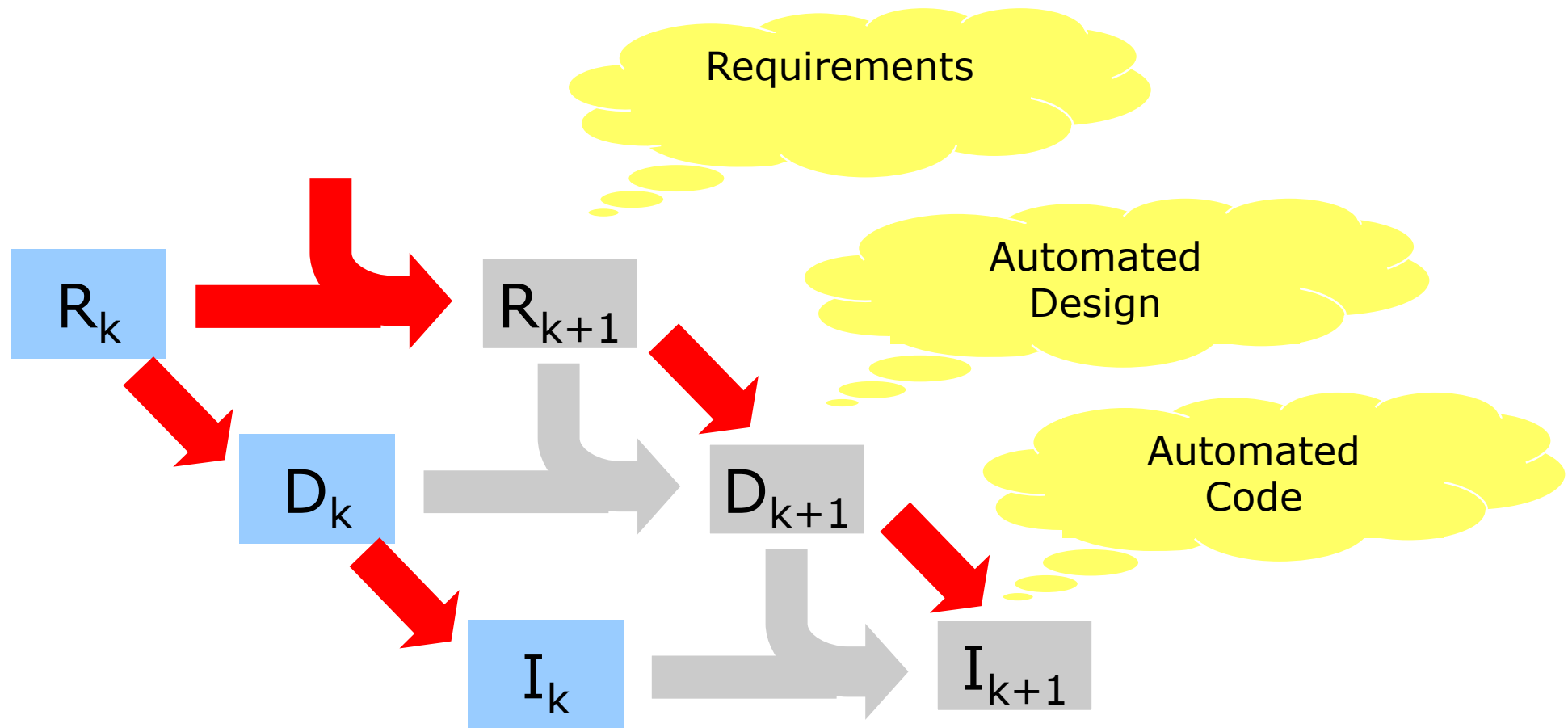
- ▶ Changed requirements require unforeseen refactoring and extensions
- ▶ Software must be structured flexibly so that it can be evolved
- ▶ Sometimes, more product variants are created and a *product line* emerges



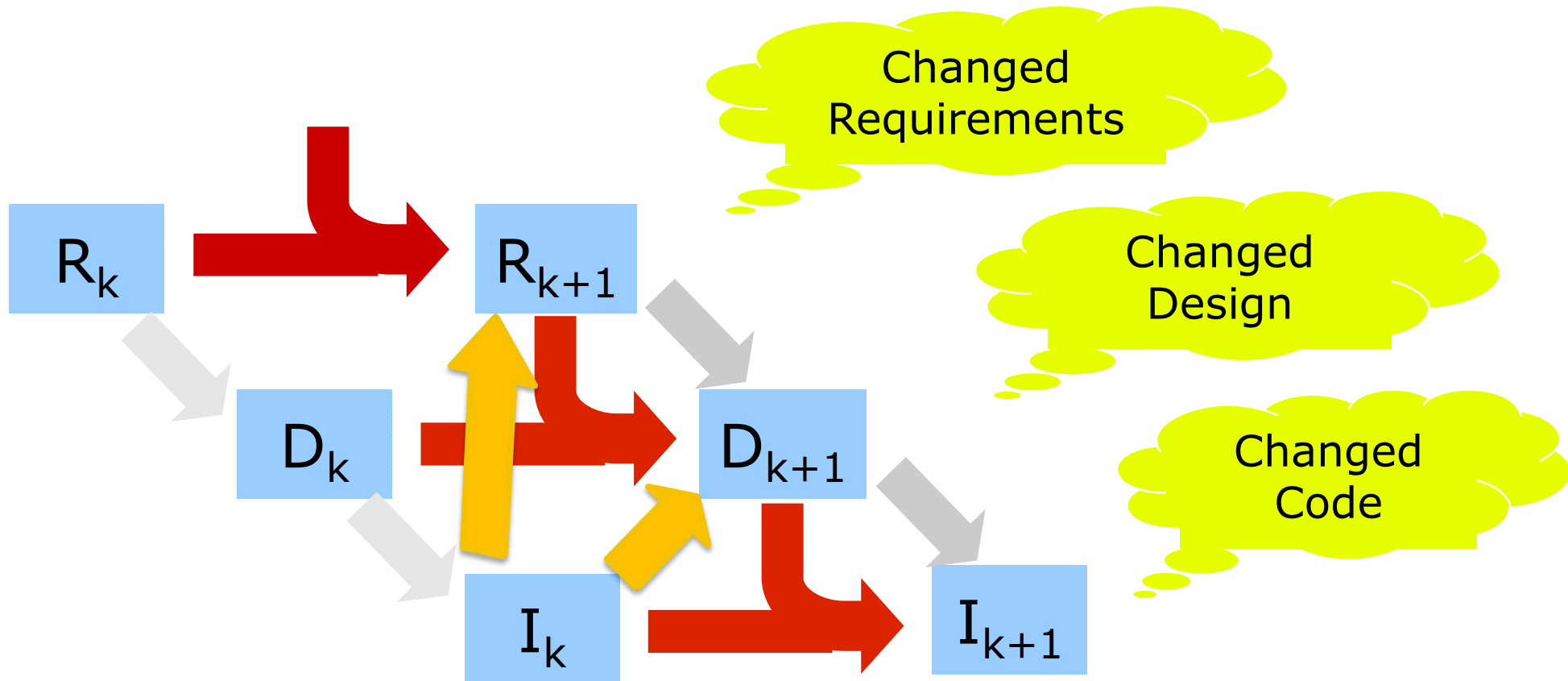
- ▶ **Reverse Engineering** attempts to recover design from code
- ▶ **Reengineering** uses the gained design for further forward engineering



