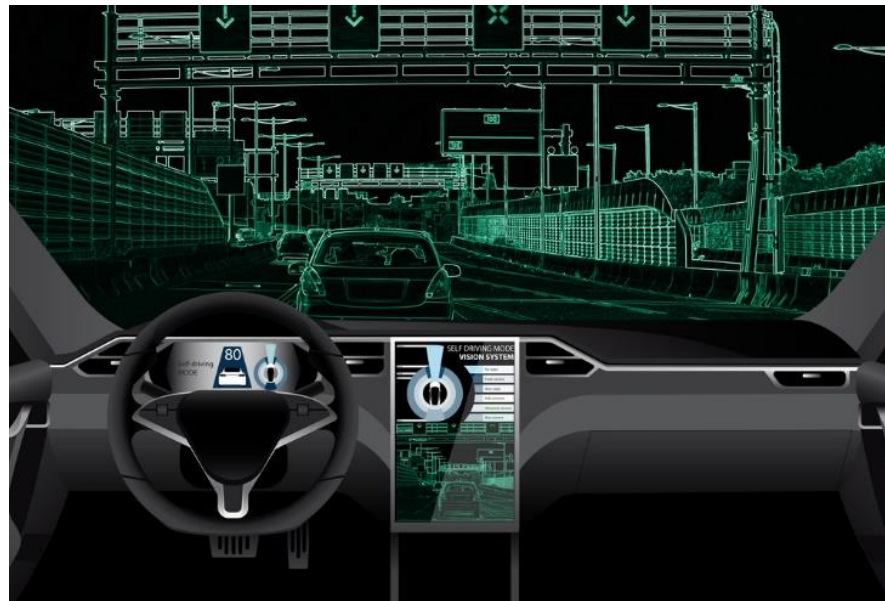


Ringvorlesung WS 2019/20 [Montag, 14.10.2019]

«**Engineering Trustworthy Software for Cyber-Physical Systems**»

«**Entwicklung von verlässlicher Software  
für Cyber-Physikalische Systeme**»

Prof. Dr. Frank J. Furrer



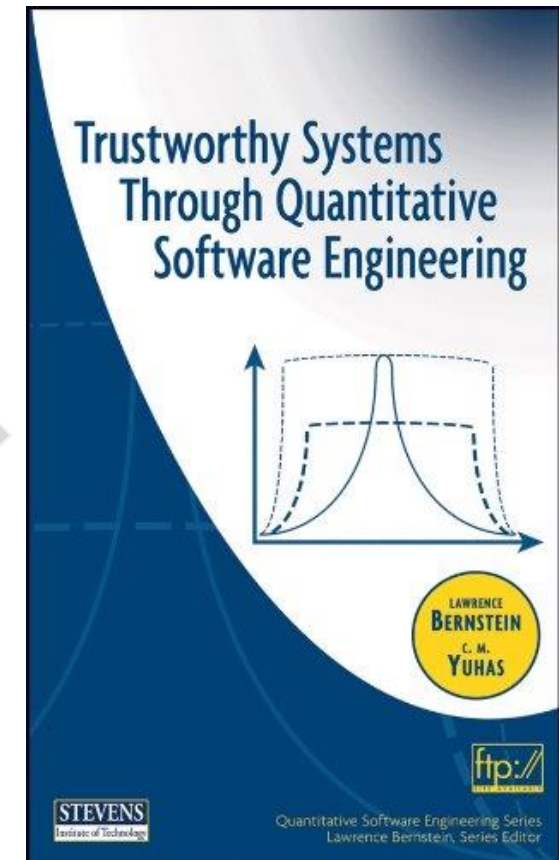
Prof. h.c. Dr. sc. techn. ETH-Z  
Frank J. Furrer

Contact Details:

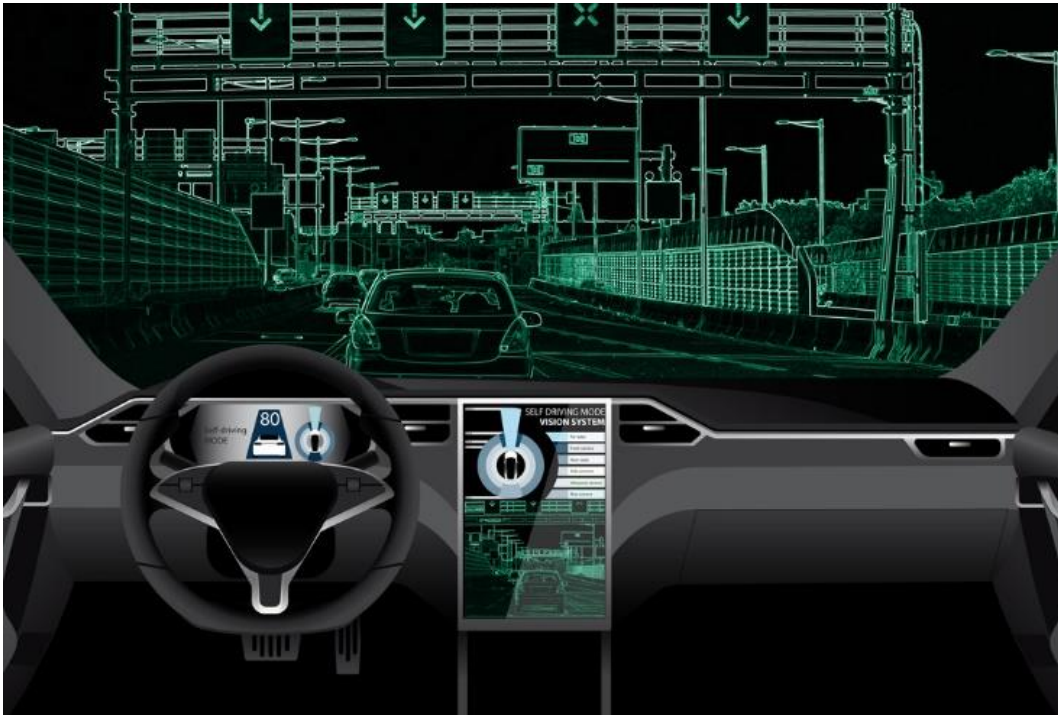
[frank.j.furrer@bluewin.ch](mailto:frank.j.furrer@bluewin.ch)

[frank.furrer@mailbox.tu-dresden.de](mailto:frank.furrer@mailbox.tu-dresden.de)

Literature References  
introduced during the  
lecture



# Engineering Trustworthy Software for Cyber-Physical Systems



## Content

- Introduction
- Technology: Cyber-Physical Systems
- Trustworthiness
- Engineering
- Conclusions



## «Engineering Trustworthy Software for Cyber-Physical Systems»

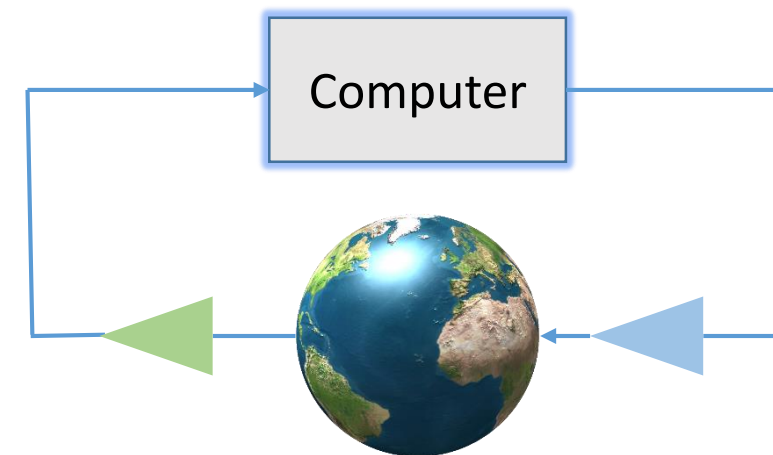
Systems engineering is an interdisciplinary field of engineering and engineering management that focuses on how to design, implement, maintain and manage complex systems over their life cycles

[https://en.wikipedia.org/wiki/Systems\\_engineering](https://en.wikipedia.org/wiki/Systems_engineering)

Cyber-physical system with an adequate degree of **security** and **safety** to fulfill the trust expectations of its users

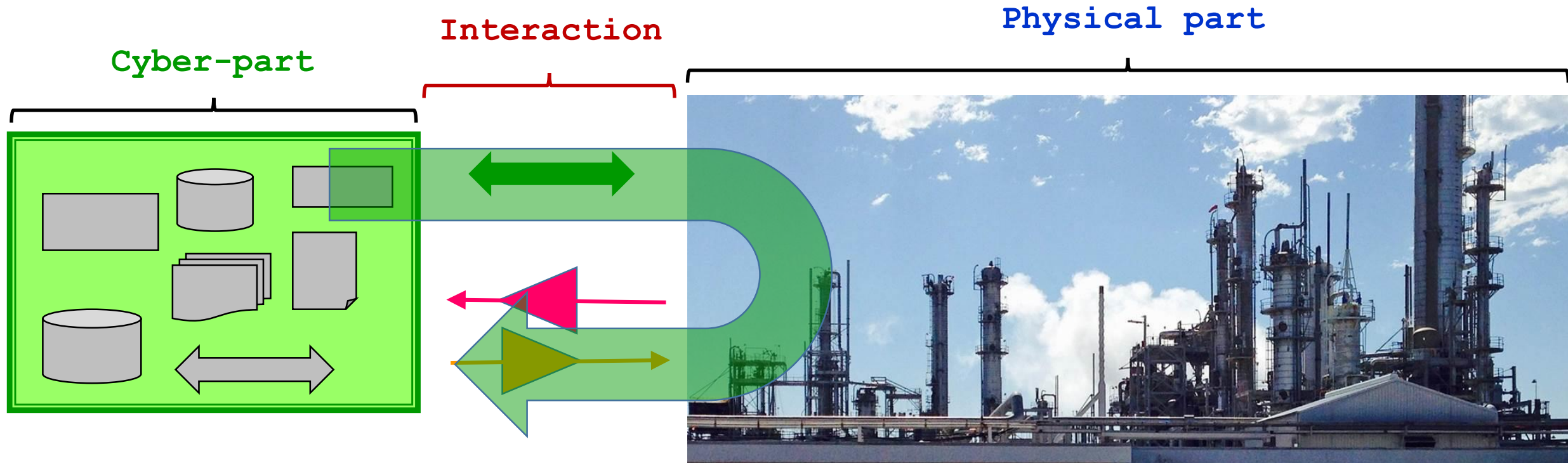
A cyber-physical system (CPS) consists of a collection of computing devices communicating with one another and interacting with the physical world, often in a feedback loop

R. Alur, 2015





## Cyber-Physical System

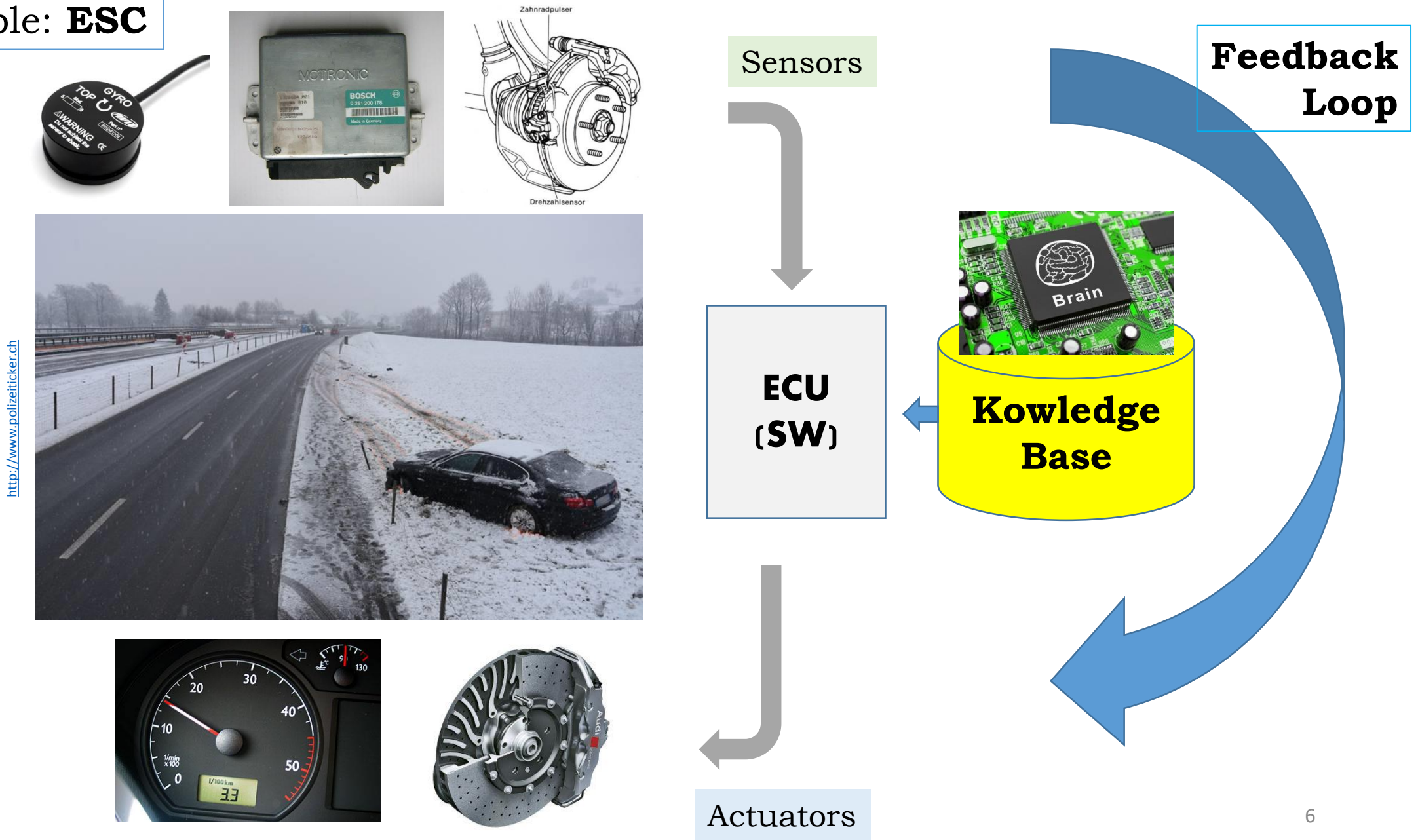


**Sensors:** Read plant information

**Software Control Loop**

**Actuators:** Control plant

## CPS-Example: **ESC**





Applications Software  
(Control Software)

Control Algorithms

Systems Software (Operating System, Networking  
software, ...)

Hardware (Computing, Communications, ...)

Execution Platform

Sensors

Actuators

Cyber-Physical Interface

Physical World





## Applications Software (Control Software)

Control Algorithms

Trustworthy Software

Functional Properties

Non-Functional Properties

**Safety**

**Security**

Other  
Properties

- Performance
- User-Friendliness
- Energy-Minimization
- ... illities



## Safety

<https://avnetlaw.com>



### Definition: Safety

Safety is the state of being **protected** against faults, errors, failures, or any other event that could be considered non-desirable in order to achieve an acceptable level of risk concerning loss of property, damage to life, health or society, or harm to the environment.

## Security

<https://www.ndtv.com>



### Definition: Information Security

Information Security protects the confidentiality, integrity, and availability (CIA) of computer system data and functionality from **unauthorized and malicious accesses**

### Definition: Functional Security

Functional security protects the software-system from malicious, **infiltrated code**, both from the outside and from the inside of the organization.



## CPS-Example: **Security Risk**





## CPS-Example: **Safety Risk**

Both planes crashed **nose-down**

What happened?

**Lion Air Flight 610:** On 29 October 2018, the Boeing 737 MAX 8 crashed into the Java Sea 12 minutes after takeoff, killing all 189 passengers and crew

**Ethiopian Airlines Flight 302:** Six minutes after takeoff, the plane crashed near the town of Bishoftu, Ethiopia, killing all 157 people aboard.



## CPS-Example: **Safety Risk**

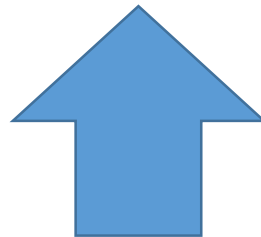
The 737 MAX was equipped with new, more fuel-efficient engines



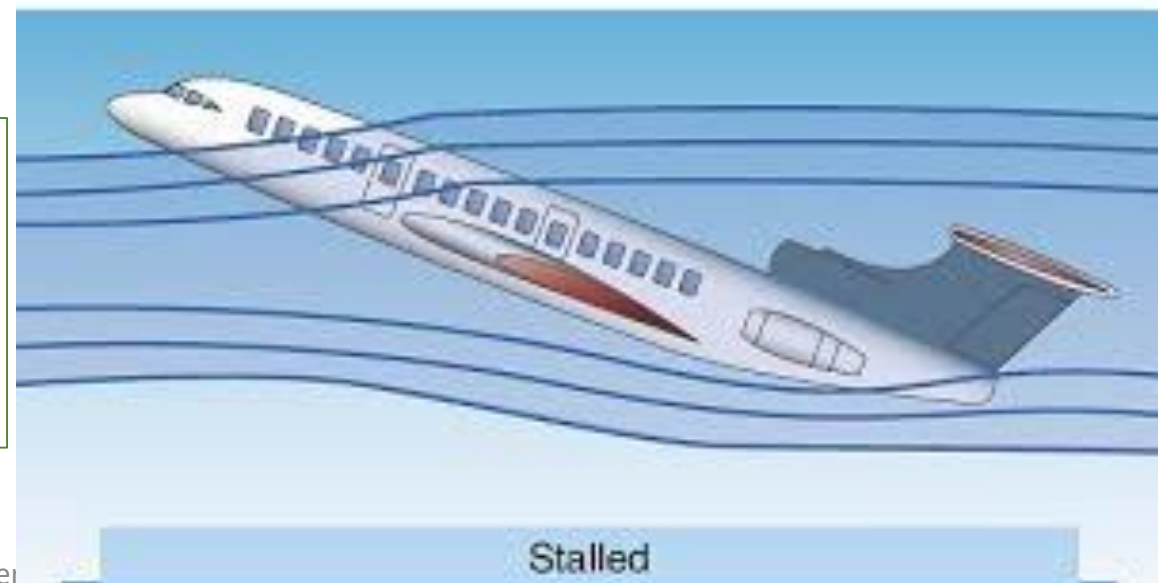
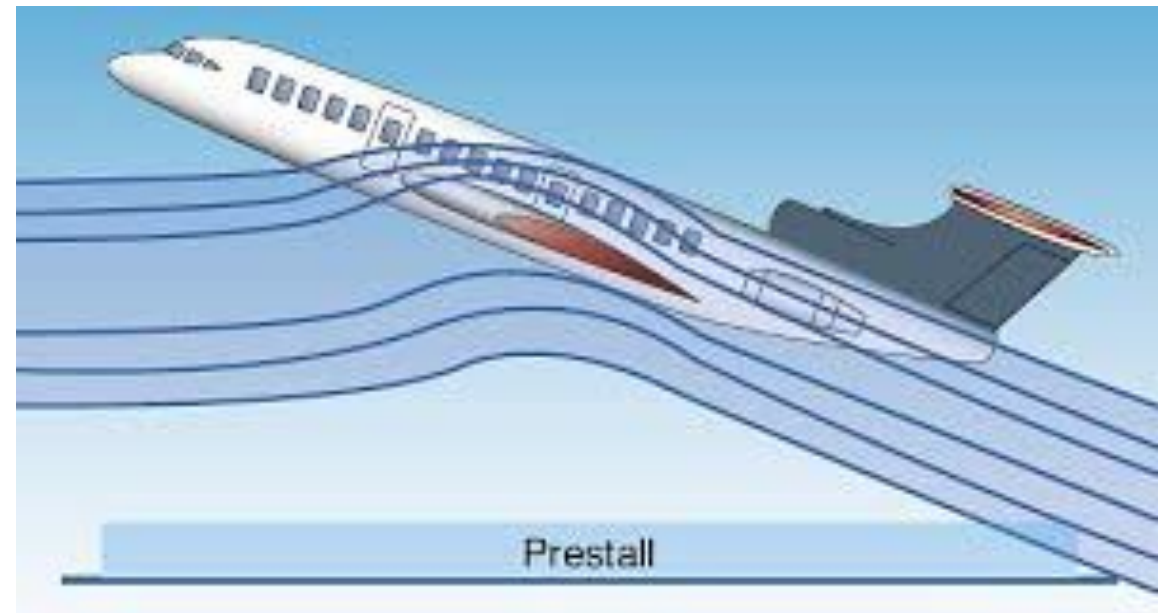
<https://leehamnews.com>

The larger engines augmented the risk of **stalling**

Airflow  
↓  
Lift

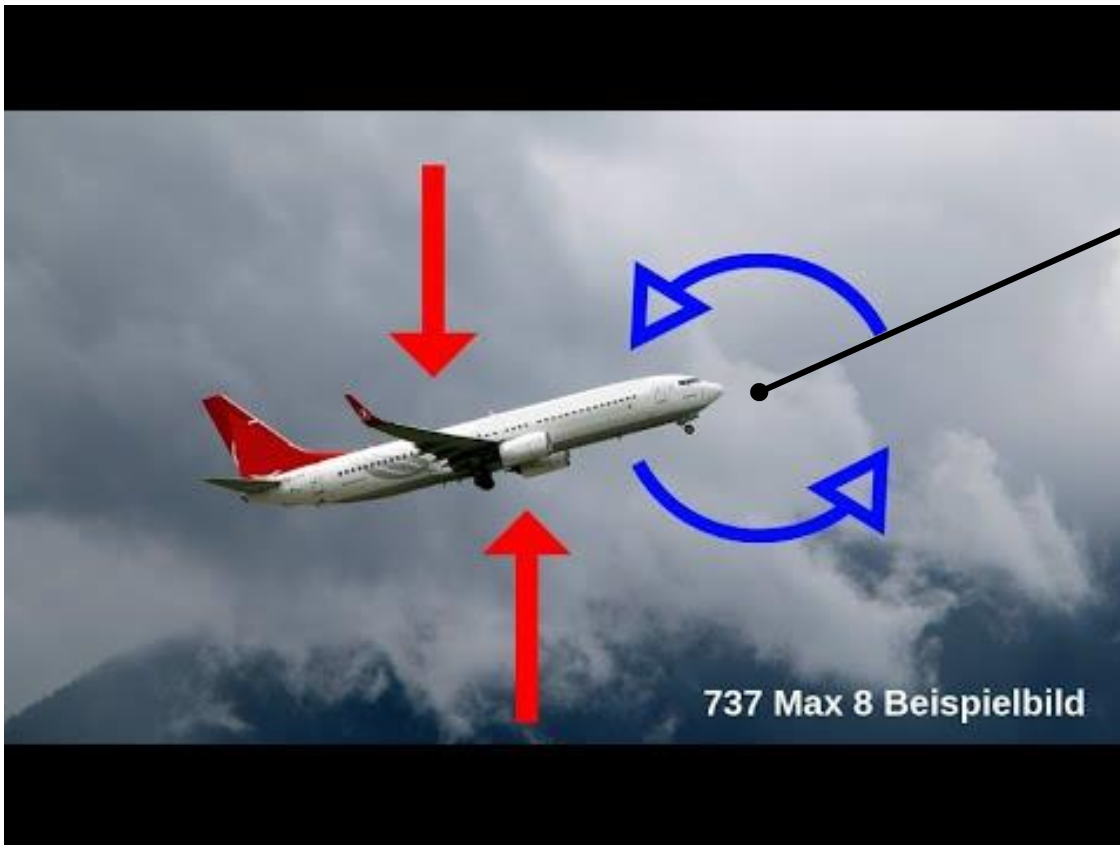


Lift  
**Loss**  
↓  
**Stalling**



<https://en.wikipedia.org>

CPS-Example: **Safety Risk**



Dangerous nose-up angle  
→ Risk of stalling (= loss of uplift)

**Software-Fix:**

**MCAS** takes readings from sensors to determine how much the plane's nose is pointing up or down. If the software detects the nose is pointing up at a dangerous angle it automatically pushes the nose to **stop the plane stalling**

... However:

- The pilots were **not** informed about this (new) functionality
- The MCAS (= Software) decisions/actions could **not** be overridden by the pilots







**Complexity**

**Change**

**Uncertainty**



**Technical Debt**

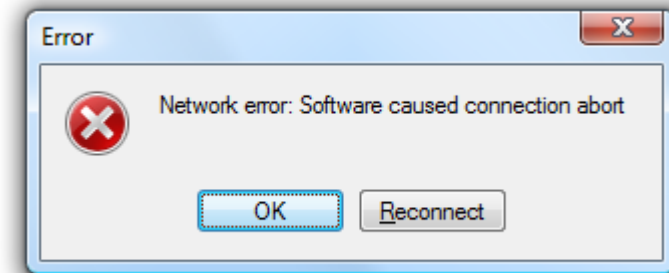


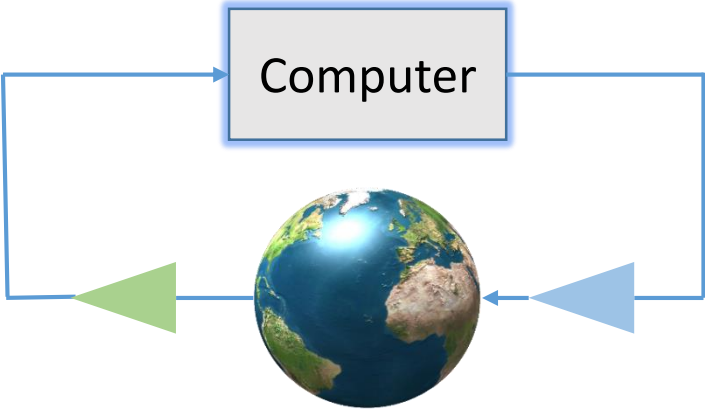
**Architecture Erosion**

System/Software Evolution

Trustworthy  
Software for  
CPS

System/Software Operation





**Fault,  
Failure**



**Attack,  
Intrusion**



## Risk

= Inherent **property** of cyber-physical systems



## Risk Management

= Decisive part of systems engineering

## Risk =

A probability or threat of damage, injury, liability, loss, or any other negative occurrence that is caused by external or internal vulnerabilities, and that may be avoided through preemptive action

<http://www.businessdictionary.com/definition/risk.html>

## Risk Management =

The identification, analysis, assessment, control, and avoidance, minimization, or elimination of unacceptable risks.

An organization may use risk assumption, risk avoidance, risk retention, risk transfer, or any other strategy (or combination of strategies) in proper management of future events

<http://www.businessdictionary.com/definition/risk-management.html>



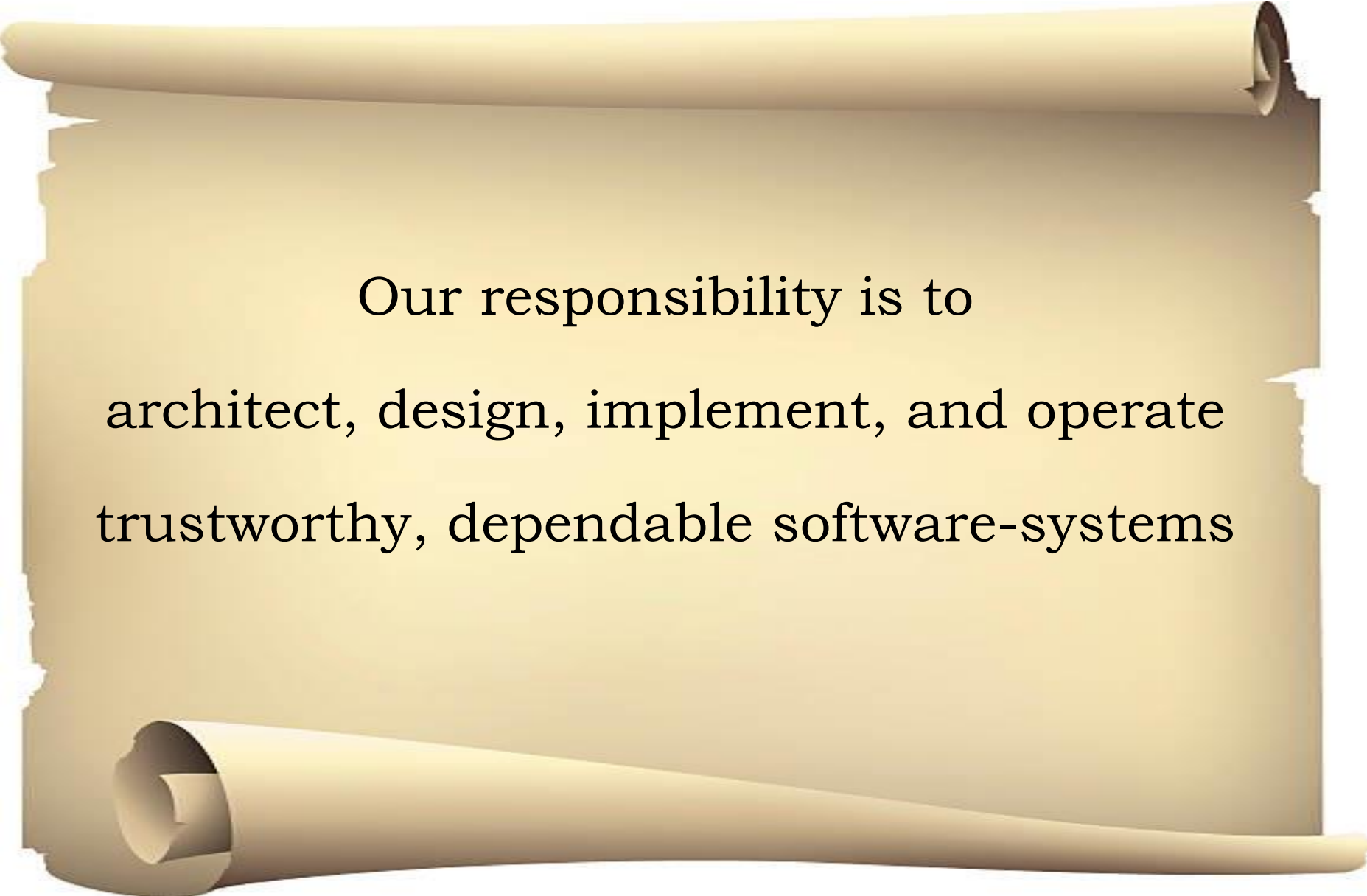




Building **trustworthy** systems

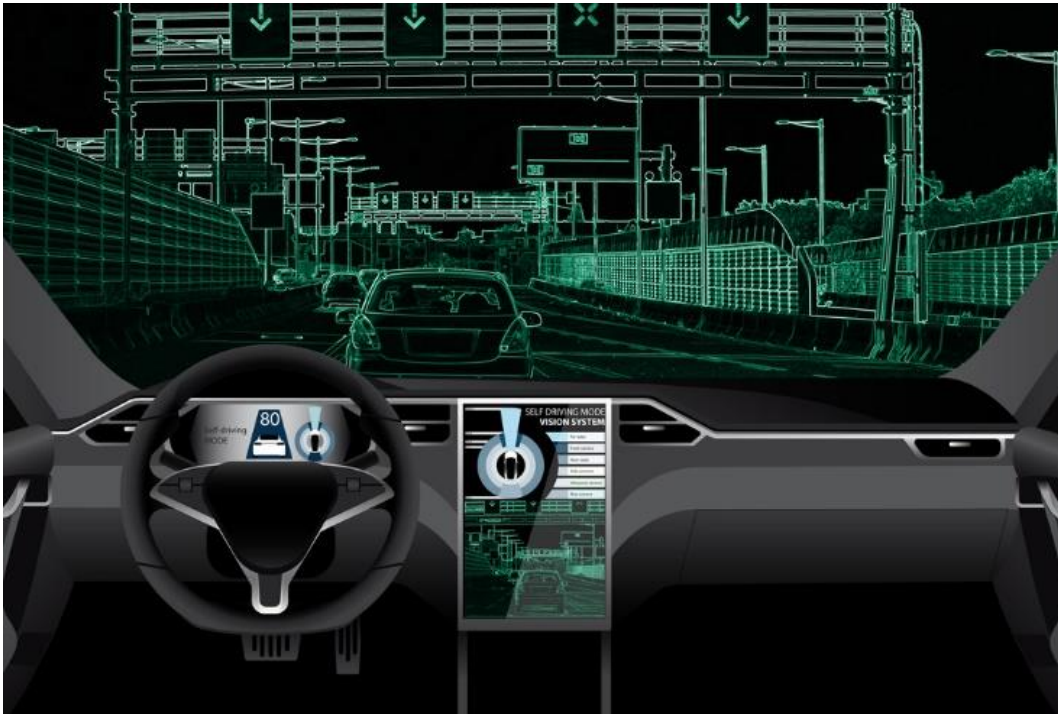
=

Successful **risk management**



Our responsibility is to  
architect, design, implement, and operate  
trustworthy, dependable software-systems

# Engineering Trustworthy Software for Cyber-Physical Systems



## Content

- Introduction
- Technology: Cyber-Physical Systems
- Trustworthiness
- Engineering
- Conclusions

## CPS Hardware Architecture

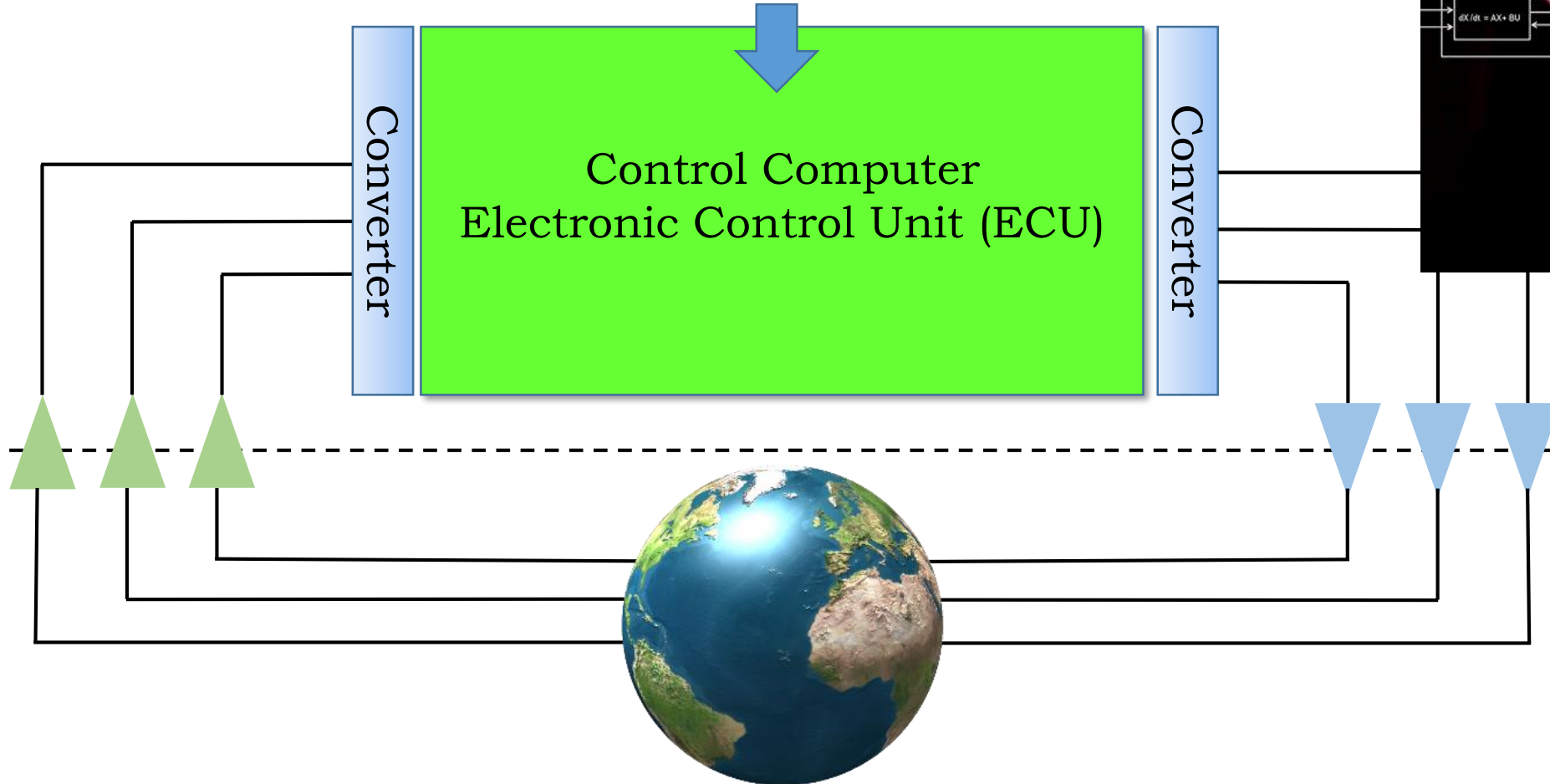
```
Compare Ahead-AID ----- Program Listing ----- Row 000346 of 001010
CORRAD --->
Program..... CCAABER0
Program Compile Date... 01AUG2006      Source Listing Date... 01AUG2006
Program Compile Time... 12:24:03      Source Listing Time... 12:24:03
To reset display to the aheading/last executed statement, select RESET
To reset display to the point of entry into this listing, select ENTRY

Source Line
*****
000430      COMPUTE CORR-PAY  EQUAL MA-HOURS * MA-RATE
000431      COMPUTE CORR-TAXES  EQUAL CORR-PAY * MA-TAX-RAT
000432      ADD CORR-PAY  TO MA-YTD-GRS
000433      ADD CORR-TAXES  TO MA-YTD-TAX.
000434
000435      IF PAYENP1  EQUAL '00001'
000436          MOVE WORK-AREA TO PAYROLL-DATA-ENP001.
000437
000438      IF PAYENP1  EQUAL '00099'
000439          MOVE WORK-AREA TO PAYROLL-DATA-ENP999.
000440
```

## Software

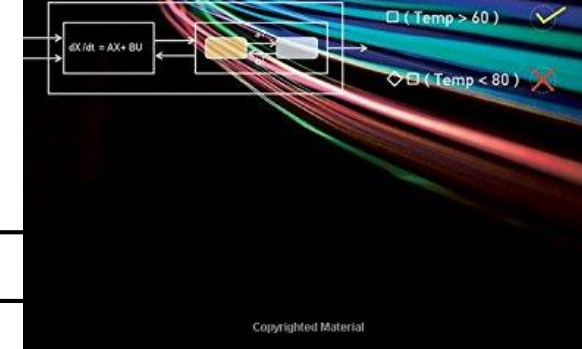
Cyber-World

Physical-World



## PRINCIPLES OF CYBER-PHYSICAL SYSTEMS

RAJEEV ALUR



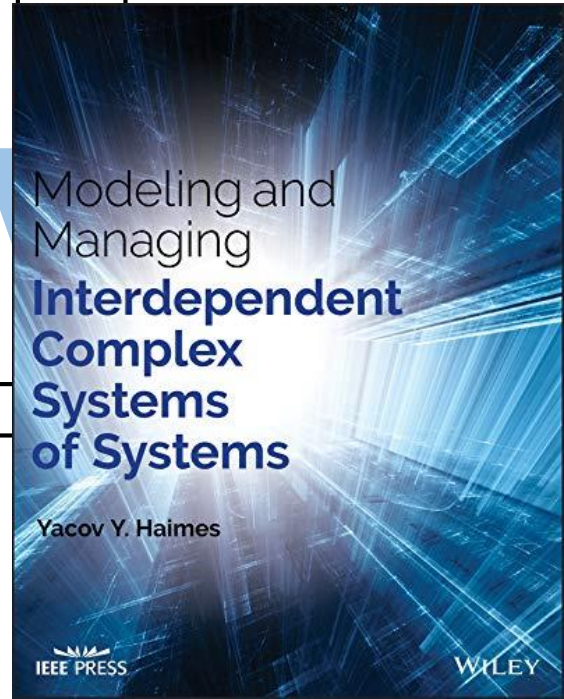
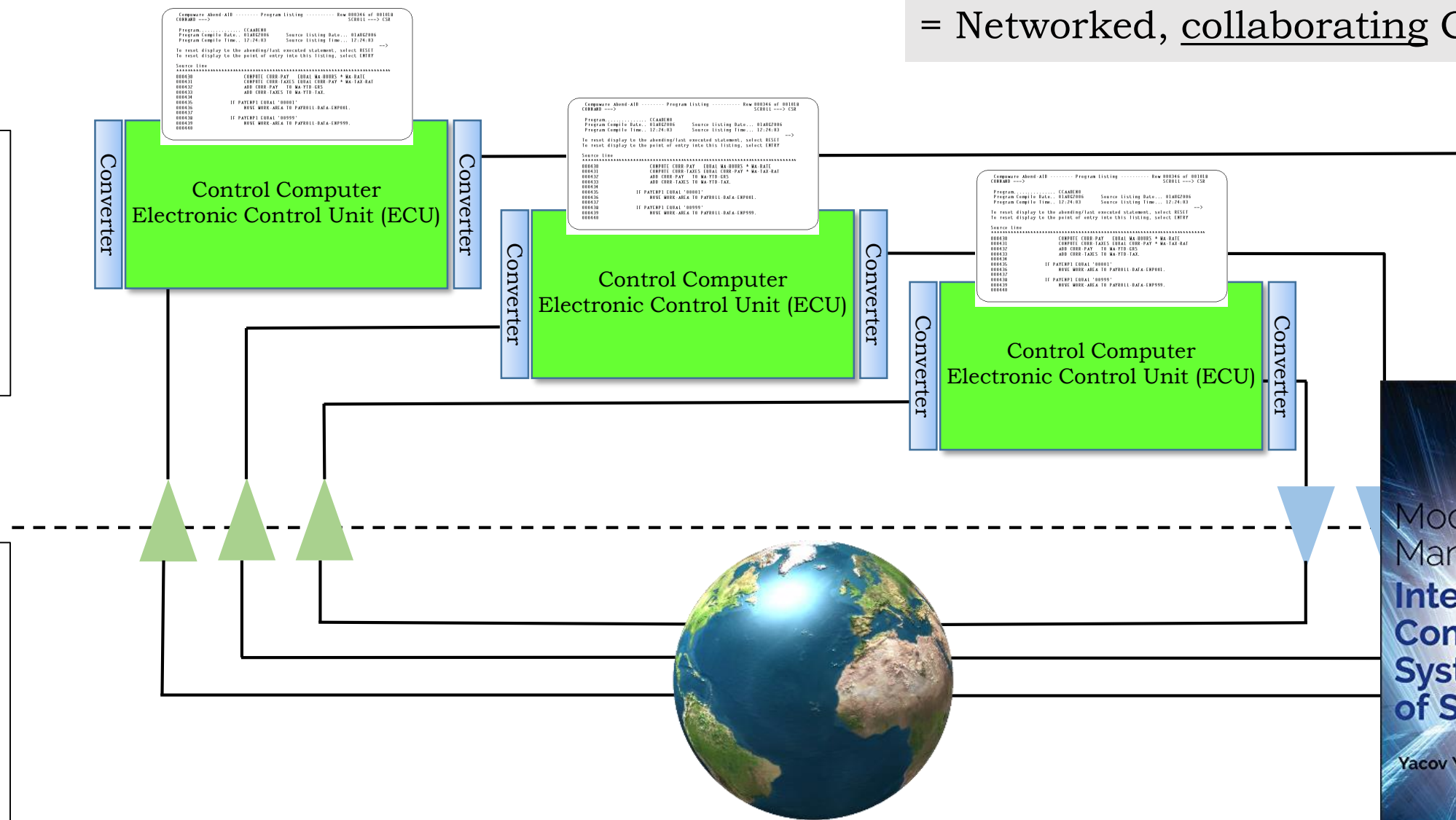