- ▶ **Automated programming (generative programming)** generates code from requirements automatically.
 - It will need planning and expert system support



- ▶ **Round-trip engineering** combines forward and reverse engineering
 - It allows for editing on all levels, keeping all artefacts consistent





2.2 A RUN THROUGH AN ENGINEERING CYCLE



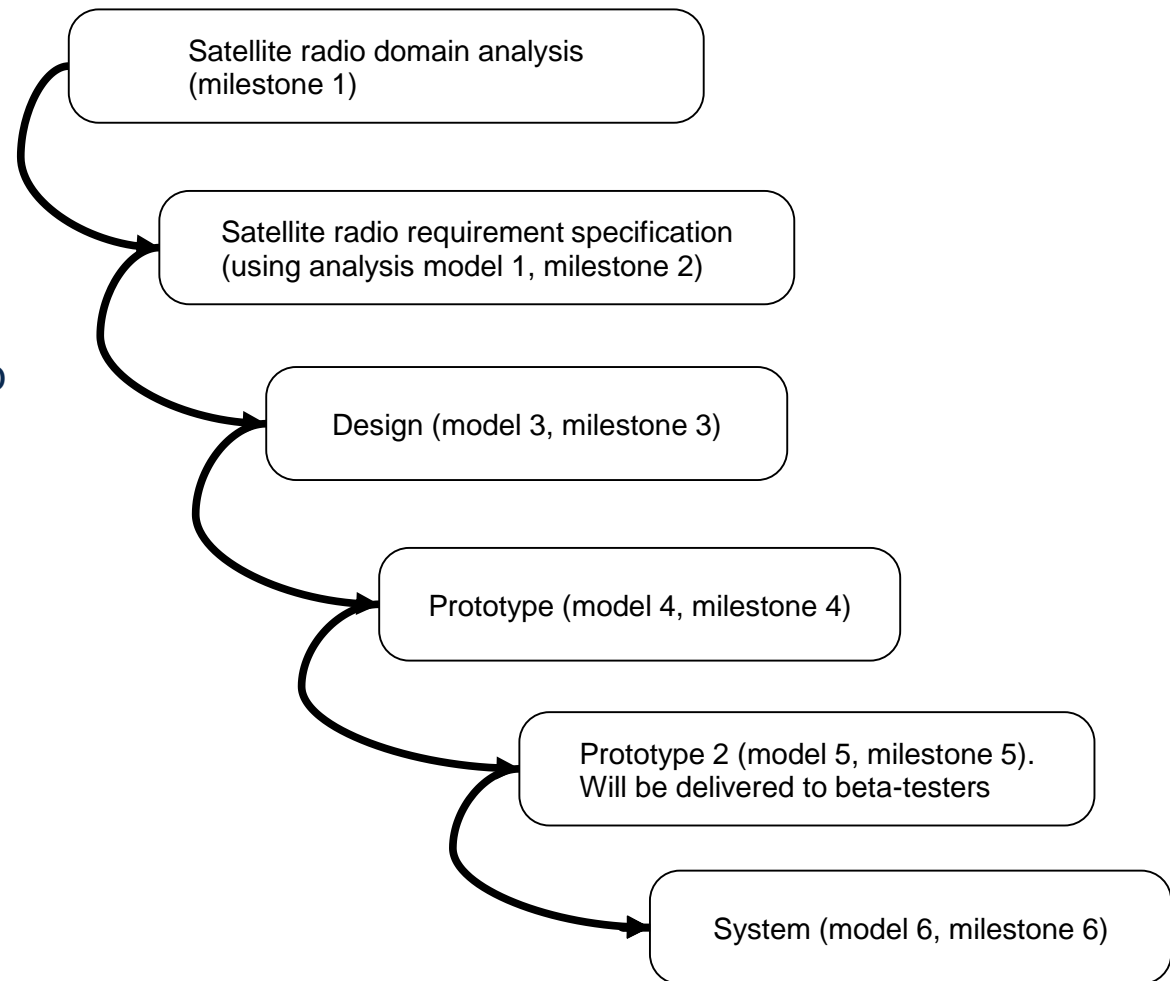
2.2.1 FIRST STEP: ANALYSIS

► How do we arrive from the requirements at the product? Let's take an engineer's approach (Analysis steps):

- Engineers analyze problems to understand what to do
- Engineers specify a solution and realize (construct) it
- For both activities, engineers model the world to master it

► Steps

- We fix the requirements in a requirement specification (requirements models)
- We go step by step through different design models
- ... until we arrive at the implementation model (which is the system)



- ▶ Pidd suggests a hierarchy of definitions:
 - *A model is a representation of reality*
 - *A model is a representation of reality intended for some definite purpose*
 - *A model is a representation of reality intended to be of use to someone charged with understanding, changing, managing, and controlling that reality*
 - *A model is a representation of a part of reality as seen by the people who wish to use it*
 - *To **understand** that reality (**descriptive model, map**)*
 - *To **change, manage, and control** that reality (**prescriptive model, blueprint**)*
- ▶ More simply:
 - *A model is a representation of a part of a domain, or of a function of a system, its structure, or behavior*
 - *A model is an abstraction of a system*
- ▶ *A model is **partial**, i.e., **abstract**, and neglects some parts of the reality*
- ▶ Question: what does this mean for the Satellite radio?