## CPSoS Hardware Architecture

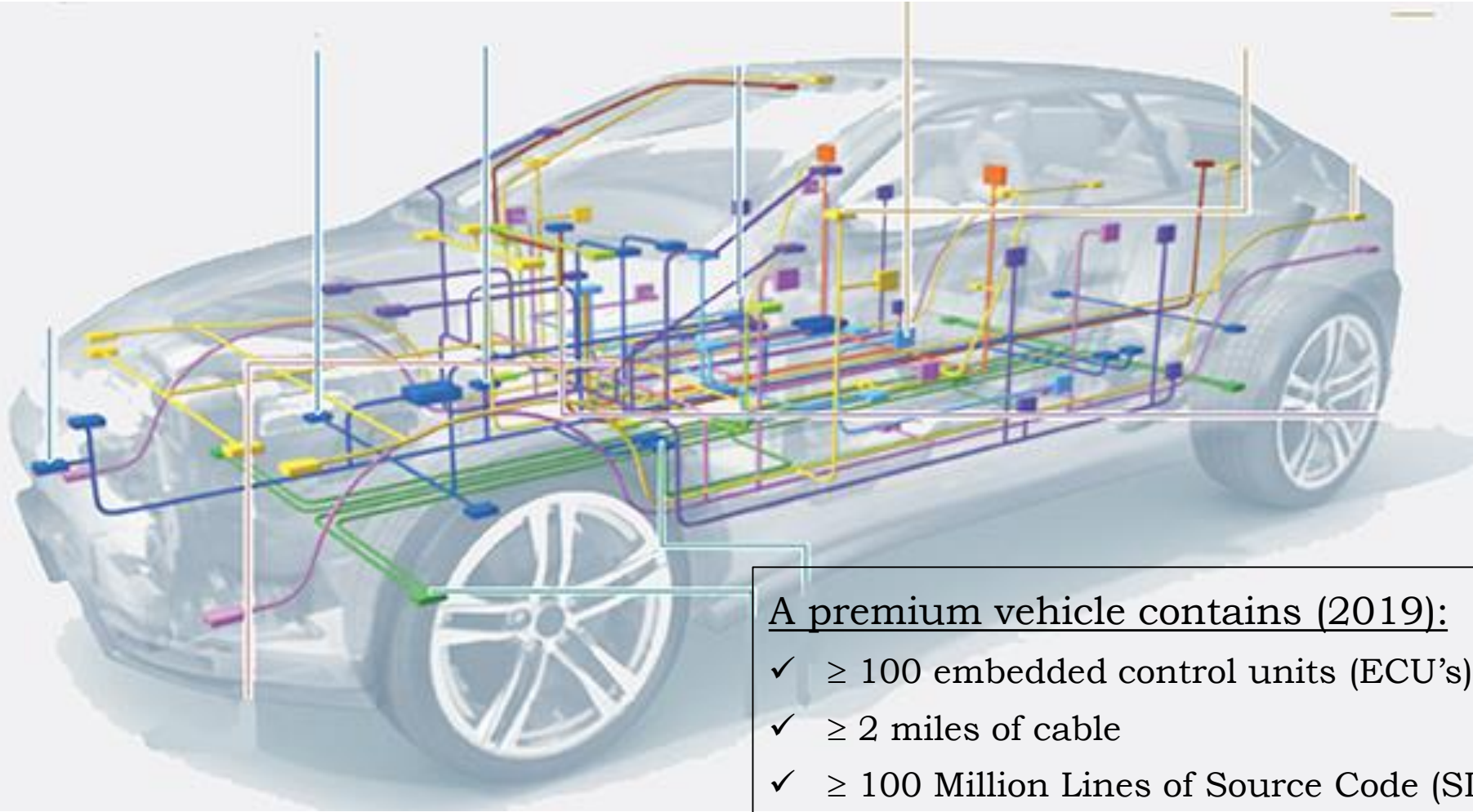
Cyber-Physical System-of-Systems (**CPSoS**)  
= Networked, collaborating CPS's

Cyber-World

Physical-World



## CPSoS Example: Modern Car



A premium vehicle contains (2019):

- ✓  $\geq 100$  embedded control units (ECU's)
- ✓  $\geq 2$  miles of cable
- ✓  $\geq 100$  Million Lines of Source Code (SLOC's)
- ✓  $\geq 5$  in-vehicle networks

Computer Communications and Networks

Dietmar P. F. Möller  
Roland E. Haas

## Guide to Automotive Connectivity and Cybersecurity

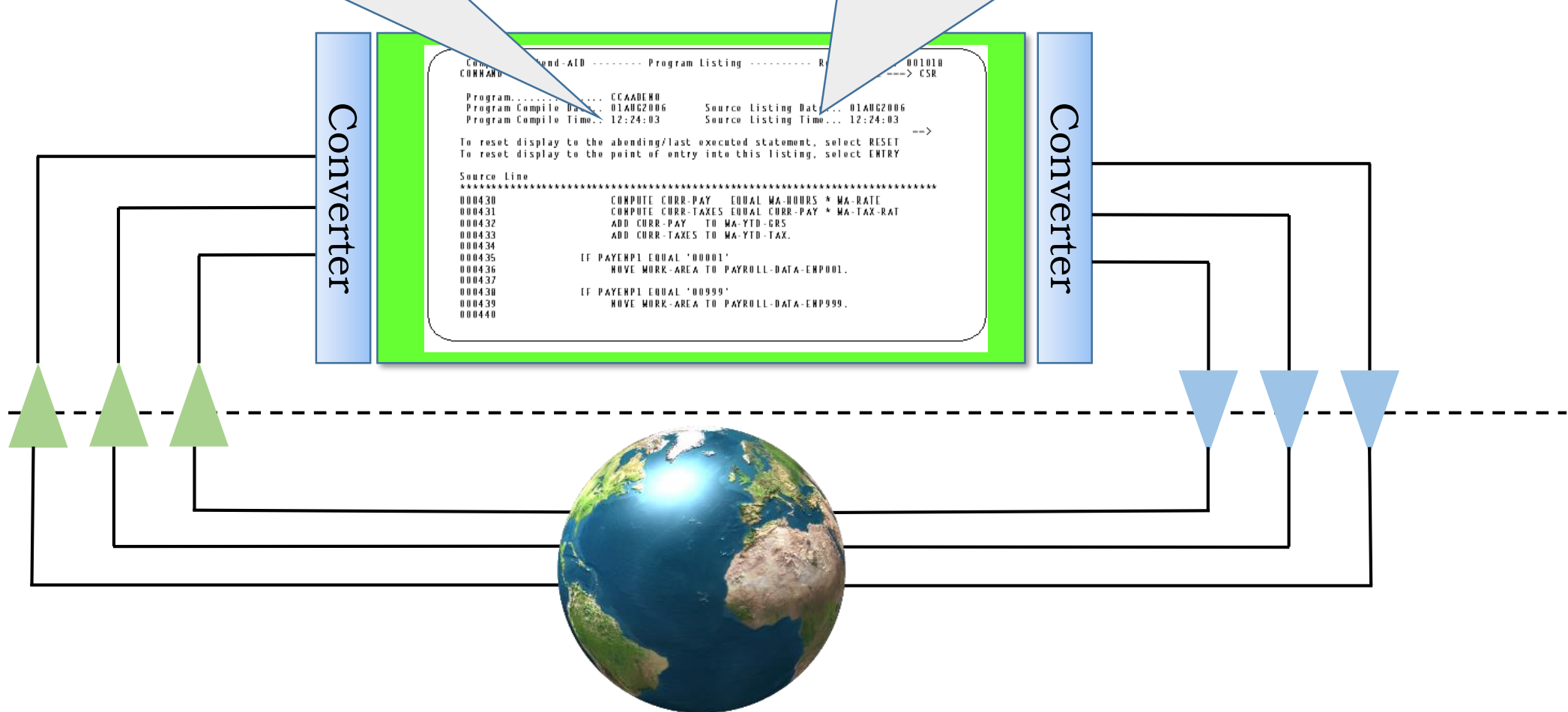
Trends, Technologies,  
Innovations and Applications

 Springer

<https://www.digikey.com>

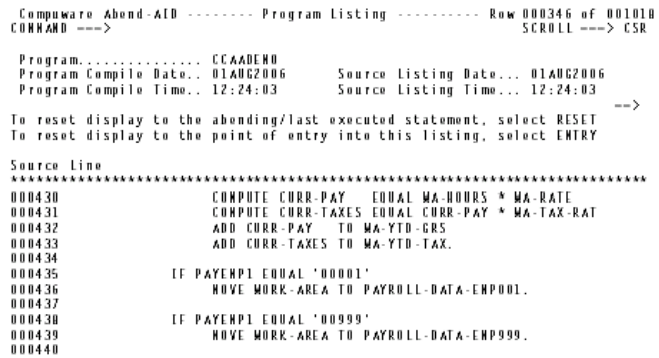
CPS-Trustworthiness  
=  
Property of the **whole** system

However, most of the **functionality** is  
implemented in software  
⇒ **Trustworthy Software**





## Monitoring





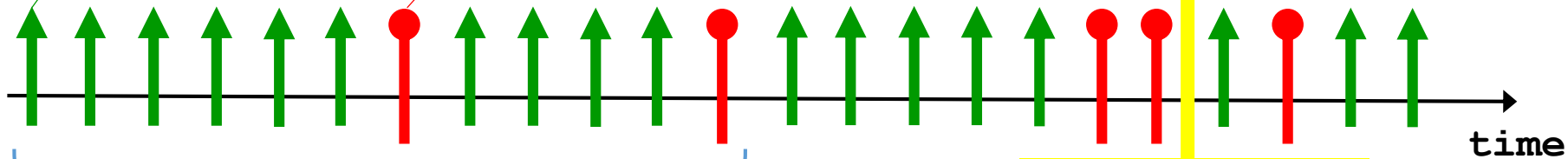
1

Input Validation

Redundancy

Correct value

Faulty value



Interpolation

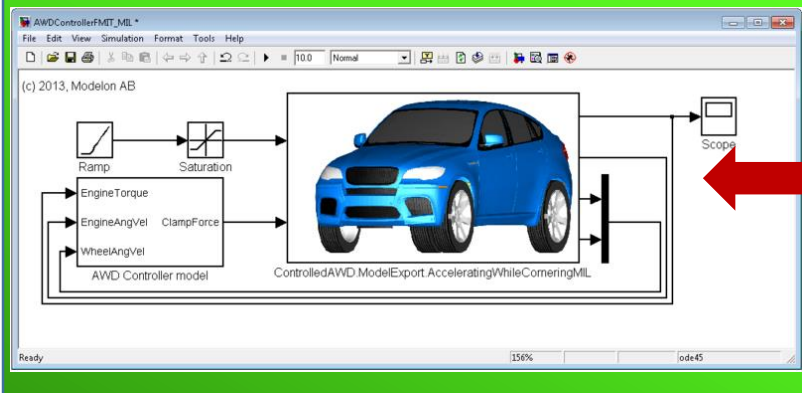




## Real-world model ②

Control Computer (ECU)

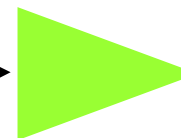
**Real-World Model**



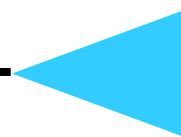
**Software**

The model governs the CPS-behaviour

Actuators



Sensors



**Cyber-Part**

**Physical-Part**

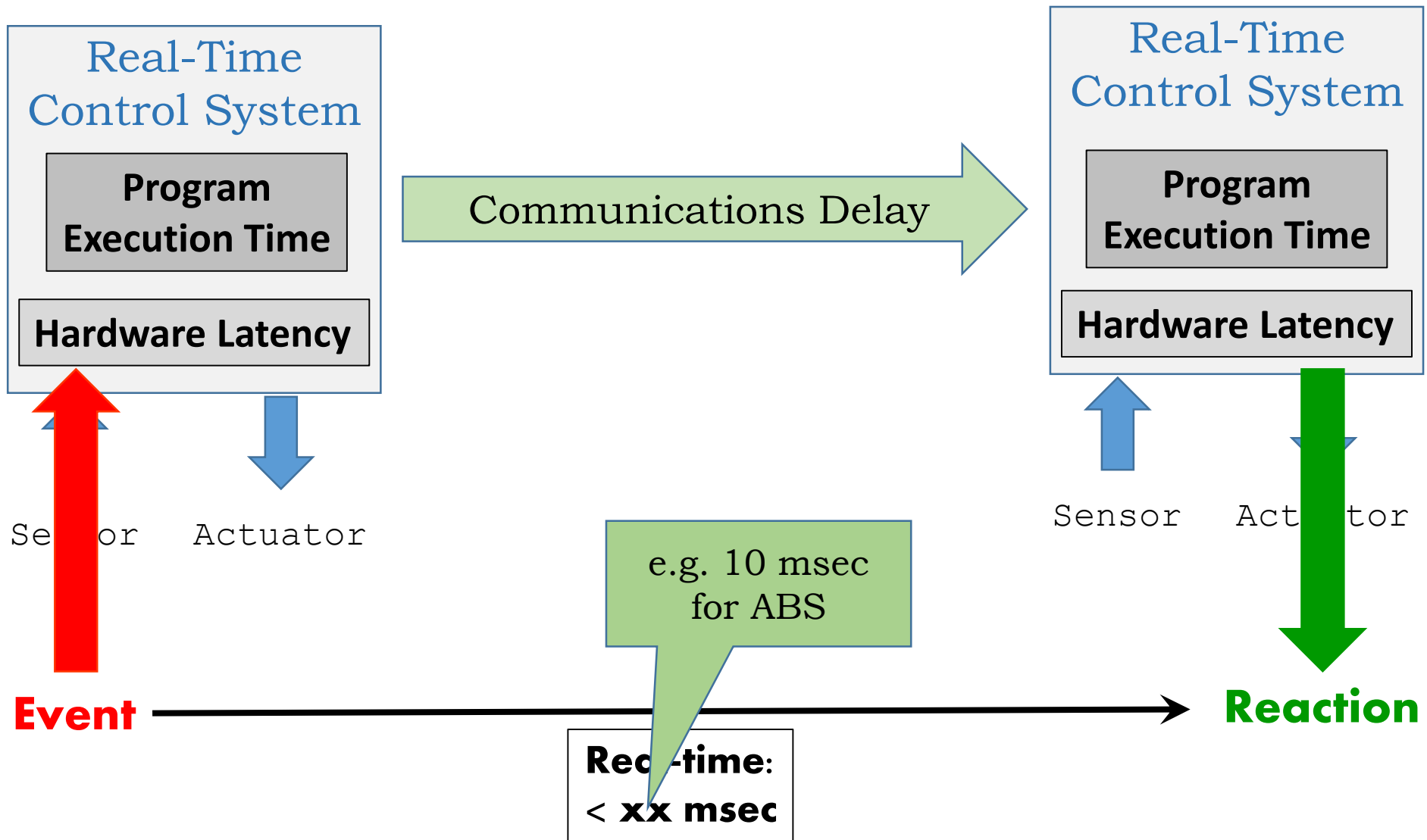
3

Time



- In most cyber-physical systems time is **important**
- The CPS must **react** within a guaranteed time period (= Real Time-Behaviour)
- Failing to react timely may cause **malfunction** of the system
- The software, therefore, must assure **real-time behaviour**

## Real-world: Systems-of-Systems





**Response Time**

Start **Event**

[Receipt of Message]



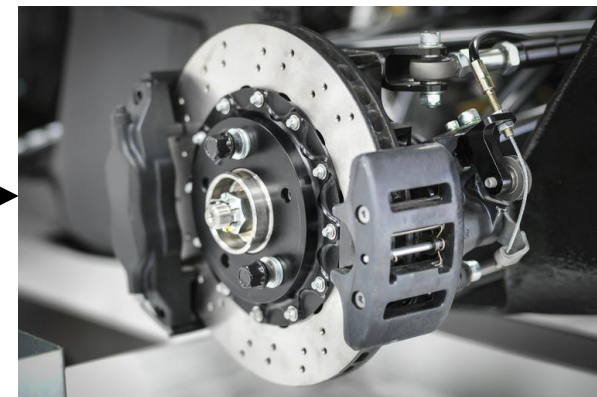
Software Processing

```
void CMymfc29EView::OnUpdateClockoleCreatealarm(CCmdUI* pCmdUI)
{
    pCmdUI->Enable(m_clock.GetInterfacePtr() != NULL);
}

void CMymfc29EView::OnClockoleLoad()
{
    if(m_clock.CreateInstance(__uuidof(Document)) != S_OK)
    {
        AfxMessageBox("Clock component not found");
        return;
    }
    try
    {
        m_clock->PutFigure(0, COleVariant("XII"));
        m_clock->PutFigure(1, COleVariant("III"));
        m_clock->PutFigure(2, COleVariant("VI"));
        m_clock->PutFigure(3, COleVariant("IX"));
        OnClockoleRefreshTime();
        m_clock->ShowWin();
    }
    catch(_com_error& e)
    {
        AfxMessageBox(e.ErrorMessage());
    }
}

void CMymfc29EView::OnUpdateClockoleLoad(CCmdUI* pCmdUI)
{
    pCmdUI->Enable(m_clock.GetInterfacePtr() == NULL);
}
```

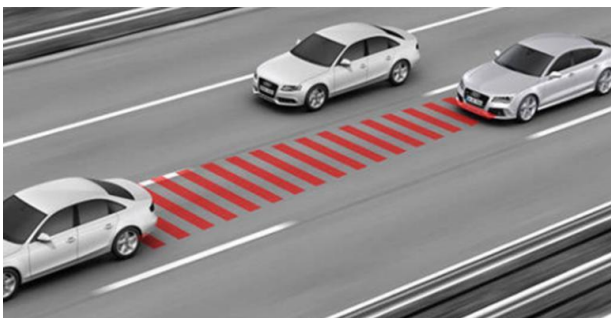
Action



Action

Start **Event**

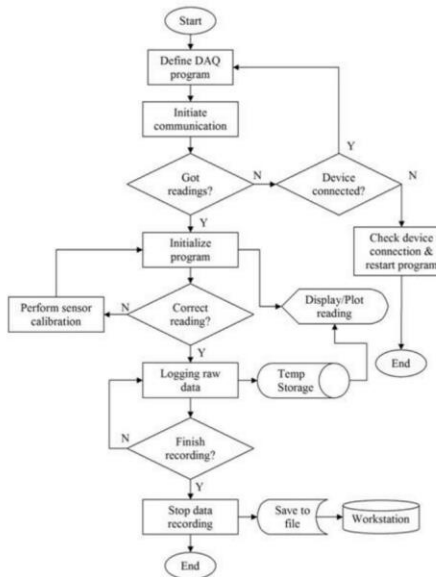
[Radar Sensor Input]



**Worst Case Execution  
Time (WCET)**

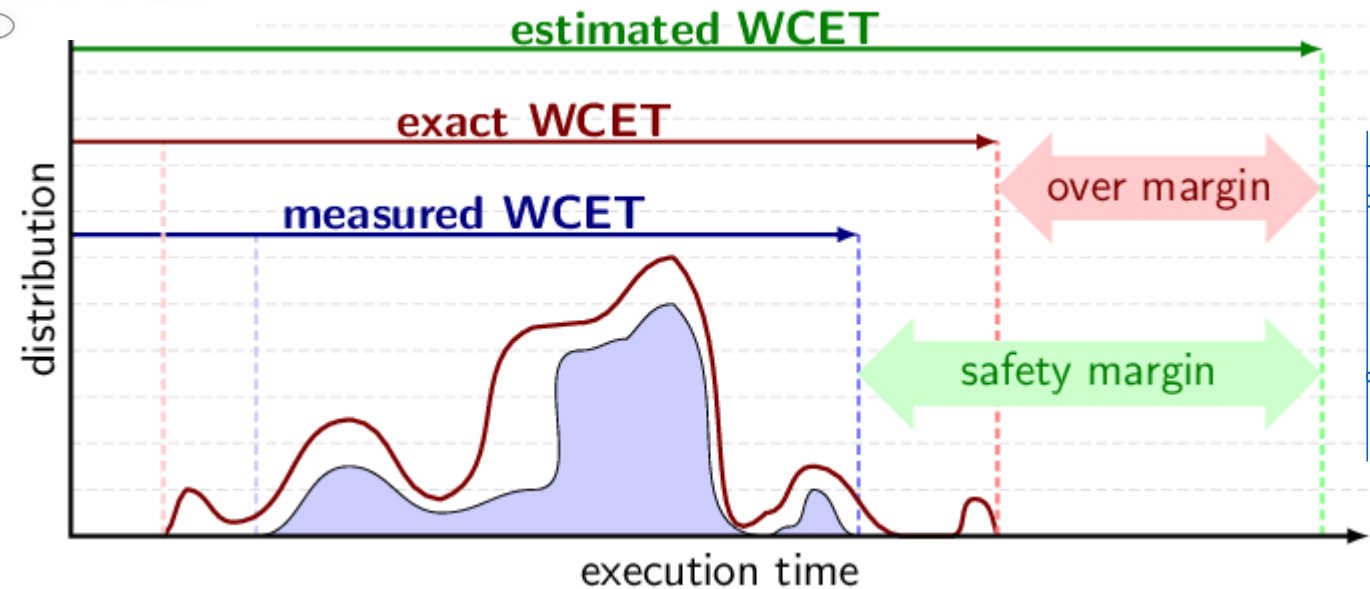
## Response Time

Total elapsed time from an event to the completed, correct action



## Worst Case Execution Time (WCET)

Longest possible time for the execution of the software action



⇒ Critical Parameters in Real-Time Cyber-Physical Systems

4

Monitoring

Monitoring

```

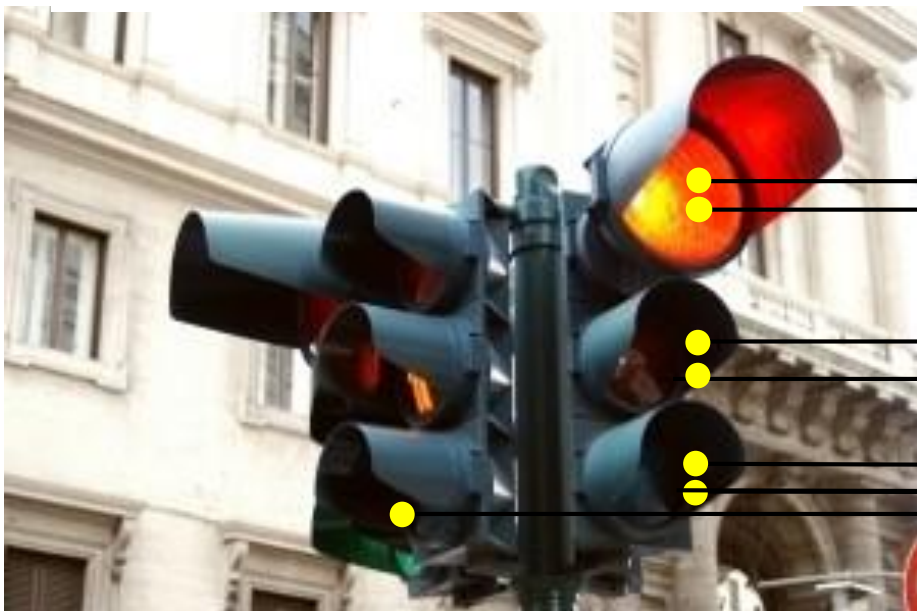
Compuware Abend-AID ----- Program Listing ----- Row 000346 of 001010
COMMAND --->
SCROLL ---> CSR

Program..... CCAADEND
Program Compile Date.. 01AUG2006      Source Listing Date... 01AUG2006
Program Compile Time.. 12:24:03      Source Listing Time... 12:24:03
-->
To reset display to the abending/last executed statement, select RESET
To reset display to the point of entry into this listing, select ENTRY

Source Line
*****
000430      COMPUTE CORR-PAY  EQUAL MA-HOURS * MA-RATE
000431      COMPUTE CORR-TAXES  EQUAL CORR-PAY * MA-TAX-RAT
000432      ADD CORR-PAY  TO MA-YTD-GRS
000433      ADD CORR-TAXES  TO MA-YTD-TAX.
000434
000435      IF PAYENP1  EQUAL '00001'
000436      MOVE WORK-AREA  TO PAYROLL-DATA-ENP001.
000437
000438      IF PAYENP1  EQUAL '00999'
000439      MOVE WORK-AREA  TO PAYROLL-DATA-ENP999.
000440
  
```

An **IT system monitor** is a hardware and/or software component used to detect **anomalies** in the operation

Safety Condition 1



- ✓ Monitoring the control variables in **SW**
- ✓ Monitoring the actual **hardware** signals

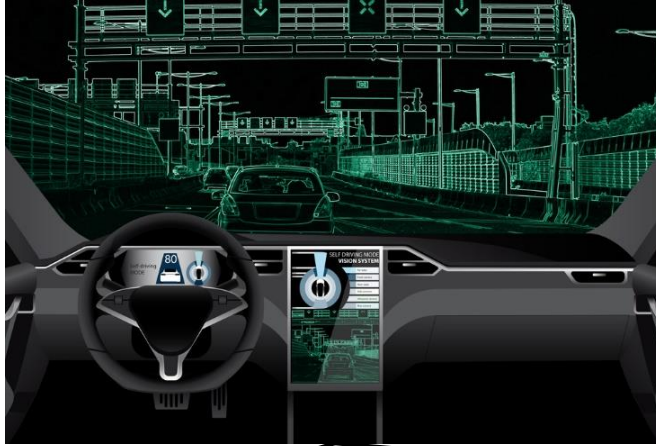
Safety Condition 2



... etc.



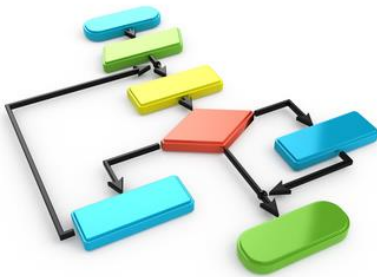
Algorithmic/  
Autonomic CPS



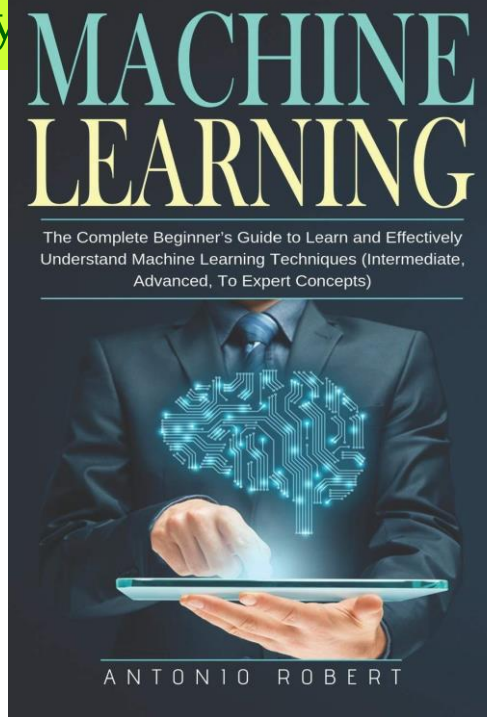
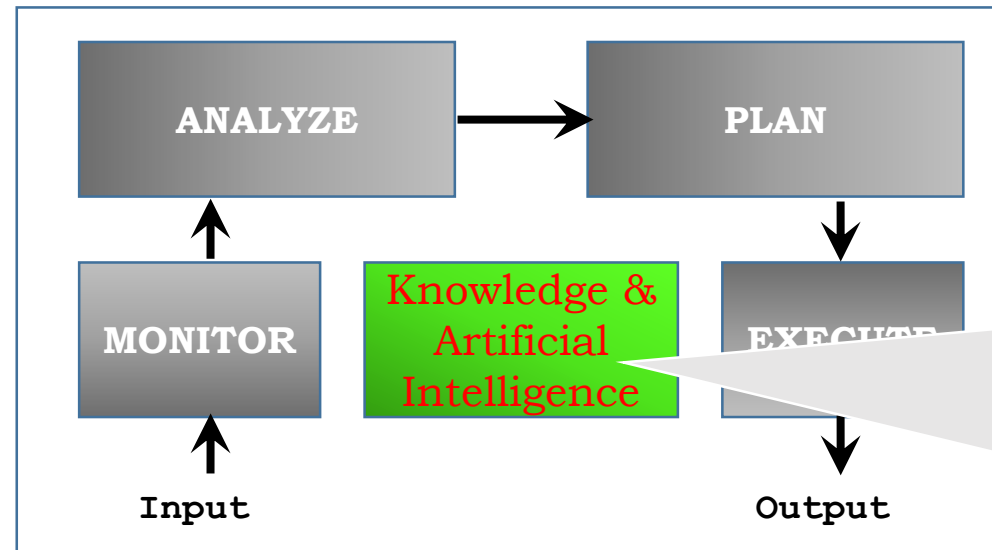
Cyber-Physical System

Algorithmic Computing

Autonomic Computing



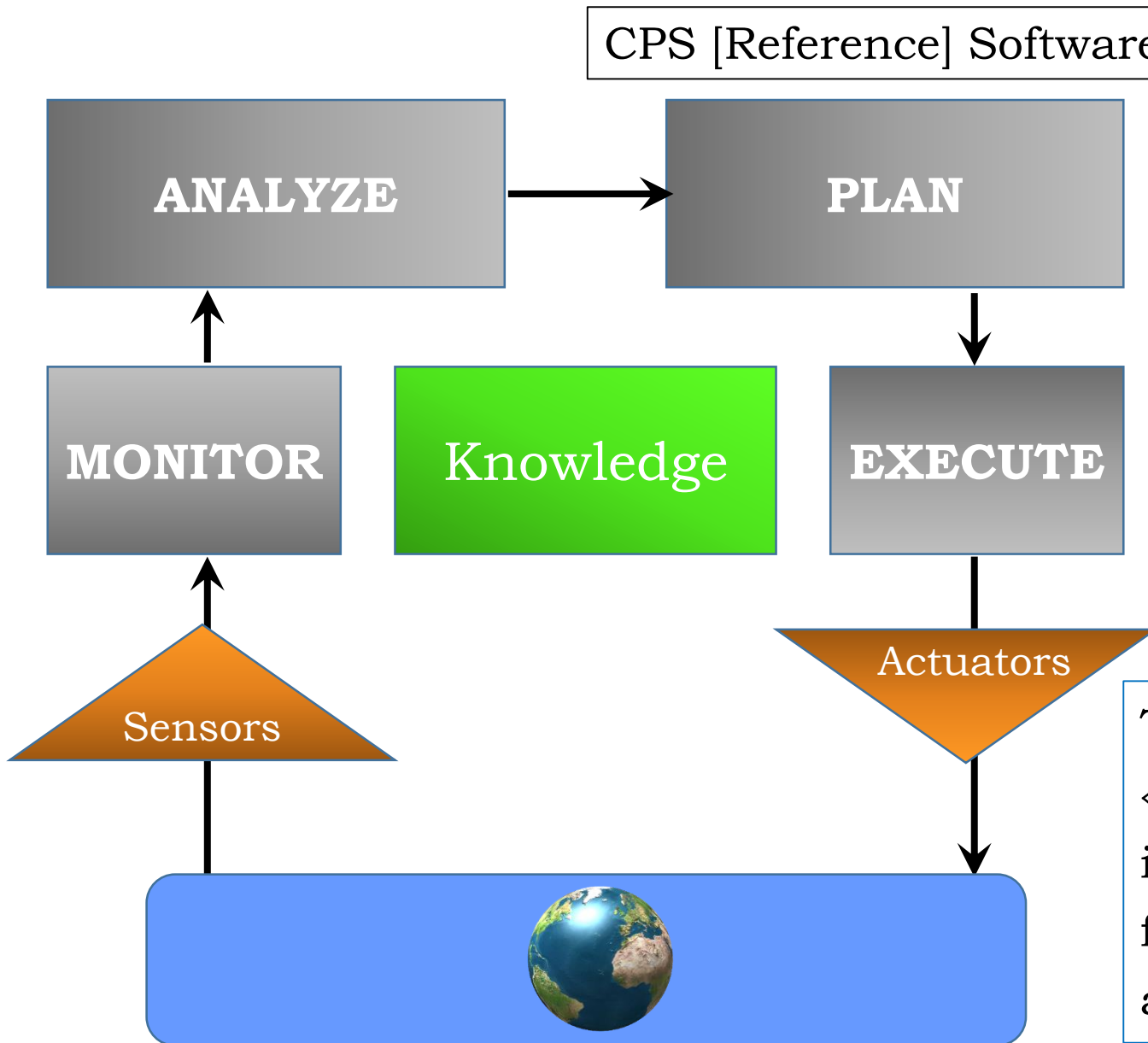
The «programmer» must think of all *possible* cases and decisions *beforehand*



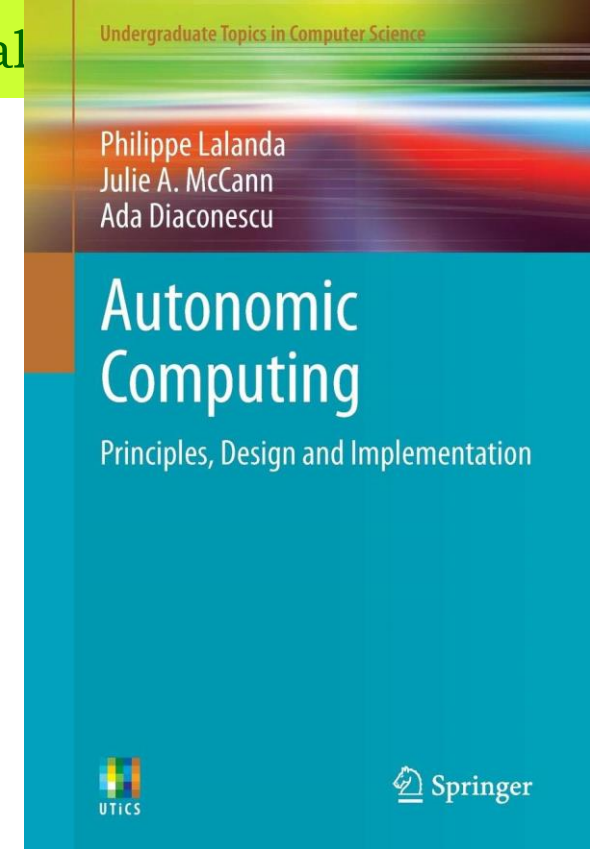
Machine  
Learning

Machine  
reasoning

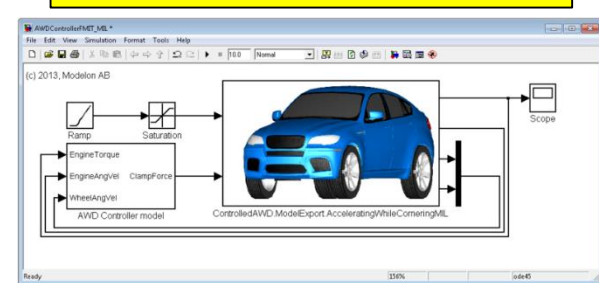
**Machine  
Decisions**



The MAPE-K [**M**onitor-**A**nalyze-**P**lan-**E**xecute  $\Leftarrow$  **K**nowledge] reference architecture was introduced by IBM scientists and forms the foundation of many systems  $\diamond$  especially autonomic systems



## Real-World Model



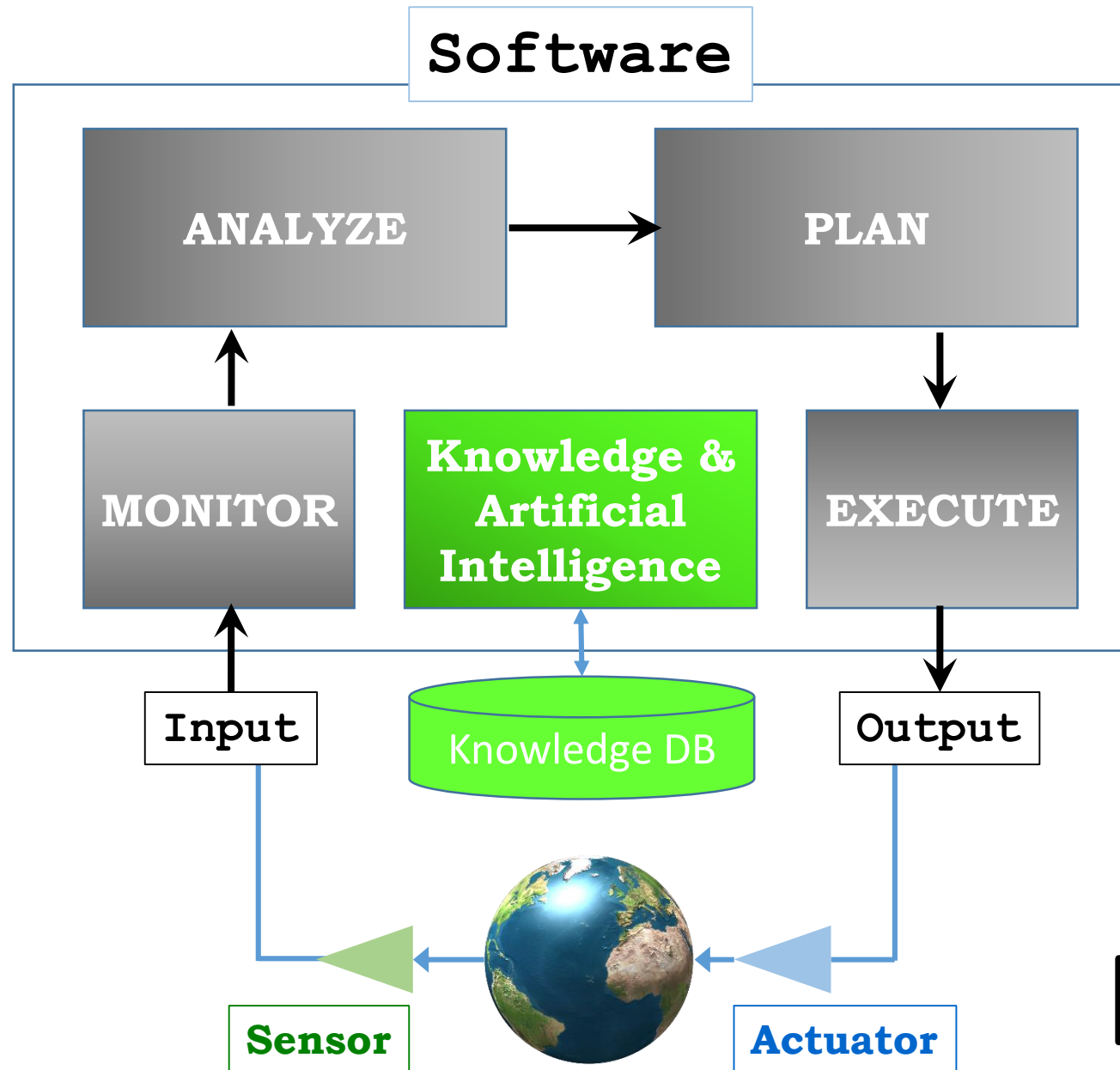
<http://www.modelon.com>

### Requirements

- Functional
- Quality properties

### Specifications

- Functional
- Quality properties



### Validation

### Certification

## Anatomy of a CPS

## Decision Taking by Machines (i.e. Software)



Computer

**Machine  
Decision**

Right?  
Wrong?

Safe?  
Unsafe?

Timely?  
Late?

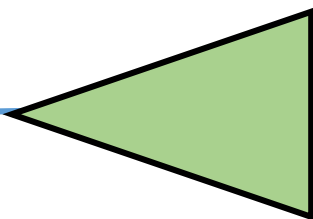
Ethical?

Legally OK?  
Law violation?

Socially  
acceptable?

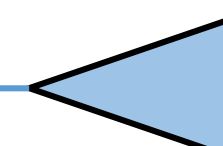
Transparent?