- ▶ Software construction uses two kinds of models

The World

Problem Domain
Problem Analysis

What is the problem?
Problem model
(Analysis model)
Models the *problem reality*
Understand a problem

Descriptive
(analytic)
models

Software Systems

System Domain
System Design

What is the solution?
System model
(Design model)
Models the *system reality*
Manage that reality

Prescriptive
models
(specifications)

The World

Problem Domain
Problem Analysis

No FM in USA

Digital radio quality required
everywhere

Software Systems

System Domain
System Design

Satellite Radio

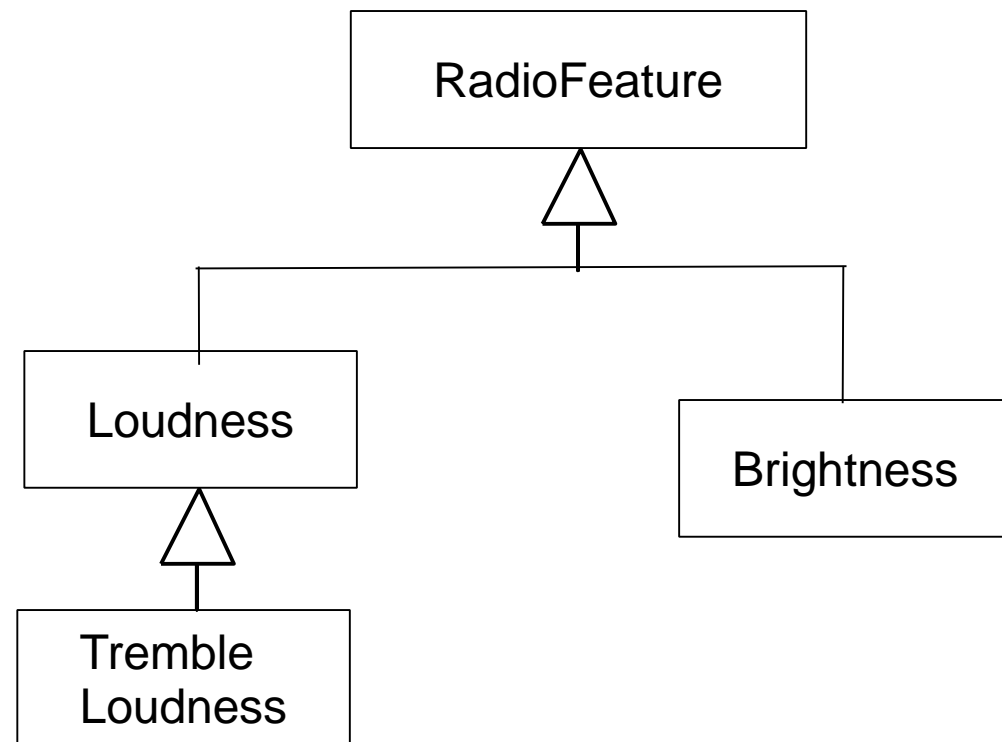
Software-controlled
embedded system

- ▶ A **glossary** is a set of explained terms
- ▶ A **classification** is a grouping of the concepts of a domain into classes
- ▶ A **taxonomy** (Begriffshierarchie) superimposes a hierarchical or acyclic is-a relationship
 - Analyse similarity (commonality-variability analysis)
- An **ontology** adds associations, class and relation expressions, and well-formedness constraints

Radio

Loudness

Tuner



- ▶ A **(domain) ontology** is a shared, standardized model for a domain, consisting of a taxonomy and integrity constraints (consistency constraints) constraining the hierarchy
 - Rules to produce *derived parts* of the hierarchy. The derived parts are *intentionally* specified
- ▶ Ontologies are standardized domain models and play an important role in domain analysis
 - In general, a domain model doesn't necessarily have to be standardized
 - For many domains, domain modeling will start from these ontologies
 - *Domain engineers* produce domain ontologies
- ▶ Example:
 - Dublin Core ontology with concepts such as Date, Author, Comment
 - Medical ontologies, such as gopubmed.org
 - Upper ontologies (conceptual ontologies), such as SUO (suo.ieee.org)
 - Biochemical ontologies (Gene ontology, www.geneontology.org)
- ▶ Ontologies in the Semantic Web
 - In 2003, the W3C has standardized the first ontology language for the web: OWL (web ontology language)

DESCRIPTION

```

NamedPizza AND
hasTopping SOME MozzarellaTopping AND
hasTopping SOME HotGreenPepperTopping AND
hasTopping SOME TomatoTopping AND
hasTopping SOME JalapenoPepperTopping AND
hasTopping SOME PeperoniSausageTopping AND
hasTopping ONLY (MozzarellaTopping OR
                  HotGreenPepperTopping OR
                  TomatoTopping OR
                  JalapenoPepperTopping OR
                  PeperoniSausageTopping)
    
```

- ▶ A **specification** is a prescriptive model (blue print) of the system, i.e., a precise description what a system
 - should deliver (service, delivery, postconditions, guarantees)
 - requires for the delivery (requirements, preconditions, assumptions)
 - “the truth lies in the model” (J.M. Favre)
- ▶ A specification must be *realized (implemented)*. An implementation can be *verified* with regard to a specification
 - showing that the implementation derives the delivery from the requirements
- ▶ A specification contains one or several *models* of the system
 - Models are abstract, partial representations of partial knowledge
- ▶ However, often, the word specification and model are used interchangeably (which is not precise)