Sensors

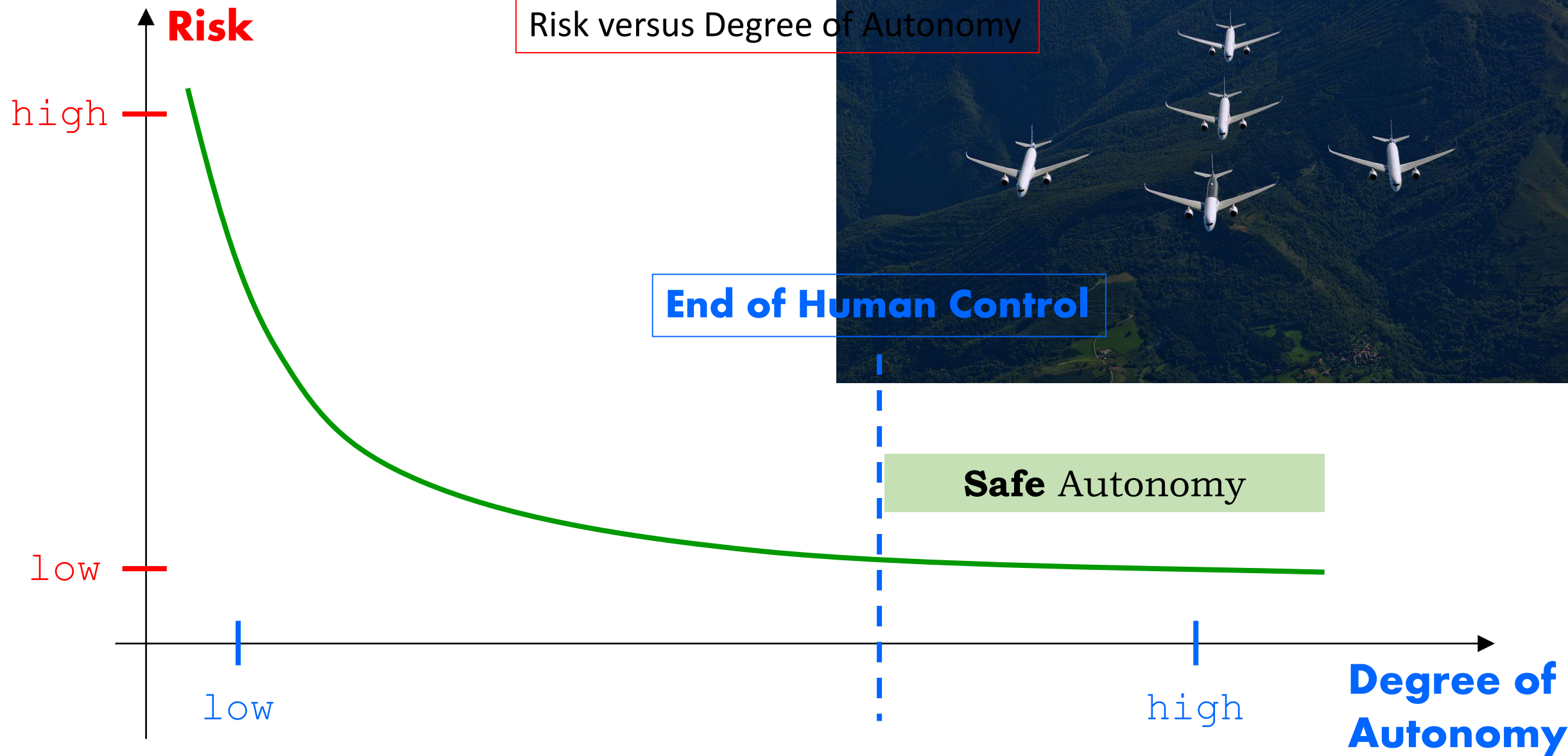


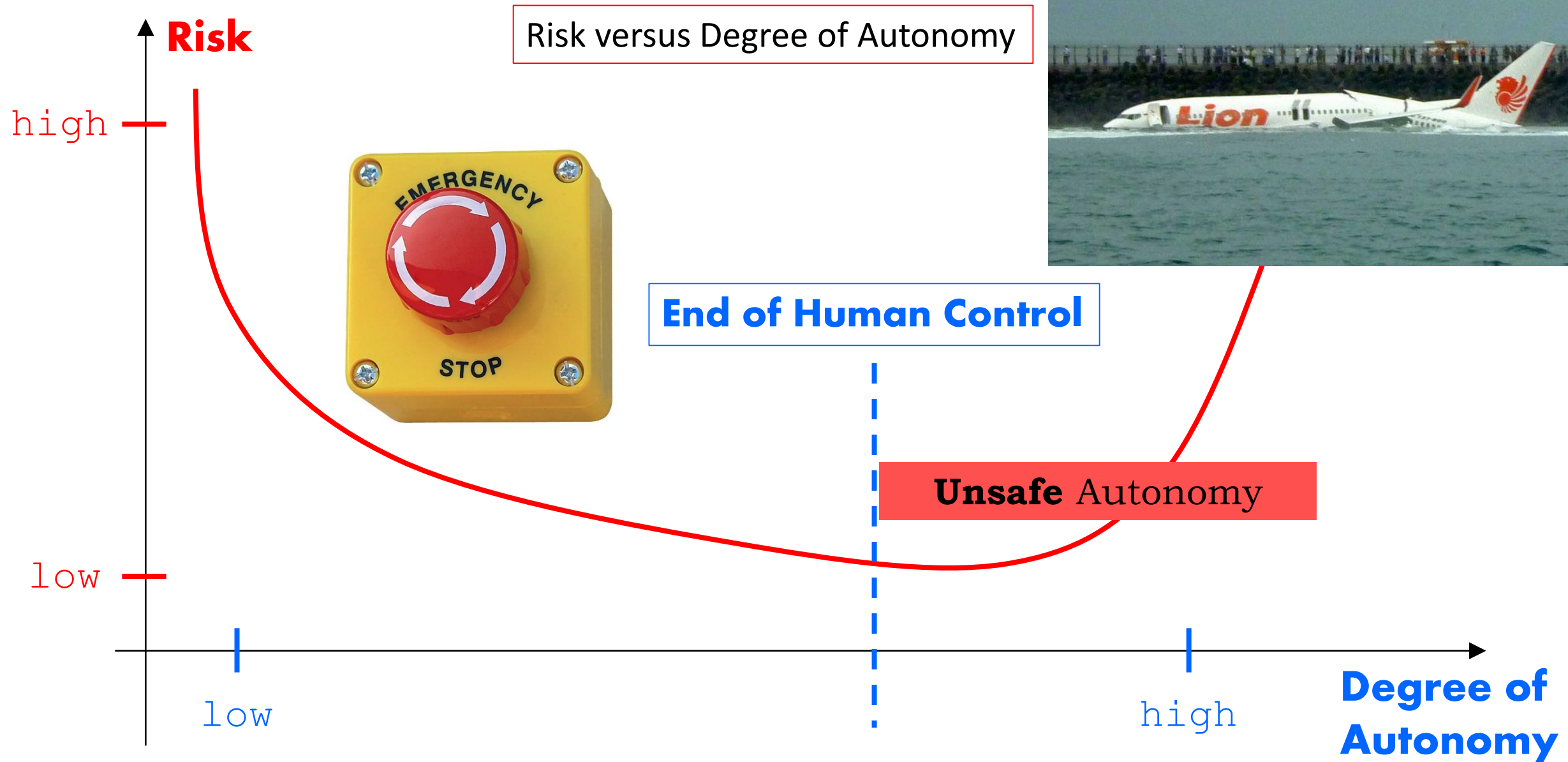
<http://www.yalescientific.org>

Actuators

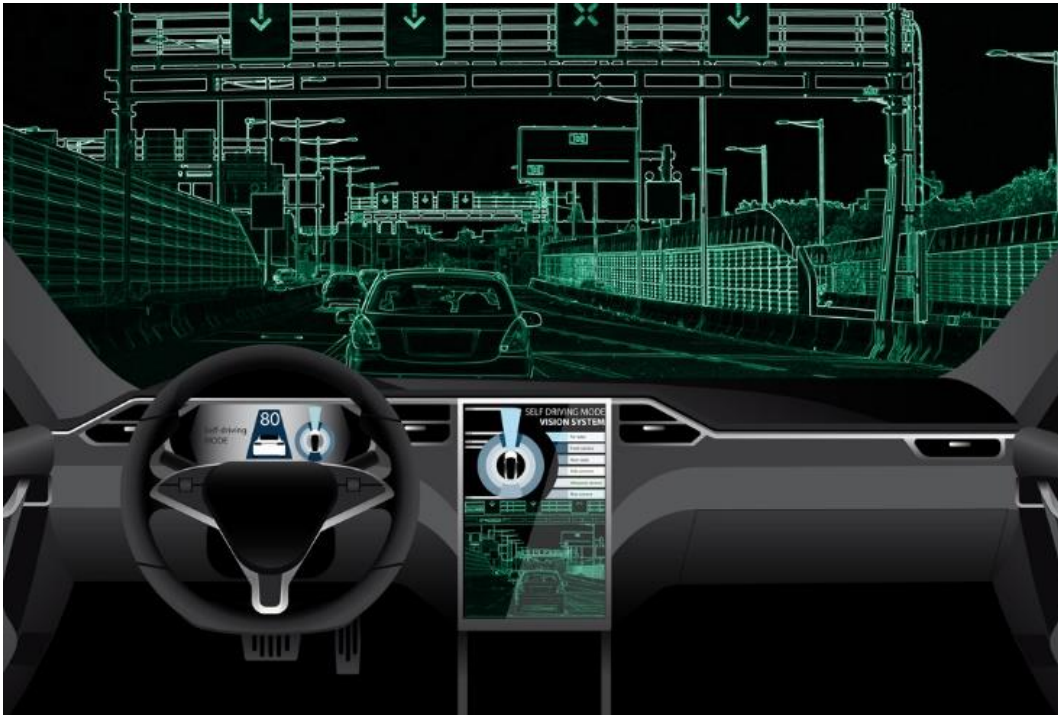








# Engineering Trustworthy Software for Cyber-Physical Systems



## Content

- Introduction
- Technology: Cyber-Physical Systems
- Trustworthiness
- Engineering
- Conclusions

## Trustworthy Software for Cyber-Physical System (CPS) :

= Cyber-physical system

with an adequate degree of security and safety  
to fulfill the trust expectations of its users

Risk Consideration

Protection from  
malicious activities

«The system does what it should  
- and does not what it should not»

Protection from  
failures, faults,  
errors, malfunctions



Risk Managment = Decisive Part of Systems Engineering !

A trustworthy system is the result of competent and responsible **engineering**





## Definition: Trustworthy Cyber-Physical System and Cyber-Physical System-of-Systems

Cyber-physical system (CPS) or cyber-physical system-of-systems (CPSoS) with an adequate degree of **security** and **safety** to fulfill the trust expectations of its users

**Security**



<https://www.ndtv.com>

**Safety**

<https://avnetlaw.com>





## User trust **expectations**

### Examples

#### e-banking system:

- *security* (= defense against hackers)
- *integrity* (= don't digitally lose my money)
- *confidentiality* (= "it's my business")
- *availability* (= 24 h/7 days).



#### Car:

- *safety* (= no accidents)
- *security* (= no hostile influence)
- *reliability* (= no engine failures on the motorway)
- *conformance* to all laws and regulations

Trustworthiness  
expectations  
=  
Application domain

## Security



<https://www.ndtv.com>

- Confidentiality
- Integrity
- Availability
- Multiple lines of defence
- Secure infrastructure
- etc.

## Safety



<https://avnetlaw.com>

- Fault-Tolerance
- No single point of failure
- Graceful degradation
- Fault containment
- Diagnosability
- etc.

The set of **Security** & **Safety** properties depends on the *criticality* of the application



... some more examples of **un**trustworthy systems



Untrustworthy System **1: Crash Airbus A400M (9. Mai 2015)**



**A400M:** Military Transport Plane

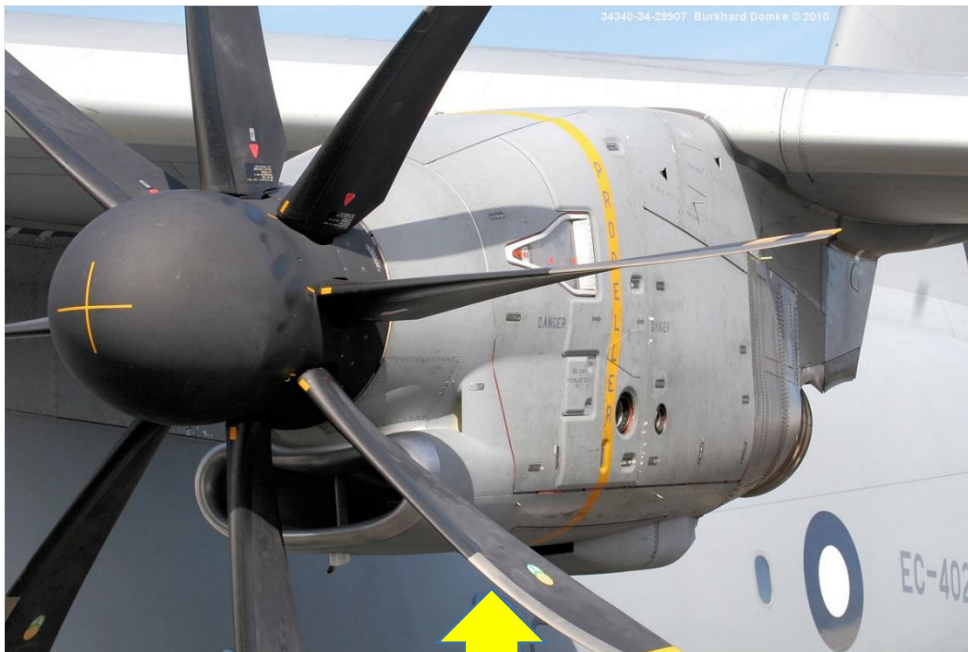
Capacity: 37'000 kg

Range: > 3'000 km

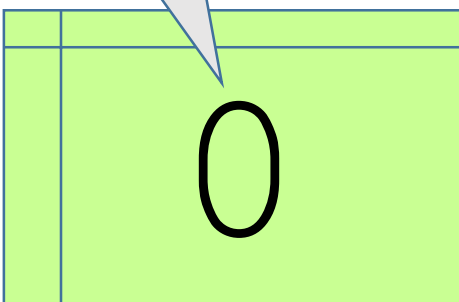
Failure of the thrust  
control of 3 engines  
shortly after the start  
⇒ **Crash**



## Untrustworthy System **1: Crash Airbus A400M (9. Mai 2015)**



Ground crew  
software update



Engine Control Data  
14.10.2019



© Prof. Dr. Frank J. Furrer – WS 19/20

Start

Control Program

Check  
**completeness**  
and **integrity**  
of required  
data

## Untrustworthy System 2: **US\$ 951 Million cyber-theft**



In February 2016, instructions to **steal US\$ 951 million** from the central bank of Bangladesh, were issued via the SWIFT network

Five transactions issued by hackers, worth \$101 million, succeeded

The Federal Reserve Bank of NY blocked the remaining thirty transactions, amounting to \$850 million





## Untrustworthy System **3**: **Unwanted acceleration of Toyota cars**



The unwanted acceleration of Toyota and Lexus cars caused  
**89 traffic deaths** and **52 injured** from 2000 to 2010



## Untrustworthy System **3**: **Unwanted acceleration of Toyota cars**



Toyota claimed in the beginning that the **doormat** was the source of the acceleration

Independent research demonstrated a **software-problem** in the throttle control

19. March 2014: Toyota pays a US-fine of 1.2 Billion US\$

## Untrustworthy System 4: **Automated Trading Big Loss**



Knight Capital:

**Computer-Trader**

= high-frequency automated  
computer-trading

[10'000 Trades/sec  
Holding: Milliseconds]

Computer-traded Loss on 1.8.2012 (NYSE): **440 Million US\$**  
(in 20 minutes)



## Untrustworthy System 4: **Automated Trading Big Loss**



On 1.8.2012 at 9:30  
the computers generated  
(without human activity)  
millions of ***faulty trades***

At 9:58 Knight Capital had lost **440  
Millionen US\$**

**Reason: Programming mistake** in the high-frequency  
automated trading algorithm after a software-update



## Untrustworthy System 5: **Blockchain Code Exploit**

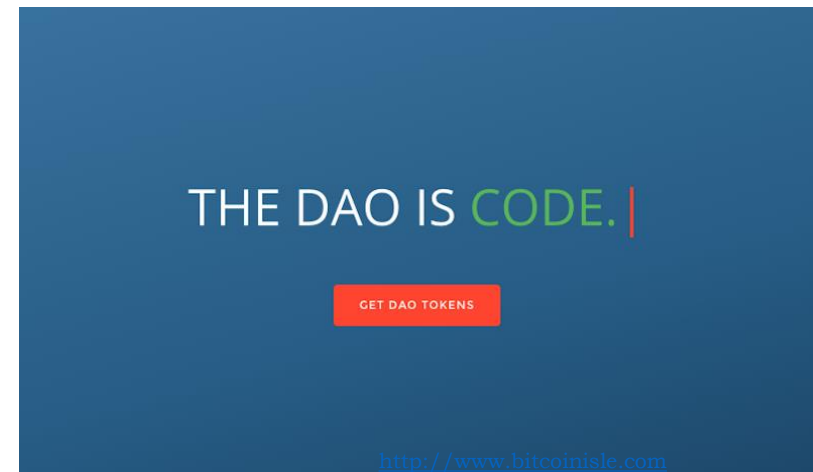


A **blockchain** is a cryptographic, anonymous public ledger of all cryptocurrency transactions that have ever been executed in a community.

The blockchain-technology is the base for nearly all **FinTech** ventures.

<http://www.bitcoinisle.com>

Anyone who invested Ether into the **DAO fund** received a particular number of DAO tokens, which enabled them to vote on the projects that the DAO will fund. By the end of May, the DAO had raised more than **US\$150 million** worth of Ether from investors.





## Untrustworthy System **6**: **Cryptocurrency Exchange Hacks**



**A brief History of Crypto Exchanges Hacks**  
**Total loss to date (Jul 11 – Sep 18):**

**\$1,542,620,000.-**

Source: <https://discover.ledger.com/hackstimeline/>

- + Wallet hacking
- + Mining hacking

## Untrustworthy System 7: **US Clinton e-Mail Hack**



In March 2016, the personal Gmail account of John Podesta, the chairman of Hillary Clinton's 2016 U.S. presidential campaign, was compromised in a data breach, and a collection of his **e-mails**, many of which were work-related, were stolen

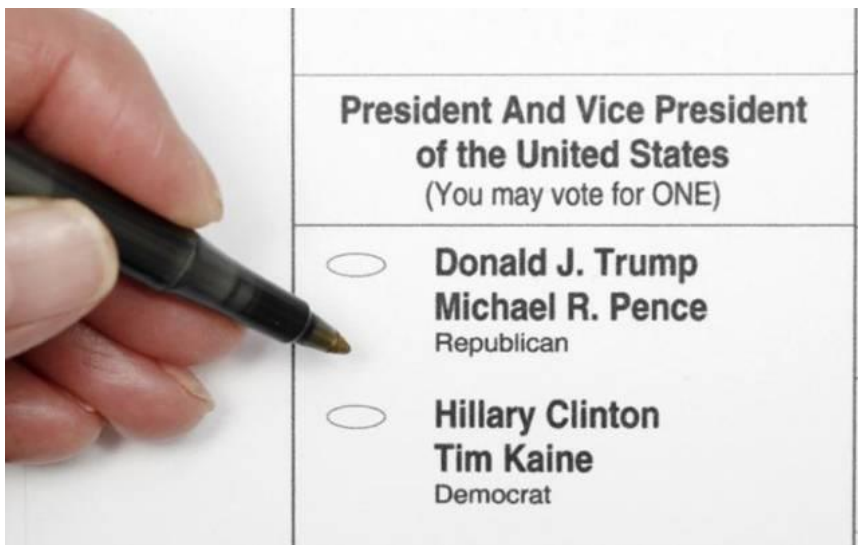
[https://en.wikipedia.org/wiki/Podesta\\_emails](https://en.wikipedia.org/wiki/Podesta_emails)

The e-mails were subsequently published by WikiLeaks.

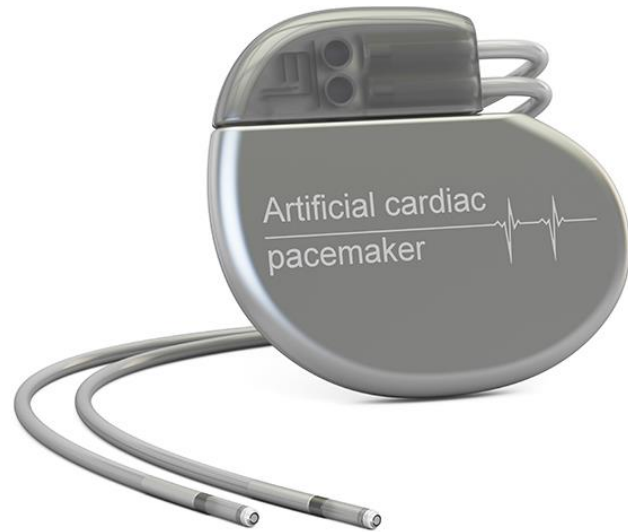
<https://www.theatlantic.com>:

*“Conservatives will see corruption and liberals will see corporatism and expedience, but the exchanges simply expose the candidate who’s been there all along”*

The leaks certainly damaged Hilary Clinton’s campaign and possibly decided the outcome

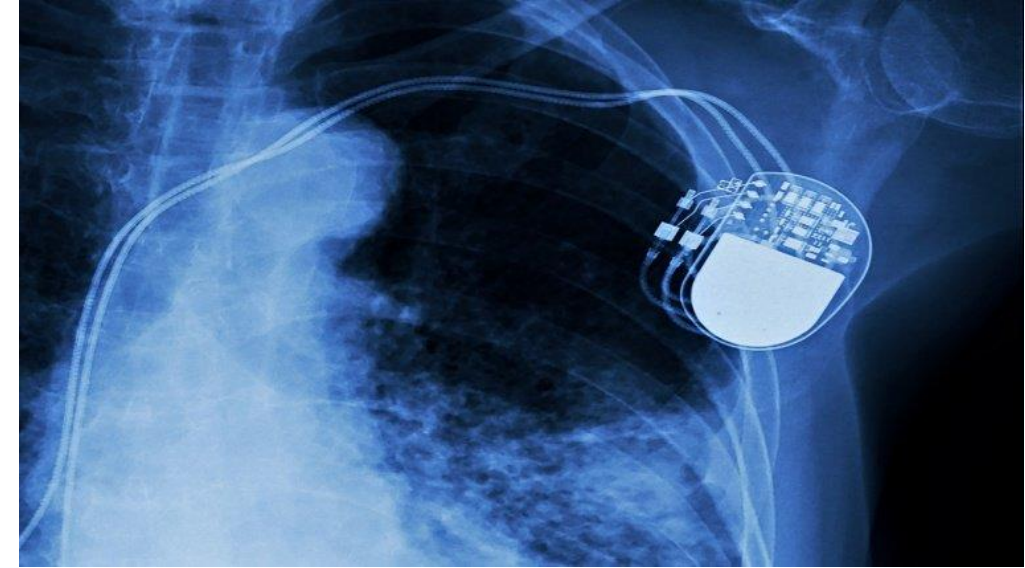


## Untrustworthy System **8: Heart Pacemaker Vulnerability**



August 30, 2017:

An estimated 465,000 people in the US are getting notices that they should ***update the firmware*** that runs their life-sustaining pacemakers or risk falling victim to potentially ***fatal hacks***



<https://arstechnica.com/information-technology/2017/08/465k-patients-need-a-firmware-update-to-prevent-serious-pacemaker-hacks/>



## Untrustworthy System 9: **EQUIFAX** Hacking



7. September 2017:

Data of 143 million Americans exposed in hack of credit reporting agency Equifax

<https://www.washingtonpost.com>

Hackers gained access to *sensitive personal data* — Social Security numbers, birth dates, home addresses, credit histories — for up to 143 million Americans, a major cybersecurity breach at a firm that serves as one of the three major clearinghouses for Americans' **credit histories**





## Untrustworthy System **10**: **CAPITOL ONE** Hacking

**A hacker gained access to 100 million  
Capital One  
credit card applications and accounts**

By Rob McLean, [CNN Business](#)

Updated 2117 GMT (0517 HKT) July 30, 2019



**Paige Thompson** is accused of breaking into a Capital One server and gaining access to 140,000 Social Security numbers, 1 million Canadian Social Insurance numbers and 80,000 bank account numbers, in addition to an undisclosed number of people's names, addresses, credit scores, credit limits, balances, and other information, according to the bank and the US Department of Justice

## Untrustworthy System **11: IoT**



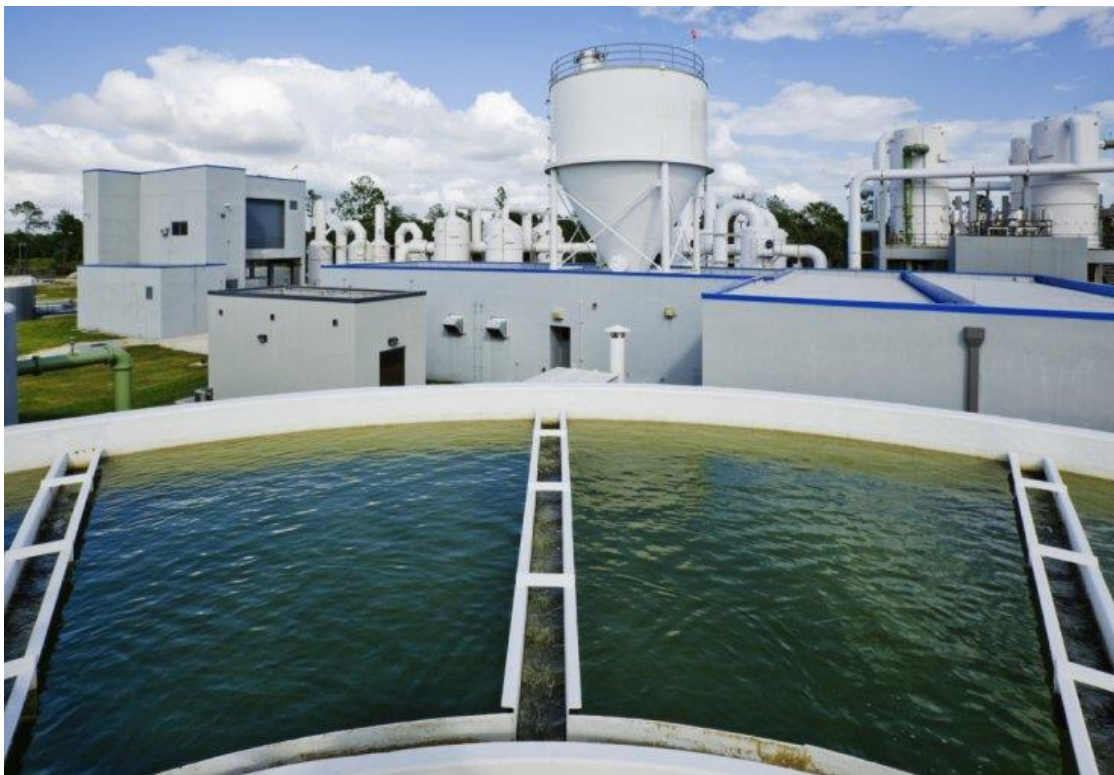
<https://media.scmagazineuk.com>

Looking at the **Internet of Things**, the market consistently fails to produce reasonably secure and trustworthy devices. This is especially true for smart home and consumer devices such as Internet routers, door locks, light bulbs and TVs. Manufacturers seem to have little economic incentive to implement secure software development processes or at least follow Security-by-Design principles. **This means that billions of severely insecure IoT devices will continue to proliferate the Internet** making it far too easy for criminals to exploit those vulnerable devices.

<https://www.stiftung-nv.de/de/publikation/internet-insecure-things>

## Untrustworthy System **12: Water Supply Plant**

30.3.2016: Hackers Infiltrate Water Plant, Modify Chemical Levels



Hackers infiltrated the control system at a *water treatment plant* and managed to *manipulate the level of chemicals* being used at the facility

The fallout from the hack was not as bad as it could have been. The water company reversed chemical and flow changes before any customers became ill

<https://www.wateronline.com/doc/hackers-infiltrate-water-plant-modify-chemical-levels-0001>



What is **common** to all these examples ?

<https://www.decisivedge.com>



**Software Fault**



**Software Vulnerability**

<https://www.afcea.org>



What is **needed** to build and evolve trustworthy software ?



A unambiguous and enforceable  
**specification** of trust



A reliable, provable  
**development process**

## Conclusion

Everybody working in  
the software-industry

Our responsibility is to

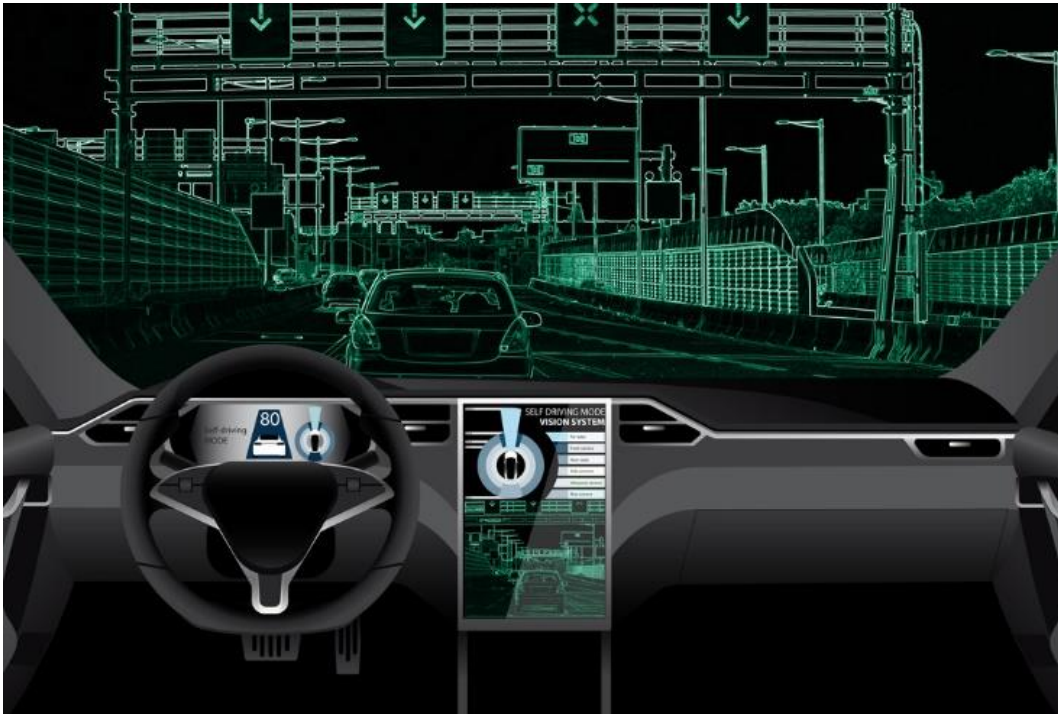
architect, design, implement, and operate  
trustworthy, dependable software-systems

**Vulnerable &  
risky**

**- especially cyber-physical systems**

**High damage  
potential**

# Engineering Trustworthy Software for Cyber-Physical Systems



## Content

- Introduction
- Technology: Cyber-Physical Systems
- Trustworthiness
- Engineering
- Conclusions



## Software Fault



## Software Vulnerability

### Application-Software

- Bug
- Malfunction
- Fault/Error/Failure
- Design/Implementation Flaw
- ...

## Trusted Engineering

### Application & Systems-Software

- Malware entry-point
- Unauthorized access way
- Insider crime
- ...



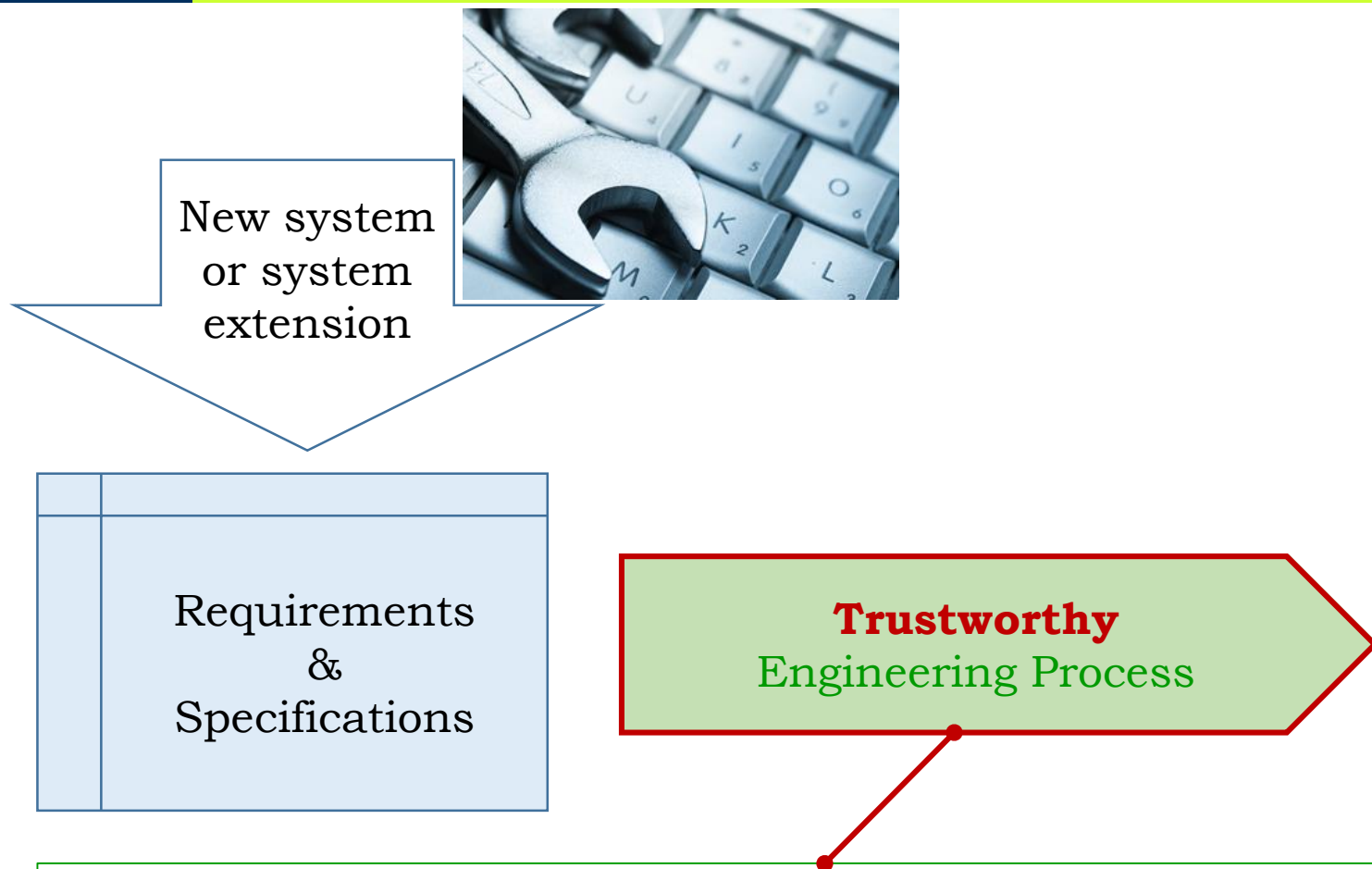


Building **trustworthy** systems

=

Successful **risk management**

# Trustworthy Engineering Process



## Trustworthy System



The **trustworthy engineering process** is a methodical series of steps that engineers use in creating functional products and processes following strict, proven principles for **assuring the relevant, non-functional system properties**





System/Software Evolution

Functionality

Quality Properties (...illities)  
*Security, Safety, Availability,  
Integrity, ...*



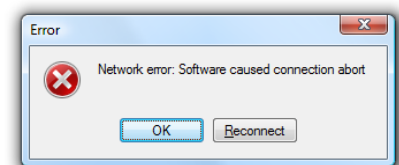
Subprocesses

Risk Management Process

**No technical system  
can be operated with  
zero risk**  
- **A residual risk always  
remains**



**Acceptable  
Residual  
Risk**





**All** technical systems are subject to many risks

*«If you are on-line, you will be attacked.  
It is only a question of when»*



Risk Management Process

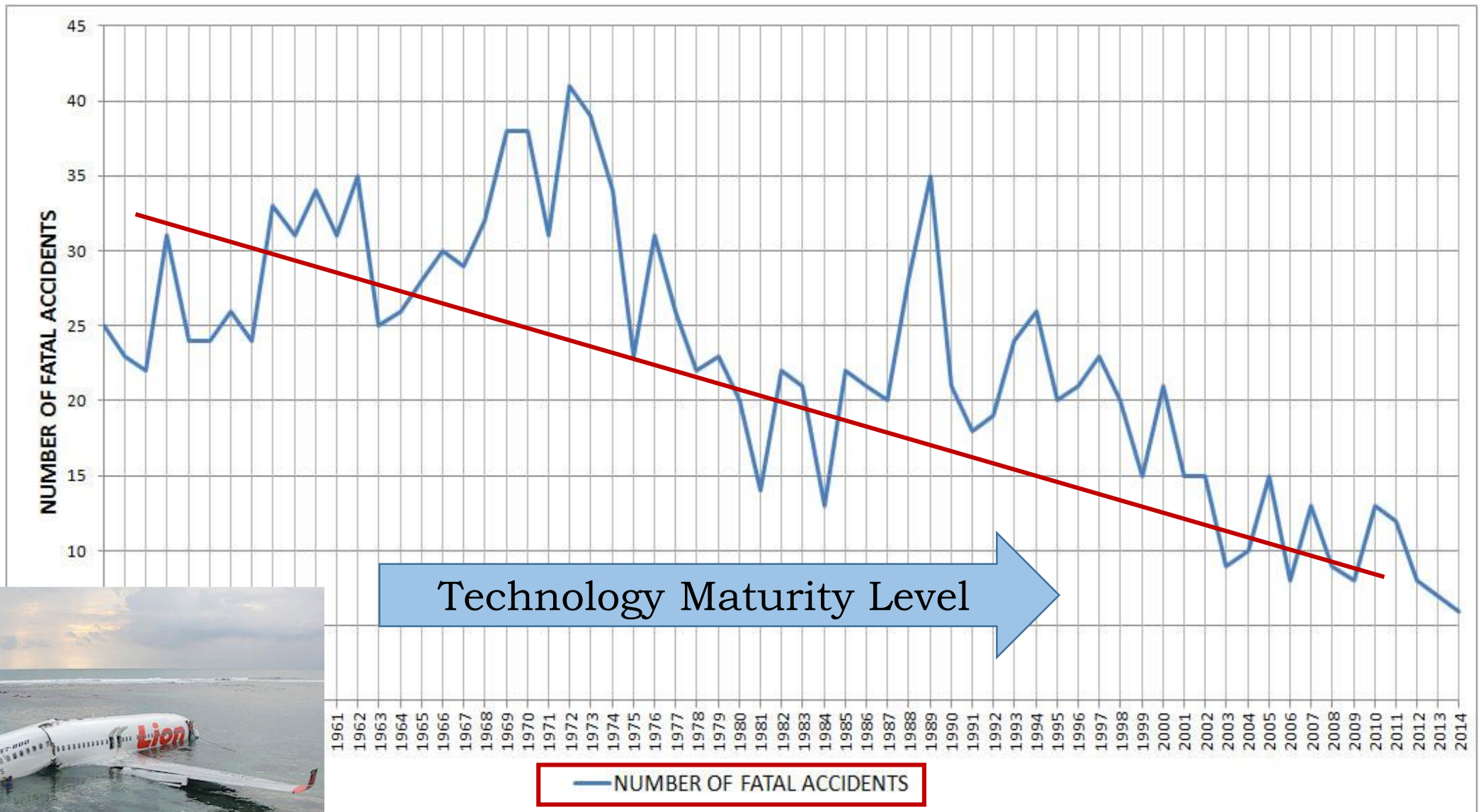
The **risk management process** assures that risks are reduced to acceptable residual risks



**Acceptable  
Residual  
Risk**

However carefully you build and operate your technical systems – there always remains a last bit of risk – the **residual risk**.  
The residual risk must be **acceptable**!

## Airplane Accident Learning Curve



Source: <http://www.planecrashinfo.com/cause.htm> [16.1.2017]





## «Engineering Trustworthy Software for Cyber-Physical Systems»

Systems engineering is an interdisciplinary field of engineering and engineering management that focuses on how to design, implement, maintain and manage complex systems over their life cycles

[https://en.wikipedia.org/wiki/Systems\\_engineering](https://en.wikipedia.org/wiki/Systems_engineering)

**NIST**  
National Institute of  
Standards and Technology

**CERT**  
Software Engineering Institute  
Carnegie Mellon University



Bundesamt  
für Sicherheit in der  
Informationstechnik

etc.





**Technical Debt**



**Architecture Erosion**

## Engineering for Trustworthiness



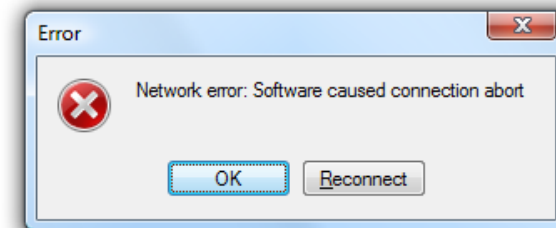
**Complexity**



**Change**



**Uncertainty**



System/Software Evolution

Functionality

Quality Properties (...illities)  
*Security, Safety, Availability,  
Integrity, ...*

Trustworthy  
Software for  
CPS

System/Software Operation

System/Software Evolution

**TRUSTED**  
**Trustworthy Software**  
**for CPS**



<http://clipartmag.com>

Functionality

Quality Properties (...illities)  
*Security, Safety, Availability,*  
*Integrity, ...*

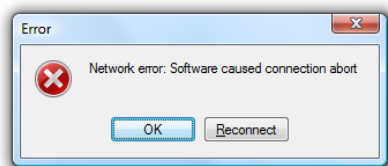
- ✓ For trustworthy software the **...illities** (security, safety, availability, integrity, ...) have priority over functionality
- ✓ Sufficient effort and the **best resources** must be invested into the ... illities throughout the full life-cycle of the software



## Risk Management Process

✓ Acceptable Residual **Security** Risk

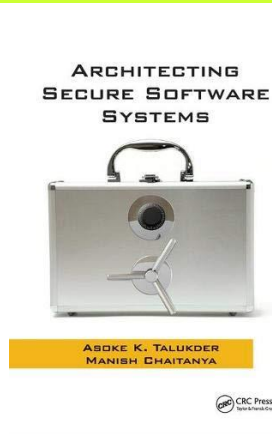
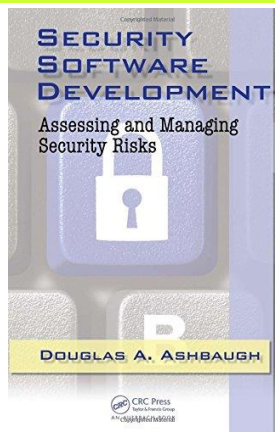
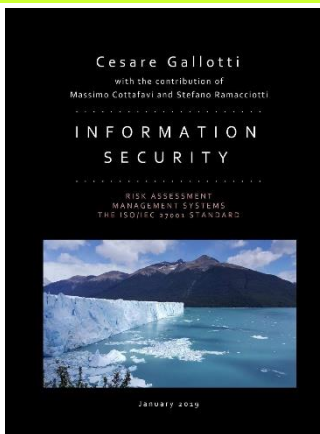
✓ Acceptable Residual **Safety** Risk



**Risk Management Process**



**Acceptable  
Residual  
Risk**

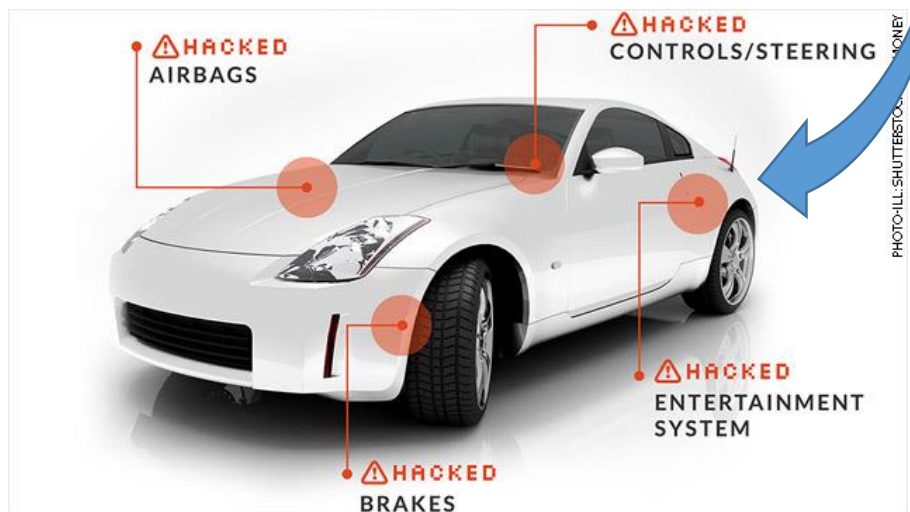
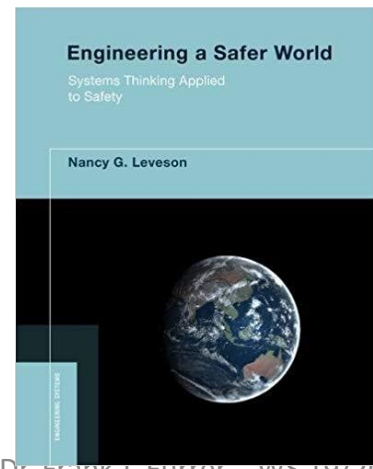
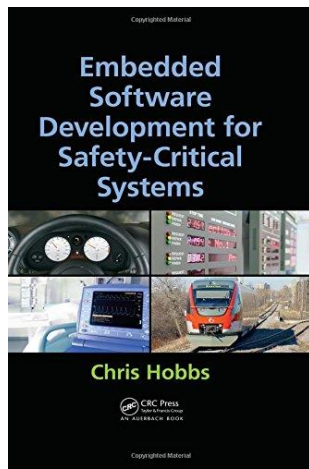


Unfortunately,  
The Risk Management Processes  
for **Security** and for **Safety**  
are very different and incompatible

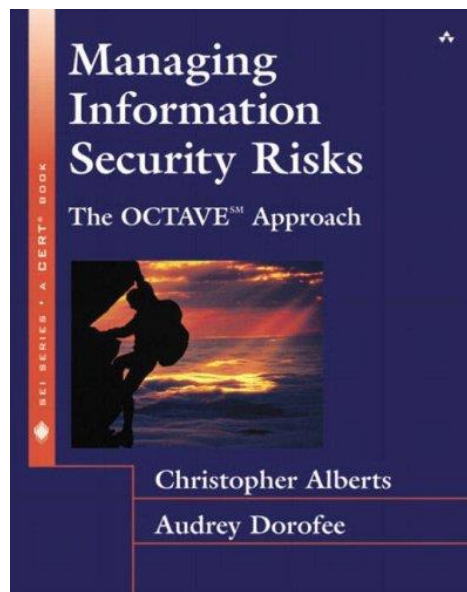
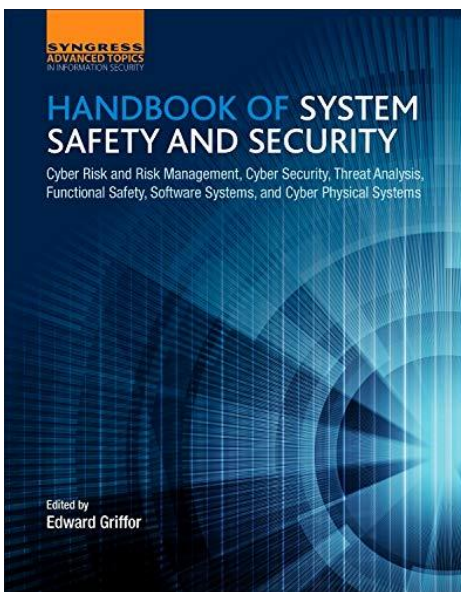
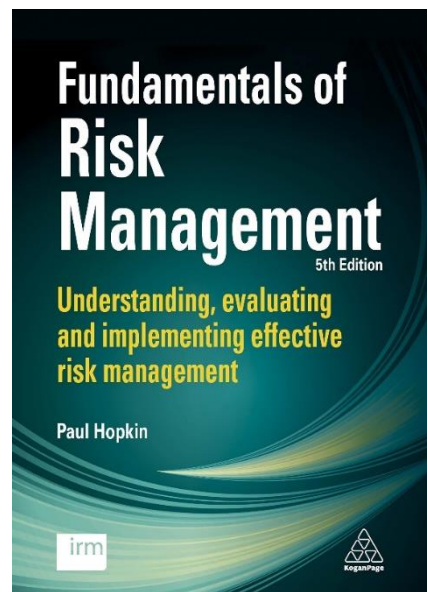
**Acceptable  
Residual  
Security Risk**



**Acceptable  
Residual  
Safety Risk**







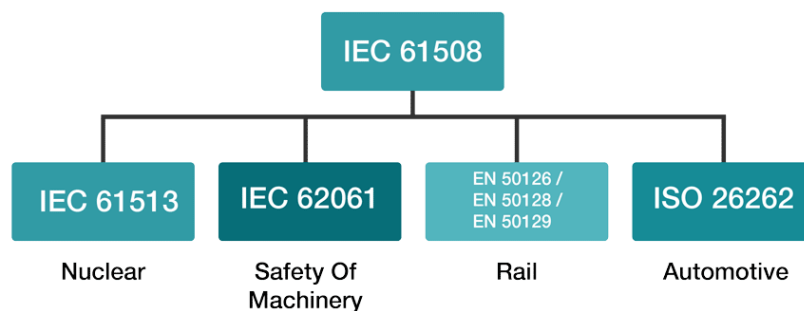
A significant number of **risk management methodologies** exist

Many industries are based on risk management **standards**

Companies have their own set of **methodologies** & **standards**



14.10.2019



© Prof. Dr. Frank J. Furrer – WS 19/20



**ISO/IEC 27001:2013** specifies the requirements for establishing, implementing, maintaining and continually improving an information security management system within the context of the organization

<https://www.iso.org/standard/54534.html>

Information  
Security  
Management  
Systems

ISO/IEC 27000 family



**Security Risk Management  
Process**

**Safety Risk Management  
Process**

ISO 27000 is a large **family** of standards

... and is growing  
(⇒ application-specific security standards)