➤ **Descriptive (Analysis) models**

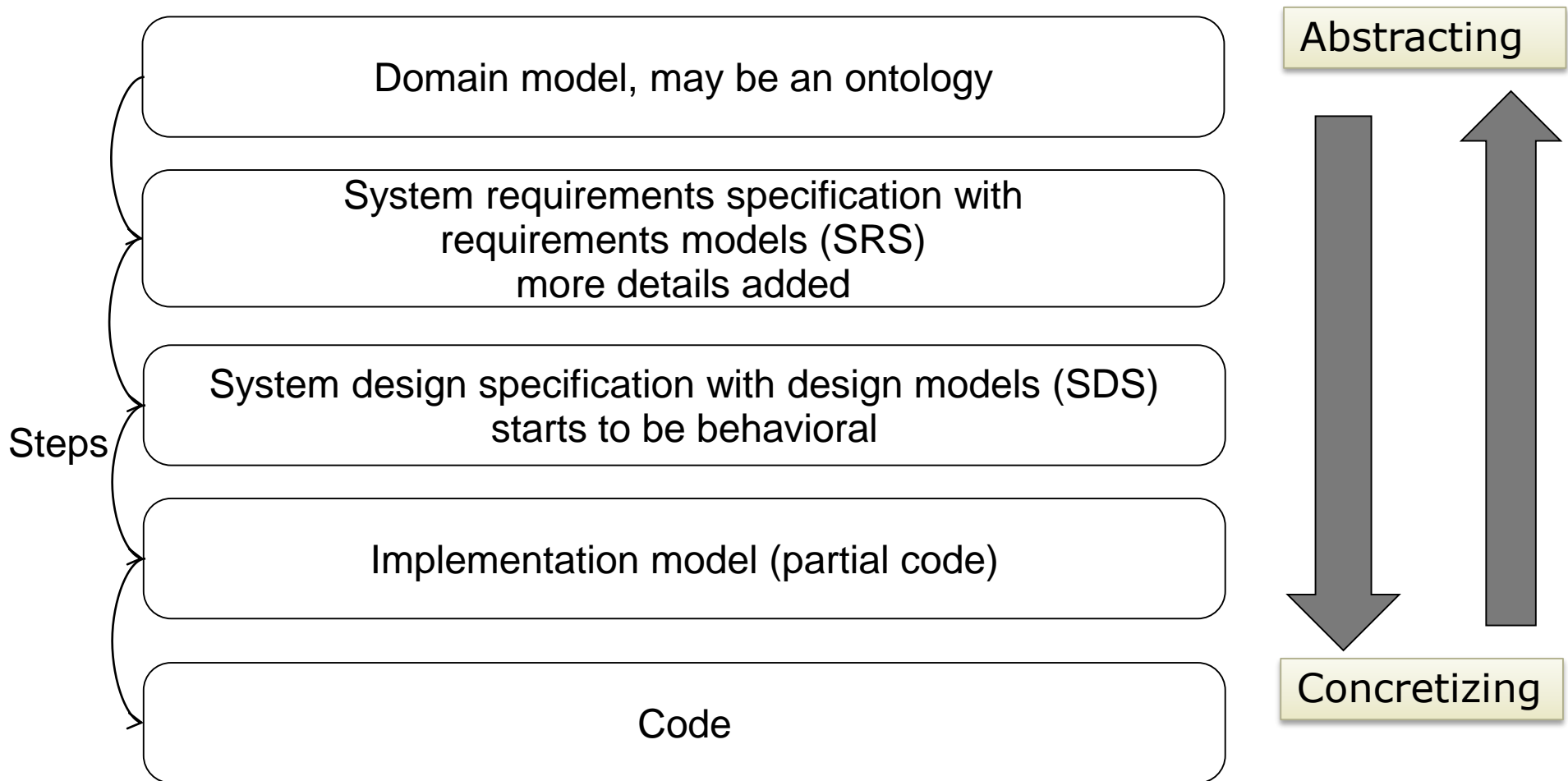
- Domain model:
 - Domain analysis is the process of identifying and organizing knowledge about the application domain
- “Real”-Problem model:
 - Usually, the requirement specification includes a problem model – to support description and solution of these problems
- Goal models
 - What do we want to achieve with the system?

➤ **Prescriptive models (system models, specifications)**

- From the analysis models, we derive the system models.
- Requirements specification (SRS):
 - the specification what the system should deliver.
 - Functional requirement model: system functions
 - Non-functional requirement model: system qualities
- Design models:
 - abstract representation of a system on the level of a design language
- Architecture models
 - Describing the software architecture
- Implementation models:
 - partial representation of the system on the level of an implementation language

- ▶ A structural model captures the structure of a reality
 - ▶ Integrity constraints for well-formedness
- ▶ A behavioral model captures its behavior
 - ▶ A behavioral model uses a structural model and adds a model how a reality reacts
 - operations (functions, procedures, methods, ...)
 - event-condition-action rules,
 - a state space
- ▶ Objects have a state space, often represented by
 - Petri-nets (see later) and their specializations:
 - a finite state machine
 - a hierarchical state machine (state chart)
 - data-flow diagrams
 - Process algebra

- ▶ Developing from declarative to behavioral models
- ▶ Earlier models should be *abstractions* of later ones, later models should be *concretizations* or *refinements* of earlier ones





2.2.2 SECOND STEP: PREDICTION

- ▶ Behavioral models allow for **prediction**
 - Graph-based models can be consistency-checked with logic reasoners
 - Integrity constraints constrain the object sets (object extents) of the classes
 - Structural constraints (reducibility, layering)
 - Petri nets can be verified with matrix theory
 - Resource consumption (memory consumption)
 - Liveness of the processes
 - Fairness of the processes
 - Deadlocking processes
 - Statecharts can be checked with model checkers
 - Real-time statecharts can be time-checked with real-time model checkers
- ▶ This area is called *formal methods* of software engineering
- ▶ Prediction is important for **critical software**:
 - ▶ Real-time software in embedded systems
 - ▶ Safety
 - ▶ Security and privacy
 - ▶ Energy efficiency

How to come to the next model?

2.2.3 THIRD STEP: CONSTRUCTION

- ▶ The construction of systems starts off from Domain Model over Requirement Specification and Design Specification to Implementation Model to Code:
 - Develop the next specification, starting from the previous ones

- **Construction steps:** For every model, start with some simple form. Then, apply construction steps:
 - ▶ **Elaboration:** Elaborate more details – enrich the model with more semantics
 - ▶ **Concretization:** add concrete details
 - ▶ **Refinement:** Refine an existing specification/model, by detailing an abstract concept
 - ▶ **Check:** Check consistency of models
 - ▶ **Measure** quality and quantity of models
 - ▶ **Compose** from components

- ▶ We can distinguish several methods of constructive development

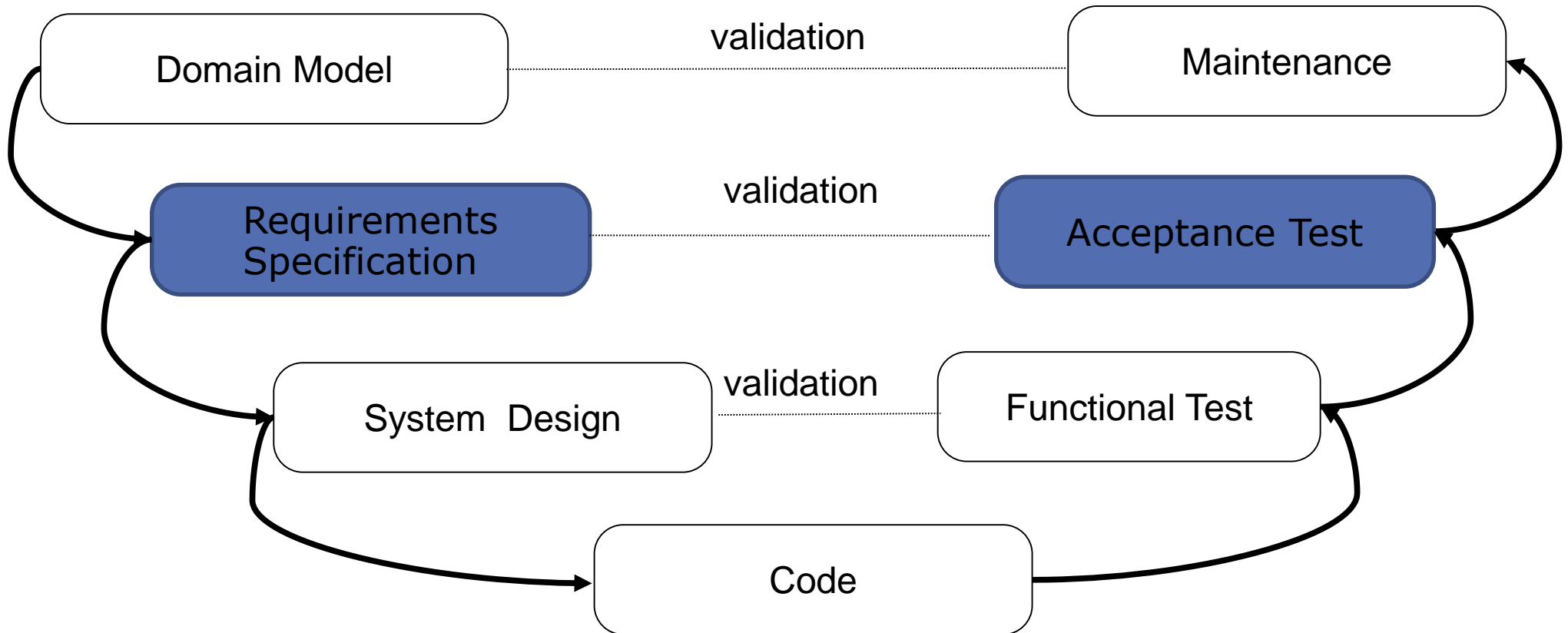
- ▶ **Concretizations:** Elaborate more details
 - Which concretization steps exist?
 - How do I know in which direction to elaborate?
- ▶ **Refinements:** With and without correctness proofs that the semantics of the abstract concept is provided by the refinement
 - ▶ **Syntactic refinement:** replace a part of the model by something more fine-grained
 - ▶ **Semantic refinement:** prove for a syntactic refinement that it is correct, i.e., either preserves semantics, or enriches semantics
 - ▶ Pointwise Refinements: detailing an abstract concept by a net of more concrete ones
 - ▶ Regional Refinements: detailing a region of the model by a net
 - ▶ Crosscutting Refinements: detail a slice of the model
- ▶ **Rotations (Symmetry operations):** Apply a semantics-preserving change
 - **Rotate:** Symmetry operations (semantics-preserving operations)
 - **Restructure (refactor):** rearrange for more structure, but keep requirements and delivery, i.e., semantics
 - Which restructuring? (when is a specification too complex?)
 - **Semantic refinement:** prove for a syntactic refinement that it is correct, i.e., either preserves semantics, or enriches semantics
 - **Transform Domains** (change representation, but keep semantics)
 - Which representation change? (which representations are appropriate for which purpose?)