## The ISO27k Standards

List contributed and maintained by [Gary Hinson](#)

#	Standard	Published	Title	Notes
1	<a href="#">ISO/IEC 27000</a>	2018	Information security management systems — <b>Overview and vocabulary</b>	Overview/introduction to the ISO27k standards as a whole plus a glossary of terms; <b>FREE!</b>
2	<a href="#">ISO/IEC 27001</a>	2013	Information security management systems — <b>Requirements</b>	Formally specifies an ISMS against which thousands of organizations have been certified compliant
3	<a href="#">ISO/IEC 27002</a>	2013	Code of practice for <b>information security controls</b>	A reasonably comprehensive suite of information security control objectives and generally-accepted good practice security controls
4	<a href="#">ISO/IEC 27003</a>	2017	Information security management system <b>implementation guidance</b>	Sound advice on implementing ISO27k, expanding section-by-section on the main body of ISO/IEC 27001
5	<a href="#">ISO/IEC 27004</a>	2016	Information security management — <b>Measurement</b>	Much improved second version, with useful advice on security metrics
6	<a href="#">ISO/IEC 27005</a>	2018	Information security <b>risk management</b>	Discusses information risk management principles in general terms without specifying or mandating particular methods. <i>Major revision in progress</i>

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## The ISO27k Standards

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7	<a href="#"><u>ISO/IEC 27006</u></a>	2015	Requirements for bodies providing audit and <b>certification</b> of information security management systems	Formal guidance for the certification bodies, with several grammatical errors – needs revision
8	<a href="#"><u>ISO/IEC 27007</u></a>	2017	Guidelines for information security <b>management systems auditing</b>	Auditing the <i>management system</i> elements of the ISMS
9	<a href="#"><u>ISO/IEC TR 27008</u></a>	2011	Guidelines for auditors on <b>information security controls</b>	Auditing the <i>information security</i> elements of the ISMS
10	<a href="#"><u>ISO/IEC 27009</u></a>	2016	<b>Sector-specific</b> application of ISO/IEC 27001 – requirements	Guidance for those developing new ISO27k standards ( <i>i.e.</i> ISO/IEC JTC1/SC27 – an internal committee standing document really)
11	<a href="#"><u>ISO/IEC 27010</u></a>	2015	Information security management for <b>inter-sector and inter-organisational communications</b>	Sharing information on information security between industry sectors and/or nations, particularly those affecting “critical infrastructure”
12	<a href="#"><u>ISO/IEC 27011</u></a>	2016	Information security management guidelines for <b>telecommunications</b> organizations based on ISO/IEC 27002	Information security controls for the telecoms industry; also called “ITU-T Recommendation x.1051”
13	<a href="#"><u>ISO/IEC 27013</u></a>	2015	Guidance on the <b>integrated implementation of ISO/IEC 27001 and ISO/IEC 20000-1</b>	Combining ISO27k/ISMS with IT Service Management/ITIL
14	<a href="#"><u>ISO/IEC 27014</u></a>	2013	<b>Governance</b> of information security	Governance in the context of information security; will also be called “ITU-T Recommendation X.1054”
16	<a href="#"><u>ISO/IEC TR 27016</u></a>	2014	Information security management – Organizational <b>economics</b>	Economic theory applied to information security

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## The ISO27k Standards

List contributed and maintained by [Gary Hinson](#)

17	<a href="#">ISO/IEC 27017</a>	2015	Code of practice for information security controls for <b>cloud computing</b> services based on ISO/IEC 27002	Information security controls for cloud computing
18	<a href="#">ISO/IEC 27018</a>	2014	Code of practice for controls to protect <b>personally identifiable information</b> processed in public <b>cloud</b> computing services	Privacy controls for cloud computing
19	<a href="#">ISO/IEC TR 27019</a>	2017	Information security management guidelines based on ISO/IEC 27002 for process control systems specific to the <b>energy industry</b>	Information security for ICS/SCADA/embedded systems (not just used in the energy industry!), <i>excluding</i> the nuclear industry
20	<a href="#">ISO/IEC 27021</a>	2017	<b>Competence</b> requirements for information security management professionals	Guidance on the skills and knowledge necessary to work in this field
21	<a href="#">ISO/IEC 27023</a>	2015	Mapping the revised editions of ISO/IEC 27001 and ISO/IEC 27002	Belated advice for those updating their ISMSs from the 2005 to 2013 versions
22	<a href="#">ISO/IEC 27030</a>	DRAFT	Guidelines for security and privacy in Internet of Things ( <b>IoT</b> )	A standard about the information risk, security and privacy aspects of IoT
23	<a href="#">ISO/IEC 27031</a>	2011	Guidelines for <b>information and communications technology readiness for business continuity</b>	Continuity ( <i>i.e.</i> resilience, incident management and disaster recovery) for ICT, supporting general business continuity
24	<a href="#">ISO/IEC 27032</a>	2012	Guidelines for cybersecurity	Ignore the vague title: this standard actually concerns <b>Internet security</b>

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## The ISO27k Standards

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25	<u>ISO/IEC 27033</u>	-1 2015	<b>Network security</b> overview and concepts	Various aspects of network security, updating and replacing ISO/IEC 18028
26		-2 2012	Guidelines for the design and implementation of network security	
27		-3 2010	Reference networking scenarios - threats, design techniques and control issues	
28		-4 2014	Securing communications between networks using security gateways	
29		-5 2013	Securing communications across networks using Virtual Private Networks (VPNs)	
30		-6 2016	Securing wireless IP network access	
31	<u>ISO/IEC 27034</u>	-1 2011	<b>Application security</b> — Overview and concepts	Multi-part application security standard  Promotes the concept of a reusable library of information security control functions, formally specified, designed and tested
32		-2 2015	Organization normative framework	
33		-3 2018	Application security management process	
34		-4 DRAFT	Application security validation	
35		-5 2017	Protocols and application security control data structure	
36		-5-1 2018	Protocols and application security control data structure, XML schemas	



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## The ISO27k Standards

List contributed and maintained by [Gary Hinson](#)

37		-6 2016	Case studies	
38		-7 2018	Application security assurance prediction framework	
39	<u>ISO/IEC 27035</u>	-1 2016	Information security incident management — Principles of <b>incident management</b>	Replaced ISO TR 18044  Actually concerns incidents affecting IT systems and networks, specifically
40		-2 2016	— Guidelines to plan and prepare for incident response	
41		-3 DRAFT	— Guidelines for incident response operations??	Part 3 drafting restarted – due out in 2019 or 2020
42	<u>ISO/IEC 27036</u>	-1 2014	Information security for <b>supplier relationships</b> – Overview and concepts (FREE!)	Information security aspects of ICT outsourcing and services
43		-2 2014	— Common requirements	
44		-3 2013	— Guidelines for ICT supply chain security	
45		-4 2016	— Guidelines for security of cloud services	
46	<u>ISO/IEC 27037</u>	2012	Guidelines for identification, collection, acquisition, and preservation of <b>digital evidence</b>	One of several IT forensics standards
47	<u>ISO/IEC 27038</u>	2014	Specification for digital <b>redaction</b>	Redaction of digital documents
48	<u>ISO/IEC 27039</u>	2015	Selection, deployment and operations of <b>intrusion detection and prevention</b> systems (IDPS)	IDS/IPS

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## The ISO27k Standards

List contributed and maintained by [Gary Hinson](#)

49	<a href="#">ISO/IEC 27040</a>	2015	<b>Storage security</b>	IT security for stored data
50	<a href="#">ISO/IEC 27041</a>	2015	Guidelines on assuring suitability and adequacy of incident <b>investigative methods</b>	Assurance of the integrity of forensic evidence is absolutely vital
51	<a href="#">ISO/IEC 27042</a>	2015	Guidelines for the <b>analysis and interpretation of digital evidence</b>	IT forensics analytical methods
52	<a href="#">ISO/IEC 27043</a>	2015	<b>Incident investigation</b> principles and processes	The basic principles of eForensics
53	<a href="#">ISO/IEC 27050</a>	-1 2016	<b>Electronic discovery</b> – overview and concepts	More eForensics advice
54		-2 2018	Guidance for governance and management of electronic discovery	Advice on treating the risks relating to eForensics
55		-3 2017	Code of practice for electronic discovery	<i>A how-to-do-it guide to eDiscovery</i>
56		-4 DRAFT	ICT readiness for electronic discovery	Guidance on eDiscovery technology (tools, systems and processes)
57	<a href="#">ISO/IEC 27070</a>	DRAFT	Security requirements for establishing virtualized roots of trust	Concerns <b>trusted cloud computing</b>
58	<a href="#">ISO/IEC 27099</a>	DRAFT	<b>Public key infrastructure</b> - practices and policy framework	Infosec management requirements for Certification Authorities
59	<a href="#">ISO/IEC 27100</a>	DRAFT	<b>Cybersecurity</b> – overview and concepts	Perhaps this standard will clarify, once and for all, what ‘cybersecurity’ actually is. Perhaps not.
60	<a href="#">ISO/IEC 27101</a>	DRAFT	<b>Cybersecurity</b> framework development guidelines	Given the above, we can barely guess what this might turn out to be

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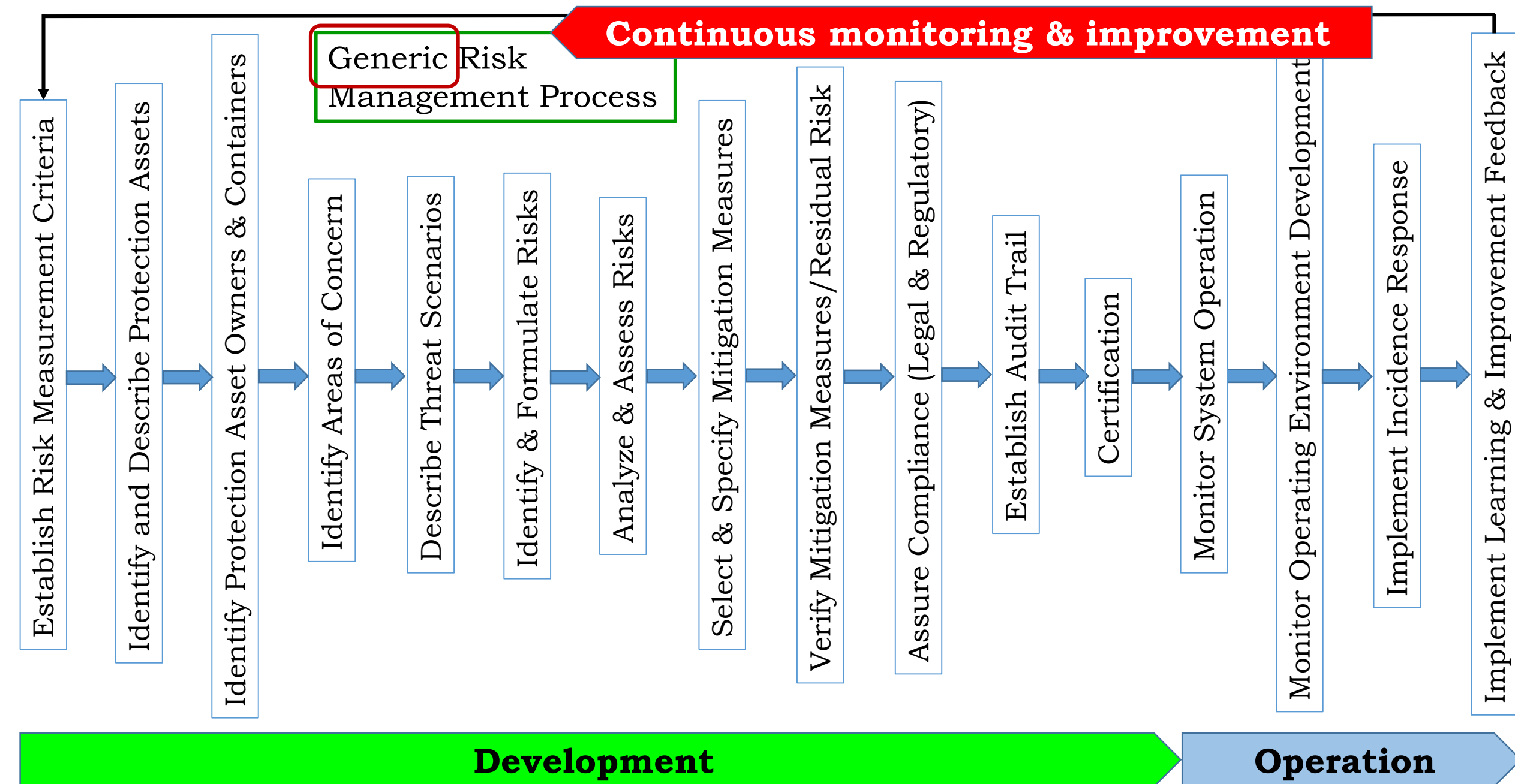
## The ISO27k Standards

List contributed and maintained by [Gary Hinson](#)

61	<a href="#">ISO/IEC 27102</a>	DRAFT	Information security management guidelines for <b>cyber insurance</b>	Advice on obtaining insurance to reduce the costs of cyber incidents
62	<a href="#">ISO/IEC TR 27103</a>	2018	<b>Cybersecurity</b> and ISO and IEC standards	Explains how ISO27k and other ISO and IEC standards relate to 'cybersecurity' (without actually defining the term!)
63	<a href="#">ISO/IEC 27550</a>	DRAFT	Privacy engineering	How to address privacy throughout the lifecycle of IT systems
64	<a href="#">ISO/IEC 27551</a>	DRAFT	Requirements for attribute-based unlinkable entity authentication	Seems more like an authentication standard than ISO27k ... scope creep?
65	<a href="#">ISO/IEC 27552</a>	DRAFT	Extension to ISO/IEC 27001 and to ISO/IEC 27002 for privacy management — Requirements and guidelines	Explains extensions to an ISO27k ISMS for privacy management
66	<a href="#">ISO/IEC 27553</a>	DRAFT	Security requirements for authentication using biometrics on mobile devices	High-level requirements attempting to standardize the use of biometrics on mobile devices
67	<a href="#">ISO/IEC 27554</a>	DRAFT	Application of ISO 31000 for assessment of identity management-related risk	About applying the ISO 31000 risk management process to identity management
68	<a href="#">ISO/IEC 27555</a>	DRAFT	Establishing a PII deletion concept in organizations	A conceptual framework, of all things, for deleting personal information
69	<a href="#">ISO 27799</a>	2016	Health informatics — Information security management in <b>health</b> using ISO/IEC 27002	Infosec management advice for the health industry

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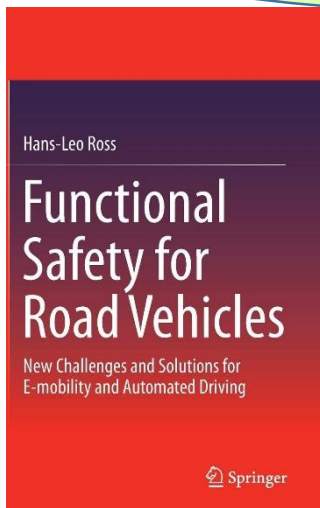






**Security Risk Management  
Process**

**Safety Risk Management  
Process**



Dr. Frank J. Furrer – WS 19/20

14.10.2019



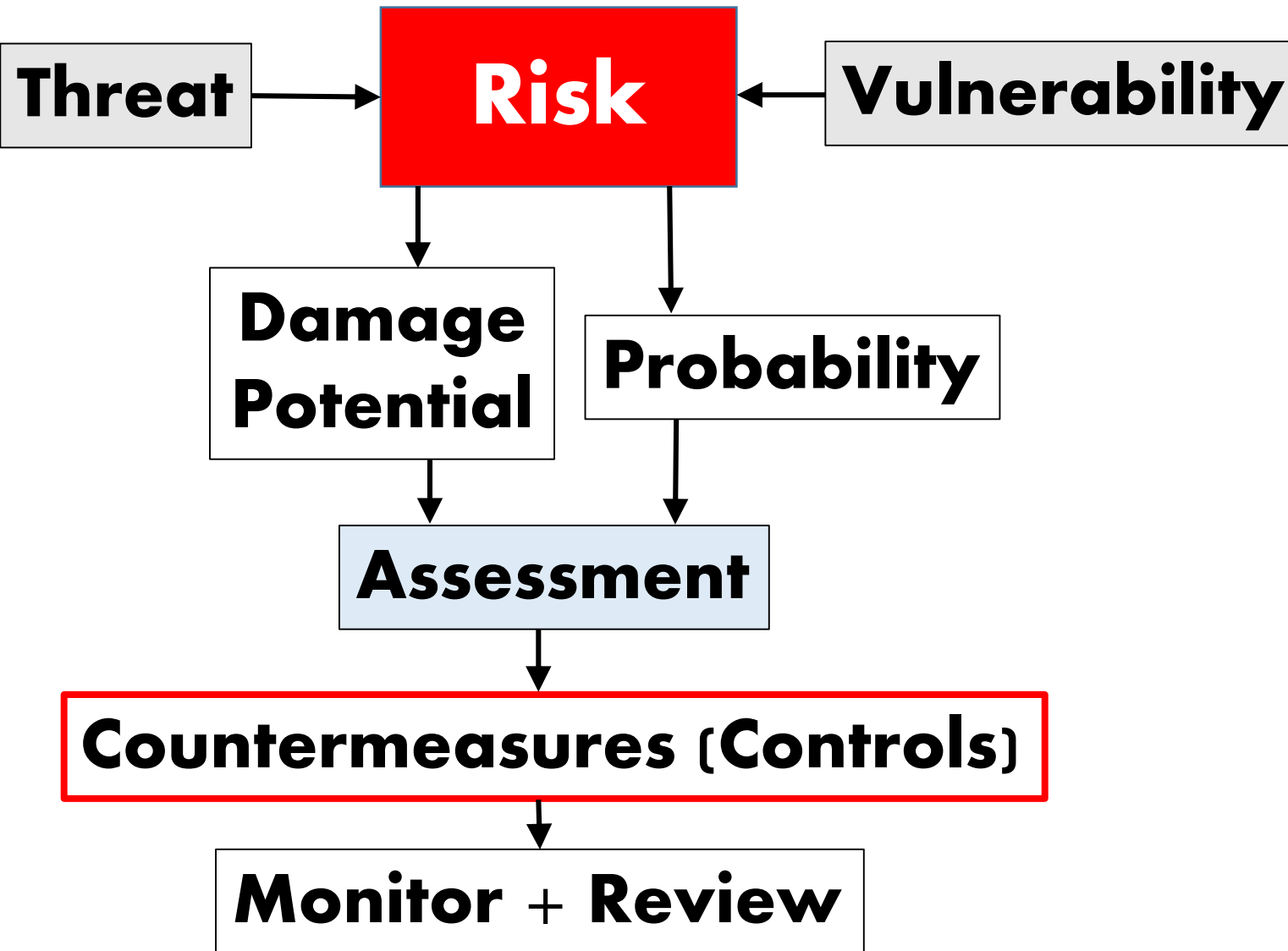
# Risk Management Methodology

identifying

assessing

mitigating

Risk Management **Methodology**





## Risk Management **Methodology**

**Threat**

External **Impact** on  
our System

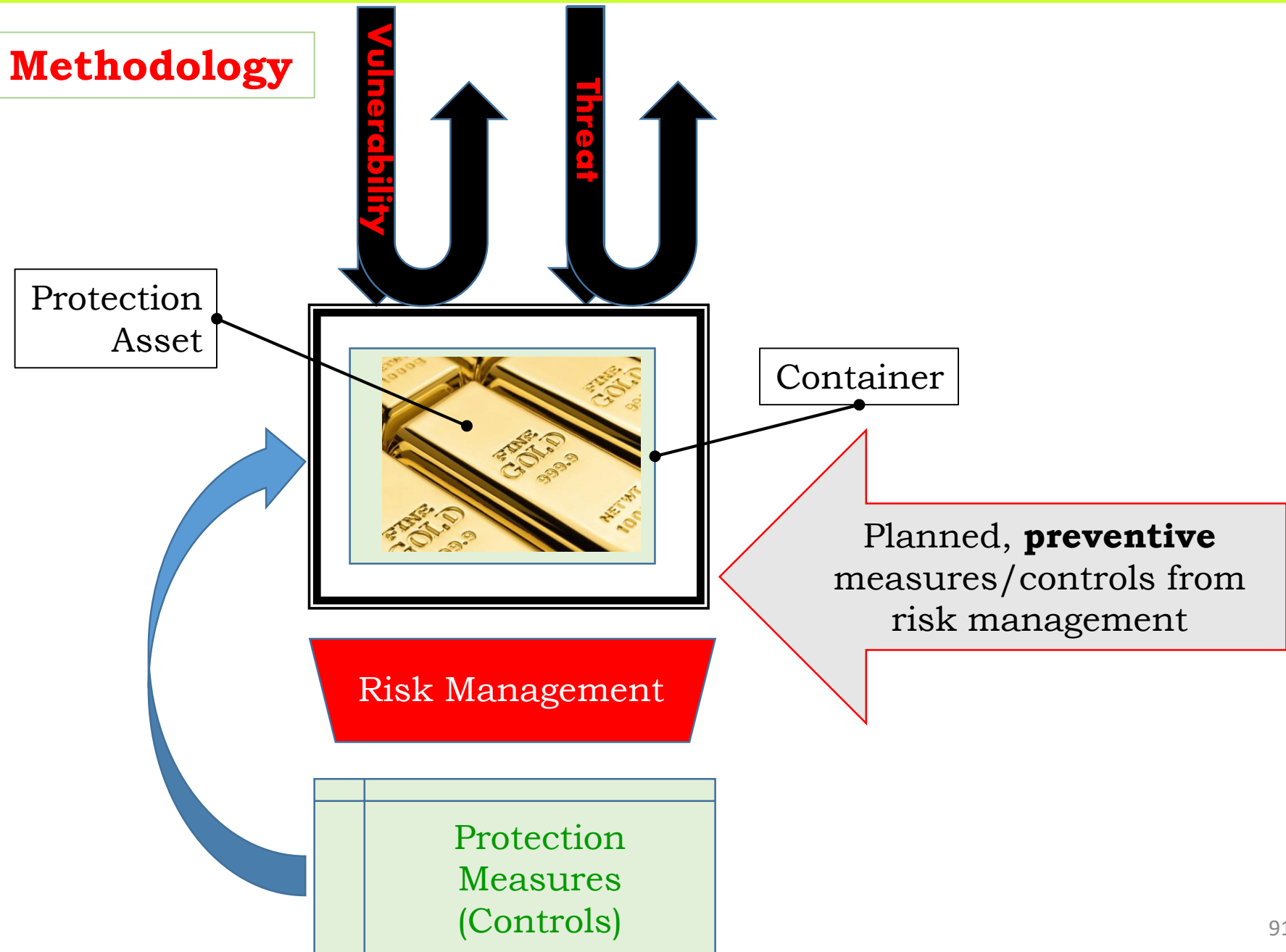


**Vulnerability**

Internal **Weakness**  
of our System



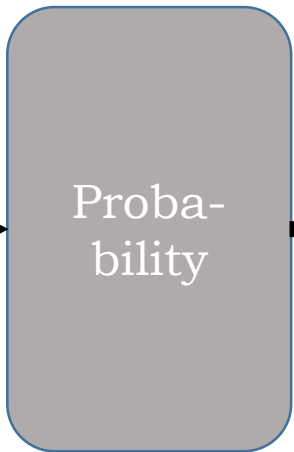
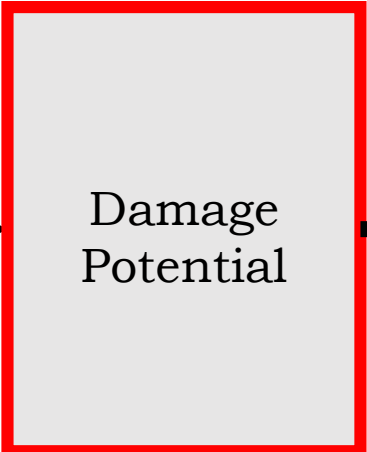
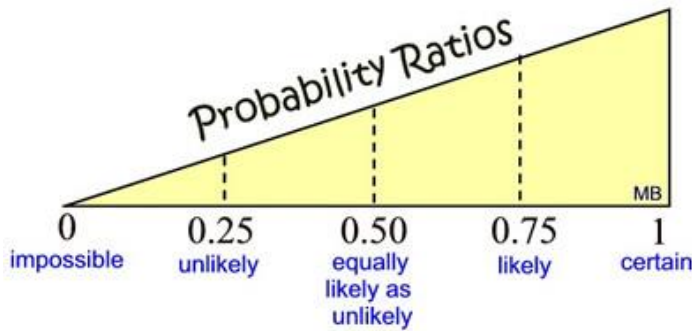
# Risk Management **Methodology**



## Risk Assessment

How dangerous is the risk?