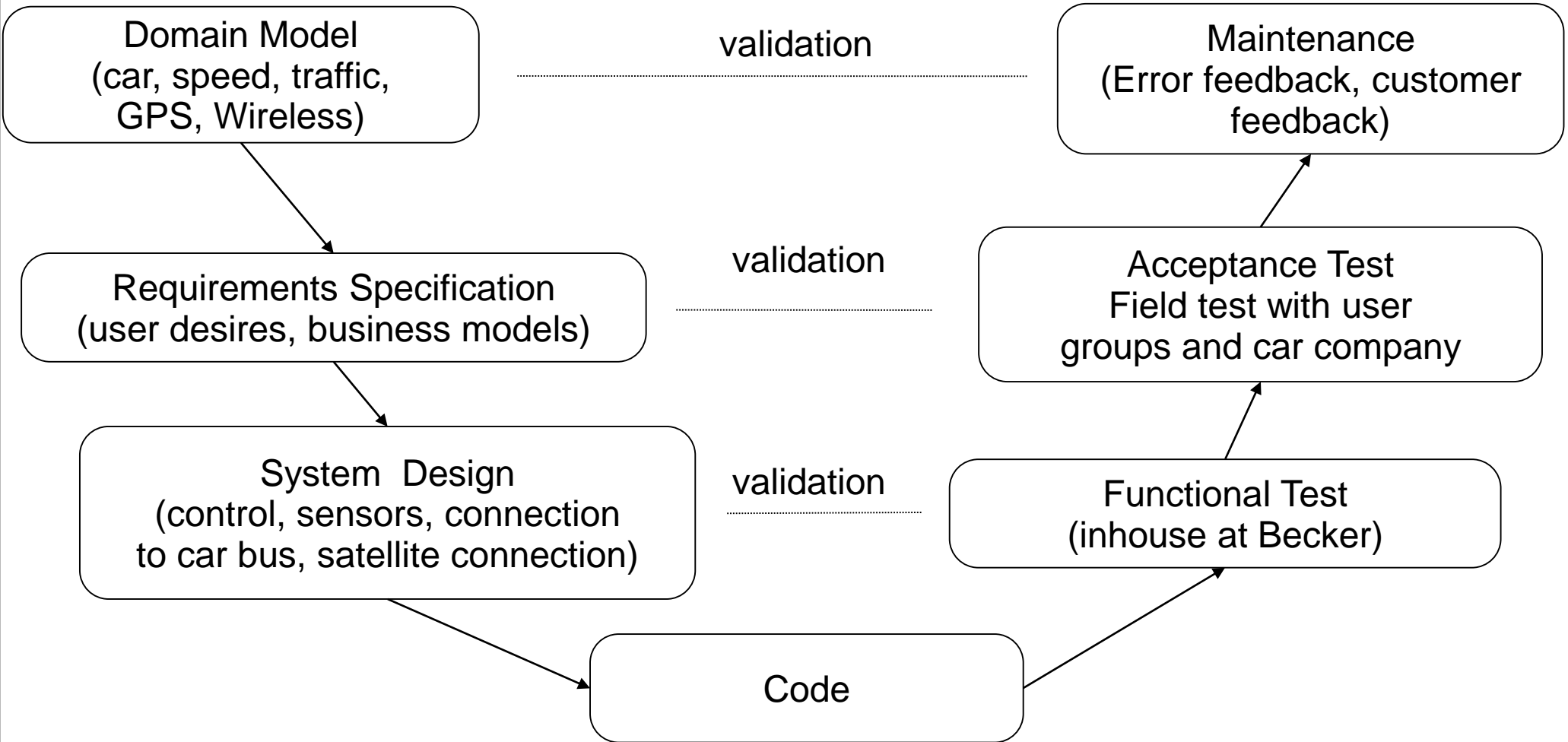
- ▶ **Reuse by composition:** Engineers try to reuse well-established solutions
 - Components (CBSE)
 - Design patterns
 - Models (model-driven architecture)
 - Best practices
- ▶ Reuse: to simplify system construction
 - To save costs
 - To reduce testing effort
- ▶ Central engineering principle!



2.2.4. FORTH STEP: VALIDATION

- ▶ All specifications and models have to be validated or formally verified.
 - Detailed models against more abstract models
 - Implementations against specifications
- ▶ Result: A V-like software development process







2.2.5 FIFTH STEP: IMPROVEMENT

- ▶ Done via iteration, and ad-hoc
 - Not in the focus of the course.
- ▶ Section “Product Lines” will treat some aspects of software evolution, namely when new products should be derived from an existing product or product family.
- ▶ Optimization means: Improve on the qualities of the system
 - Speed, reliability, resource consumption

Some aspects in section “Earning Money with Software”.

2.2.6 SIXTH STEP: SELLING SOFTWARE

- ▶ .. the one who solves a problem best
- ▶ .. the one who pretends to solve a problem best
- ▶ .. the one who solves a problem just good enough
- ▶ .. the one who solves a problem reliably

??

2.3 SOLVING PROBLEMS – A TASK FOR ENGINEERS AND ENTREPRENEURS



Why do we need to care about money?

- Calculating the cost and the price of a product is essential for an engineer
- While usually other people distribute the products on the markets („Vertrieb“), engineers must give a price for a product!



It is difficult to Earn Money with Software

- “The winner takes it all”
- Open Source Software as competitor
- Product lines provide a way out
 - They encapsulate enough knowledge of a domain which forms a “sellable core”
 - They help to follow market changes quickly

- ▶ The difference of entrepreneurship and capitalism is
 - A capitalist wants to earn money
 - An entrepreneur solves problems
- ▶ Central question: Which problems can I solve for other people?
 - Get rid of a negative life: What do people need? Where is their **pain**?
 - Enabler for a positive life: What do people care about? Where is a **value** for the customer?

An entrepreneur solves problems of people.

“Make things that remove people’s **pain**”

Pain
removers

An entrepreneur creates a **value** in the life of the customer.

“Make things that people need”

Happiness
enablers

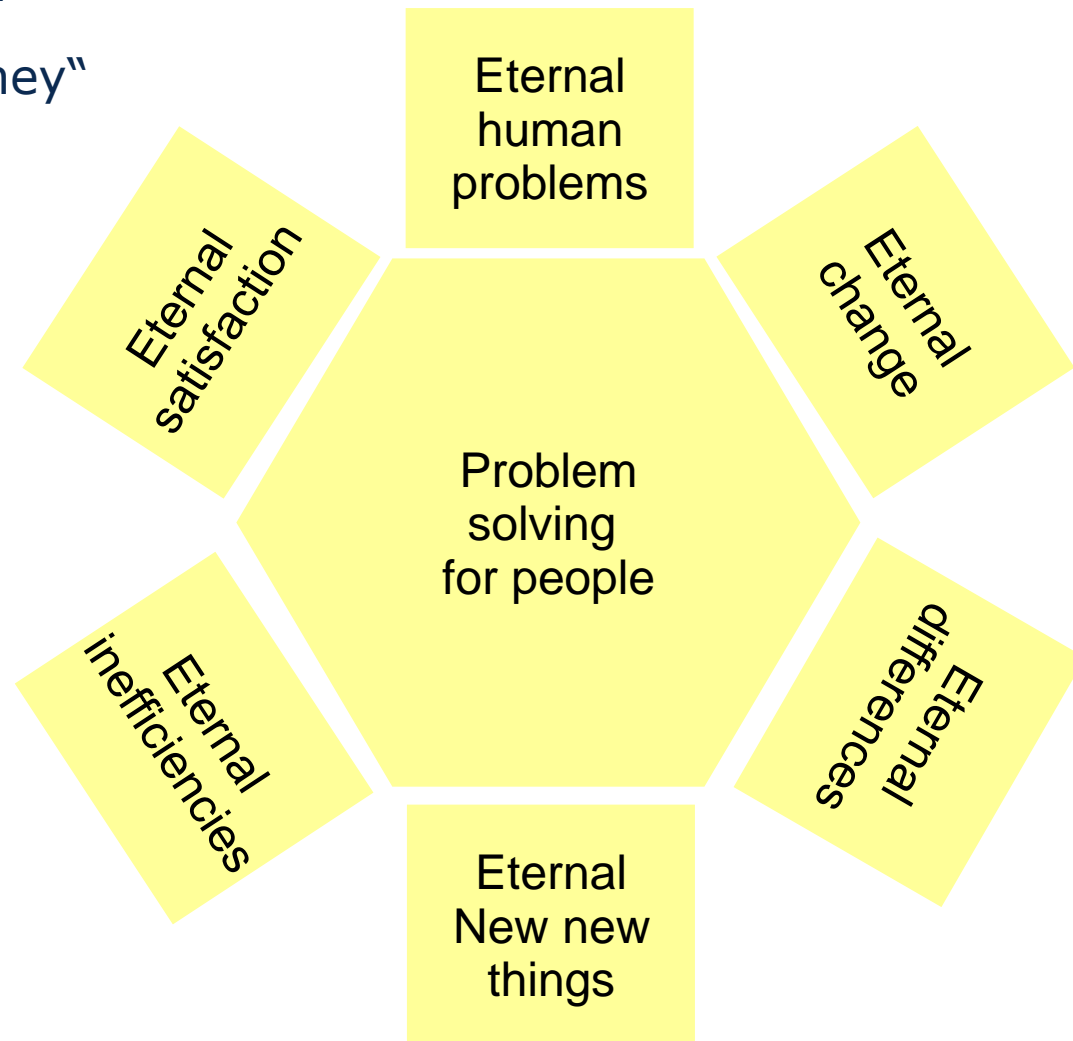
- ▶ Hard work: do you want to spent 5 years in business until your company has survived?
- ▶ An entrepreneur must long for freedom and independence
 - ▶ Uncertainty versus longing for freedom
 - ▶ People appear in two classes:
 - Security type:
 - Tends to avoid risks.
 - Likes to be told what to do.
 - Independence type:
 - Loves freedom.
 - Faces risks.
- ▶ Self discipline
- ▶ Aims realistic?



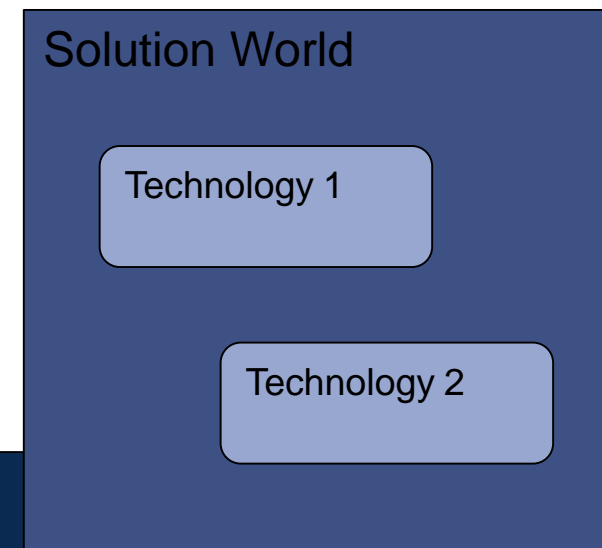
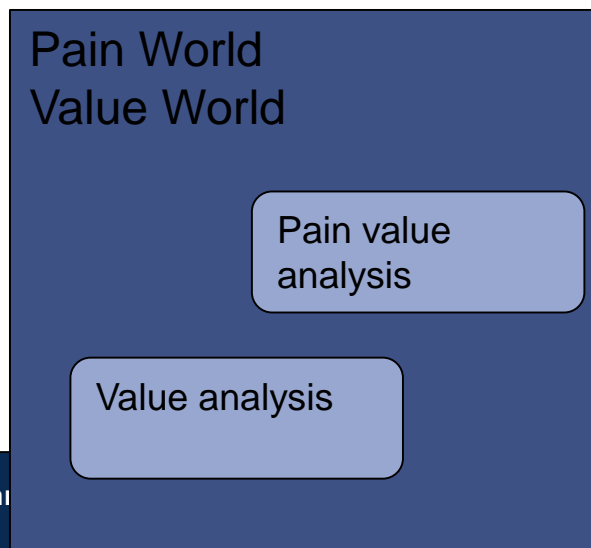
Problem Solving – A Task for the Engineer and also the Salesman

- Successful engineers and salesmen also solve problems for their customers.
 - A successful engineer or salesman can always return to a customer because he has created *satisfaction* in the customer (Kundenzufriedenheit)
- The engineer solves problems with an engineering technology
- The salesman solves problem by mediating the customer's financial situation and the engineer's solution
- In small companies, software engineers have to play the role of a salesman, too [Konrad Zuse, Mein Lebenswerk] [Klaus Kemper. Heinz Nixdorf]
- Some of the greatest entrepreneurs of the 20th century have been engineers: Werner von Siemens, Konrad Zuse, Heinz Nixdorf

- „When you find inefficiency, you find opportunity“ [Barrack]
- „Make things people need“
- „Remove pain to earn money“



- ▶ “Knowing a good problem is half the business”
- ▶ “Problems are my best friends” (Robert Fritz)
- ▶ “Selling drilling machines is not as important as selling holes, but these are completely different businesses” (H. Kagermann, SAP)
- ▶ Problem analysis of customers: Find out about problems, and you will earn money
 - ▶ Apply your techniques to the problem area
 - ▶ Stakeholder analysis is important
 - ▶ Find out about the problems of a stakeholder group
 - ▶ Find out about their goals
 - ▶ From there, derive the product
- ▶ Try to find **pain problems**, because they create pressure on the customer





Exploit the Eternal Human Problems and Needs

- ▶ Hunger, Food, Restaurants, ...
- ▶ Love, Relationship
- ▶ Hobby
- ▶ Beauty
- ▶ Exhibiting oneself (Flickr, youtube)
- ▶ Housing
- ▶ Save money
- ▶ Holidays "Ab-in-den-Urlaub.de"
- ▶ Overcoming the Space problem: Car, Flights,...
- ▶ Simplifying complex things
 - Overcoming bureaucracy
- ▶ Communication (Nokia "Connecting people")
- ▶ Being different from others (individualism)
- ▶ Lazyness
- ▶ Searching knowledge (expert portals)
- ▶ Relaxing
 - Tourism, Travel,..
- ▶ Events

Which of these problems is a need, if satisfied, makes the customer happy (happiness problem)?

Which of these problems is a pain problem?

- ▶ The markets, the customers, the competitors change.
 - Find out about change, and you will earn money
 - Old players do not recognize change, but often are too immutable
- ▶ The stock market principle: "sell when high, buy when low"
 - Investments in a crisis create value
- ▶ Embrace change
 - Use it for your purposes, or change will roll you over.
 - Some markets die after some time. Recognize the change, and change your market.
- Which of the expected changes will create pain? (**pain change**)
 - Year 2000 problem was a pain change problem with deadline.
 - Lots of problems had to be solved
- ▶ Investigate the future
 - By looking at market change forecasts, e.g., [Canton]
- Look out for **goldrushs**: A **goldrush** is a change with disruptive changes, opening many new changes
 - The German "Energiewende" is a goldrush change with deadline in 2020

Which of these changes is a pain change?

"Nenne einen Markt, der mit 20 bis 70 Prozent wächst, und es ist fast sicher:"
 meint Dr. Konrad Seitz: **"Die Deutschen sind nicht dabei."** -

Which of these changes is a gold rush change?

- ▶ Know-how vs absent know-how
 - Consultance
- ▶ Differences in knowledge
 - Wikonomics: sharing knowledge in a web community
- ▶ Cultural differences
- ▶ Export from one region; import to the other
 - Asian restaurants, Gyros, Döner



Eternal Satisfaction

IBM's secret: Customer Satisfaction

- ▶ Satisfy your customer (Customer satisfaction)
 - IBM: T. Watson, "THINK"
- ▶ Don't lose a customer. Try to please him so that she returns.
 - It is much more easy to gain somebody who was customer before than getting a new customer.
 - Quality and confidence pays off.

Over time, things become commodity which is given away very cheap or for free

- Innovation creates new new things for which customers may pay higher prices
- “New New Things” are goldrush changes
- Michael Lewis. The New New Thing. A Silicon Valley Story. Coronet Books. Hodder and Stoughton. Tells the story about Jim Clark, founder of Netscape, how he founds another company, Healtheon, end of the 90s.

2.4 WHAT TO SELL AS A SOFTWARE ENGINEER

- Figures of 2005 in Mrd. Euro [IX Magazine, 3/2006]
- ▶ **Products**
 - Software licenses 2.7 (18% growth)
 - Products incl. maintenance 5.9 (ERP 1.2, CRM 0.6, SRM 0.12)
- ▶ **Service**
 - Consultancy 2.1
 - Training 0.3
- ▶ Turnaround (Umsatz) 8.5
- ▶ Win (Gewinn vor Steuern) 2.3
- ▶ Win net (Gewinn nach Steuern) 1.5
- ▶ Market size:
 - Currently targeted: 40 Mrd Euro
 - In 2010, with an extended product portfolio: 70 Mrd Euro

- ▶ Class 1 (work hour business): Consultancy and service and individual projects have no income out of licenses, and do not generate a dependency on vendor (vendor lock-in).
 - ▶ It is easy to switch them
 - ▶ They earn money by selling work hours
- ▶ Class 2 (licensing business): Products, product lines, software platforms, and enterprise landscapes generate license incomes
 - ▶ Ex. Kontron (embedded systems vendor) is a product and product line company, without vendor lock-in.
- ▶ Class 3 (vendor lock-in): Product lines, software platforms, and enterprise landscapes generate dependencies on the vendor.
 - ▶ Vendors are hard to switch
 - ▶ Ex. SAP is class 3

Software companies are called **mature**, if they generate license fees or maintain a vendor lock-in

- ▶ “Go directly to the product” (Prof. Hufenbach)
 - Always consider: which unit of my work will others want to sell?
 - What can be made to a product?
 - For products, licenses can be sold
- However, it is difficult to get a software product
 - Software is often considered as a commodity, for which people do not want to pay
 - If a software technology (tool, framework, etc.) is not used, it does not immediately create pain in the customer
- Software is “soft”:
 - Seemingly doesn’t have a production cost
 - Others may be able to easily rebuild it
- How can we nevertheless have “software products”?

What you might sell:

- ▶ Consultancy: sell your know-how
 - ▶ Analysis studies on a market, trend or strategy
- ▶ Service (Requirements analysis, testing, maintenance, modernization, reengineering)
 - Many big companies have their focus there: IBM
- ▶ Individual projects for “individual software”
 - SD&M, Accenture, Saxonia systems, ...
- ▶ A particular product (e.g., management software)
- ▶ Product line (product family)
 - ▶ Horizontal product line: one product idea in several markets
 - ▶ Vertical product line: several products in one market
- ▶ Software platform for software ecosystem (e.g., Android)
- ▶ Enterprise landscapes (Anwendungslandschaft) with integration of many tools

What you might sell:

- ▶ Consultancy: sell your know-how
 - ▶ Analysis studies on a market, trend or strategy
- ▶ Service (Requirements analysis, testing, maintenance, modernization, reengineering)
 - Many big companies have their focus there: IBM
- ▶ Individual projects for "individual software"
 - SD&M, Accenture, Saxonia systems, ...
- ▶ Product
- ▶ Product line (product family)
 - ▶ Horizontal product line: one product idea in several markets
 - ▶ Vertical product line: several products in one market
- ▶ Software platform for software ecosystem
- ▶ Enterprise landscapes (Anwendungslandschaft) with integration of many tools

Chapter testing, requirements analysis, modeling, model structuring

Chapter "design methods"

Chapter "Product lines"

Chapter "Earning money with software"

- ▶ Specifications (complete representations of what the problem is or the system should do) consist of models (abstract representations of worlds)
 - Analysis models in the problem domain (descriptive)
 - System models in the system domain (prescriptive)
- ▶ Engineers analyze, form hypotheses, construct, validate, improve, sell
 - Detailed models are validated against their more abstract ancestors
 - Implementations are validated against specifications
- Software companies earn money with different forms of activities.
 - Mature companies have revenues based on licensing and vendor lock-in.
 - Product lines are important for selling.
- ▶ The course is structured along these activities



Remark: Software and Systems Engineering

- ▶ Software Engineering is closely related to a twin, the Systems Engineering
 - Building software into a system (embedded system)
 - Many concepts can be used in both areas.
 - See study line “Distributed Systems Engineering (DSE)”.