How likely is the risk?



		CONSEQUENCES – WHAT IS THE MAXIMUM REASONABLE CONSEQUENCE				
		Insignificant	Minor	Moderate	Major	Catastrophic
LIKELIHOOD RATING	Almost certain	Medium	Medium	High	Extreme	Extreme
	Likely	Low	Medium	Medium	High	Extreme
	Possible	Low	Low	Medium	High	High
	Unlikely	Low	Low	Low	Medium	High
	Rare	Low	Low	Low	Low	Medium

## Risk Management **Methodology**

Threat	Vulnerability	Risk	Damage Potential	Probability	Assessment
Threat 1	Vulnerability A	Risk $R_1$	5 (medium)	low	<i>severe</i>
Threat 2	Vulnerability B	Risk $R_2$	1 (very low)	high	<i>medium</i>
Threat 3	Vulnerability A	Risk $R_3$	8 (very high)	very high	<i>severe</i>
Threat 4	Vulnerability C	Risk $R_4$	1	very low	<i>low</i>
...	...		...	...	<i>high</i>
Malware infusion	Windows Operating System	Information hacking	8 (very high)	high	<i>high</i>

Example

Risk Assessment Table



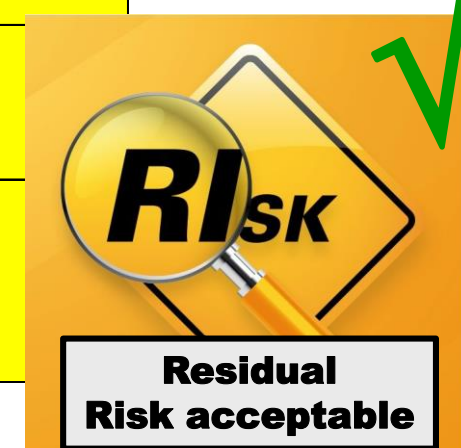
## Risk Management **Methodology**

Risk	Assessment	Countermeasures (Controls)	Monitoring & Reviewing
Risk R <sub>1</sub>	<i>severe</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>1</sub></li> <li>Countermeasure C<sub>2</sub></li> <li>...</li> </ul>	Method M <sub>4</sub> Periodicity: monthly
Risk R <sub>2</sub>	<i>medium</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>7</sub></li> <li>Countermeasure C<sub>13</sub></li> <li>...</li> </ul>	Method M <sub>18</sub> Periodicity: monthly
Risk R <sub>3</sub>	<i>severe</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>9</sub></li> <li>Countermeasure C<sub>21</sub></li> <li>...</li> </ul>	Method M <sub>33</sub> Periodicity: weekly
Risk R <sub>4</sub>	<i>low</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>31</sub></li> <li>Countermeasure C<sub>16</sub></li> <li>...</li> </ul>	Method M <sub>19</sub> Periodicity: daily
	<i>high</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>15</sub></li> <li>Countermeasure C<sub>33</sub></li> <li>...</li> </ul>	Method M <sub>21</sub> Periodicity: yearly
Information hacking	<i>high</i>	<ul style="list-style-type: none"> <li><i>Anti-Virus SW (updated)</i></li> <li><i>Intrusion detection SW</i></li> <li><i>Regular scans</i></li> <li><i>Encrypted data storage</i></li> </ul>	Full scan Periodicity: daily Updates Periodicity: immediate

Example

## Risk Management **Methodology**

Risk	Assessment	Countermeasures (Controls)	Monitoring & Reviewing	Residual Risk
Risk R <sub>1</sub>	<i>severe</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>1</sub></li> <li>Countermeasure C<sub>2</sub></li> <li>...</li> </ul>	Method M <sub>4</sub> Periodicity: monthly	<b>low</b>
Risk R <sub>2</sub>	<i>medium</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>7</sub></li> <li>Countermeasure C<sub>13</sub></li> <li>...</li> </ul>	Method M <sub>18</sub> Periodicity: monthly	<b>low</b>
Risk R <sub>3</sub>	<i>severe</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>9</sub></li> <li>Countermeasure C<sub>21</sub></li> <li><b>Countermeasure C<sub>30</sub></b></li> </ul>	Method M <sub>33</sub> Periodicity: weekly	<b>low</b>
Risk R <sub>4</sub>	<i>low</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>31</sub></li> <li>Countermeasure C<sub>16</sub></li> <li>...</li> </ul>	Method M <sub>19</sub> Periodicity: daily	<b>low</b>
	<i>high</i>	<ul style="list-style-type: none"> <li>Countermeasure C<sub>15</sub></li> <li>Countermeasure C<sub>33</sub></li> <li>...</li> </ul>	Method M <sub>21</sub> Periodicity: yearly	<b>low</b>
Information hacking	<i>high</i>	<ul style="list-style-type: none"> <li><i>Anti-Virus SW (updated)</i></li> <li><i>Intrusion detection SW</i></li> <li><i>Regular scans</i></li> <li><i>Encrypted data storage</i></li> </ul>	Full scan Periodicity: daily Updates Periodicity: immediate	<b>low</b>



## Risk Management Methodology Example: Customer Bank Data Protection

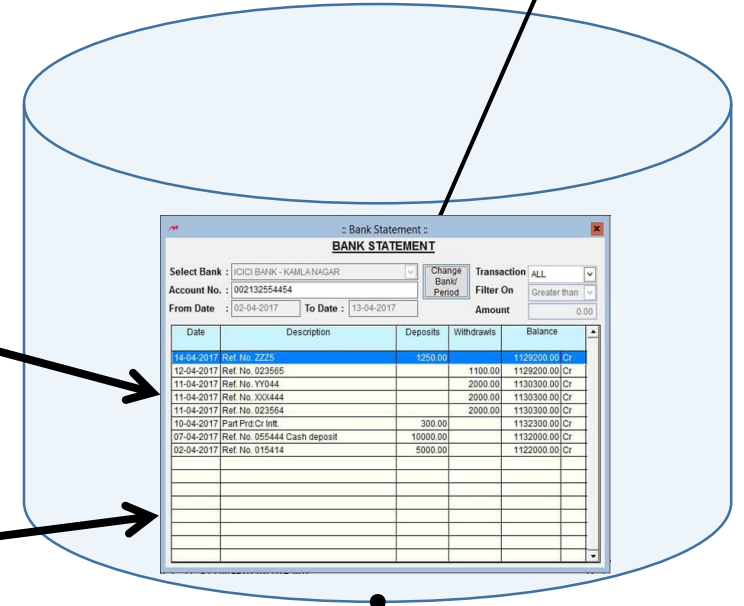


**Threat:**  
Unauthorized Access

**Vulnerability:**  
Weak access control

**Protection Asset:**  
Customer Financial Data

Protection measures  
(Controls)



Strong  
Authentication

Strong  
Authorization

Strong Rights  
Administration

**Container:**  
Several Data Bases  
within the bank





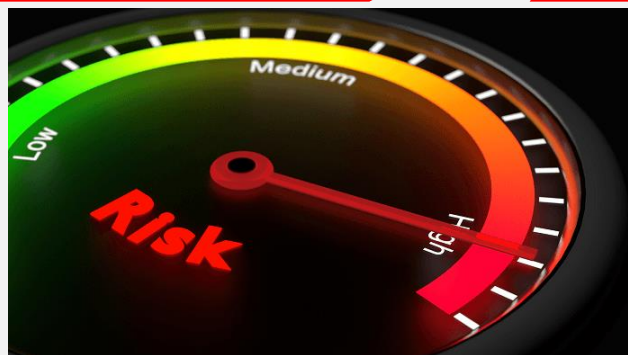
**Identified  
(known)  
Risks**

**Hidden  
(unknown)  
Risks**



- ✓ Mitigation
- ✓ Protection

✓ Generic Protection Measures

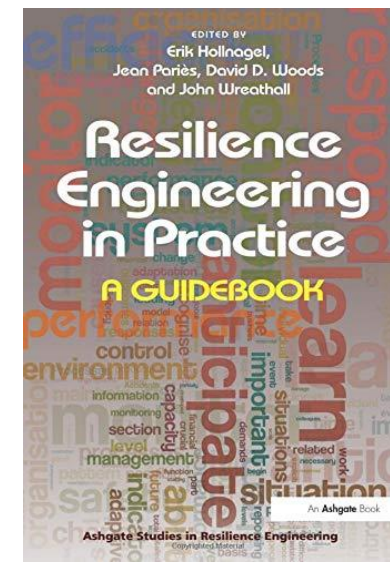


Risk Management Process

## Examples:

- ✓ No single points of failure
- ✓ Multiple lines of defense
- ✓ Safe state
- ✓ Graceful degradation
- ✓ ...

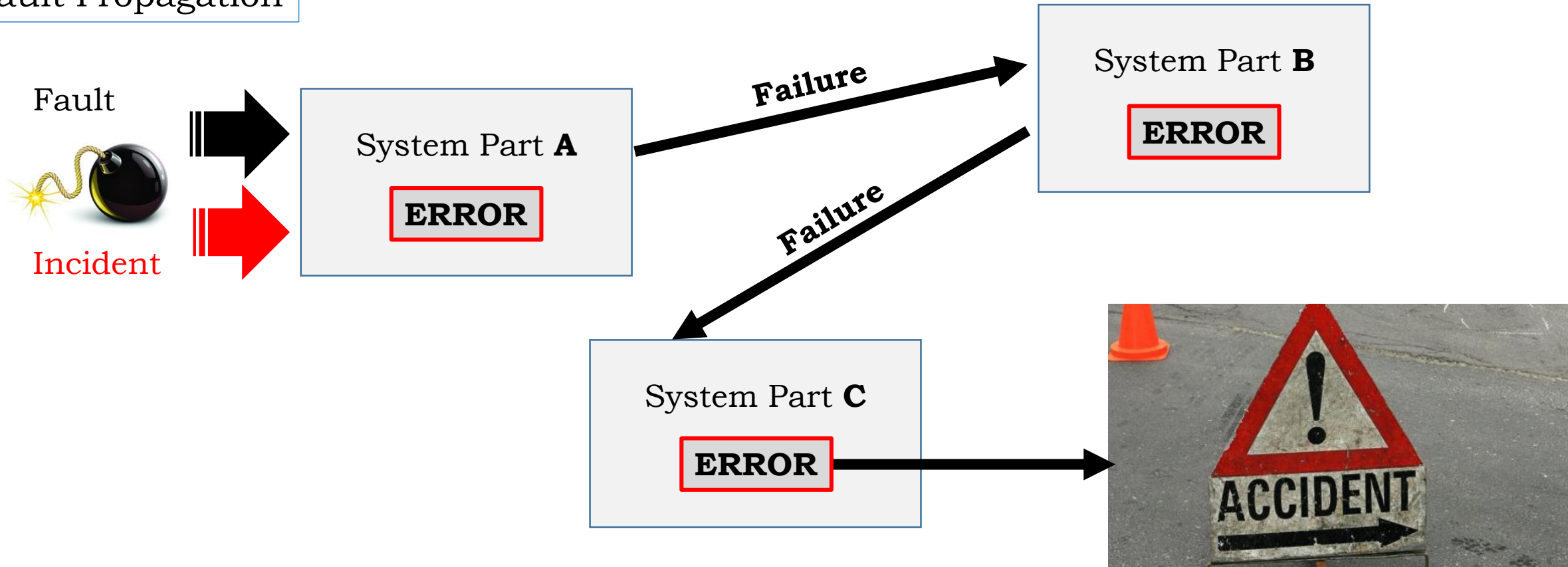
⇒ **Resilience Engineering**





## Unknown Risks: Generic Protection Measures – Fault Containment

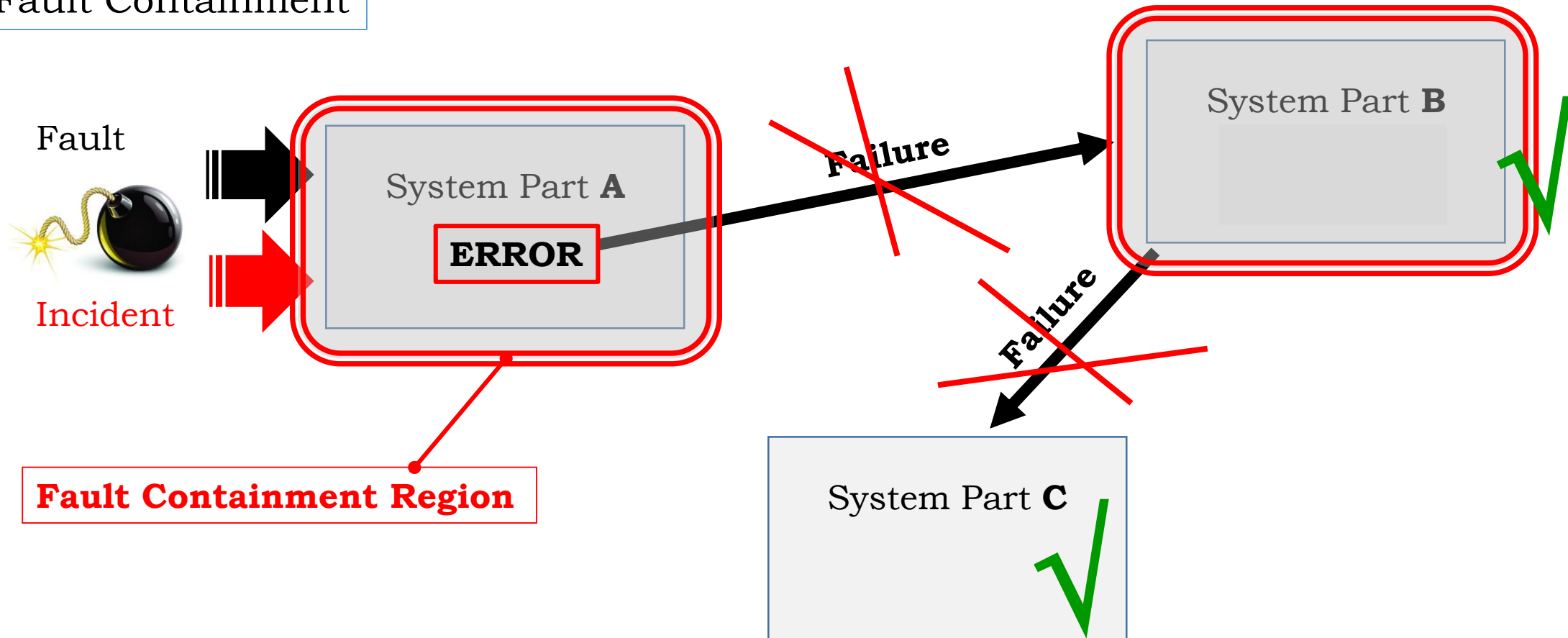
### Fault Propagation



The consequences of a *fault* – the ensuing *error* – can **propagate** either by an erroneous message or by an erroneous output action of the faulty part

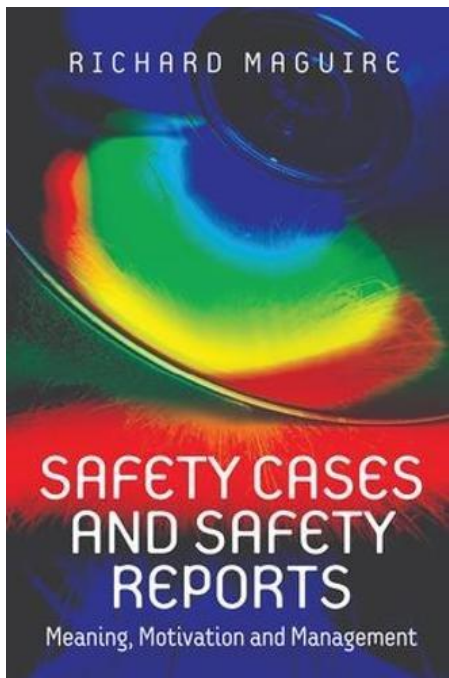
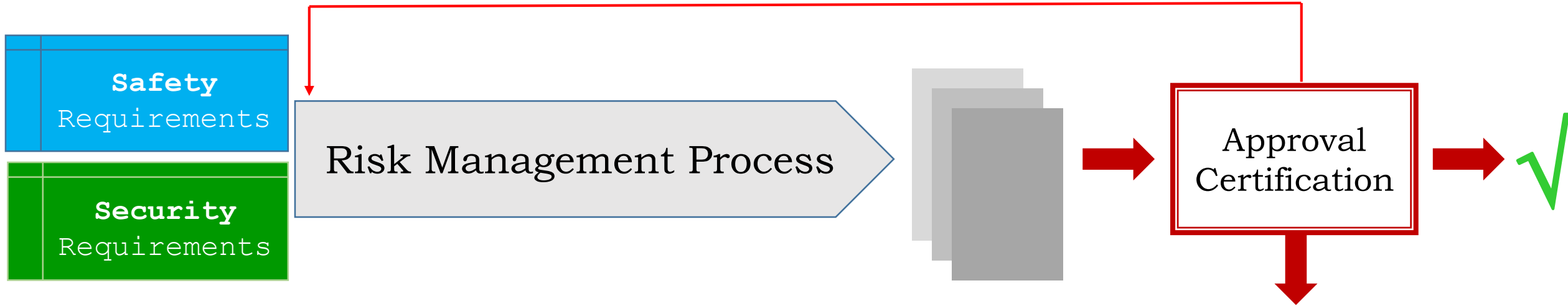
# Unknown Risks: Generic Protection Measures – Fault Containment

## Fault Containment



Build **error** propagation boundaries around each system part

**Certification:** Formal Approval by a legally accredited Authority



Richard Maguire: **Safety Cases and Safety Reports – Meaning, Motivation and Management**  
Taylor & Francis Ltd (CRC Press), USA, 2017  
ISBN 978-1-138075320

Risk  
Management  
Report  
[Safety Case]



## Risk Management **Methodology**

### Incident Handling

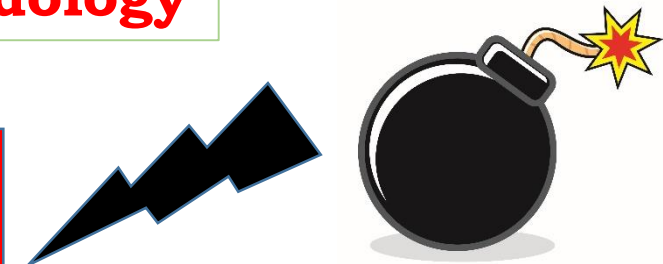
#### Immediate Response

#### Analysis & Consequences

Last line of defense

- preplanned
- automated

Any way you build your system - it will be attacked  
⇒ Incident





## Security in a cyber-physical system?

Theoretical Foundations

Security by Process

Security via Standards

### InfoSec Maturity Model

Reactive Proactive

#### Blocking & Tackling

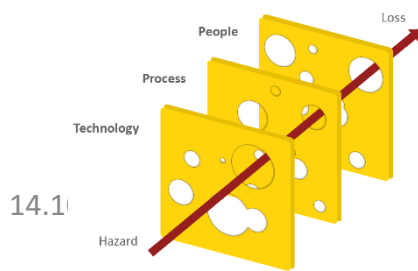
- Lack of Executive support
- Underfunded
- Understaffed
- Lack of metrics for reporting
- Set up for failure

#### Compliance Driven

- Control-based security approach
- Align to mandatory regulations
  - EU/PII Data protection
  - FFIEC
  - HIPAA
  - ISO 2700x
  - PCI
  - NCUA

#### Risk-Based Approach

- Multi-layered security and risk-based approach
- Using behavior analytics and evaluating new technologies frequently
- Linking events across multiple disciplines



## Safety in a cyber-physical system?

Theoretical Foundations

Safety by Process

Safety via Standards

**SafetyML<sup>TM</sup>**

Functional Safety Certification framework  
: Certification Model

**Level 01:** Fundamentals of Functional Safety  
– FSEr

**Level 02:** Reliability Assessment - FSCP

**Level 03:** Safety Validation – FSExpert (ready to release)

1. Identification  
What are the risks?



2. Assessment  
What is the likelihood of the risk occurring?  
How severe will the risk impact be?

4. Monitoring  
Has the situation changed?  
Are there new risks emerging?

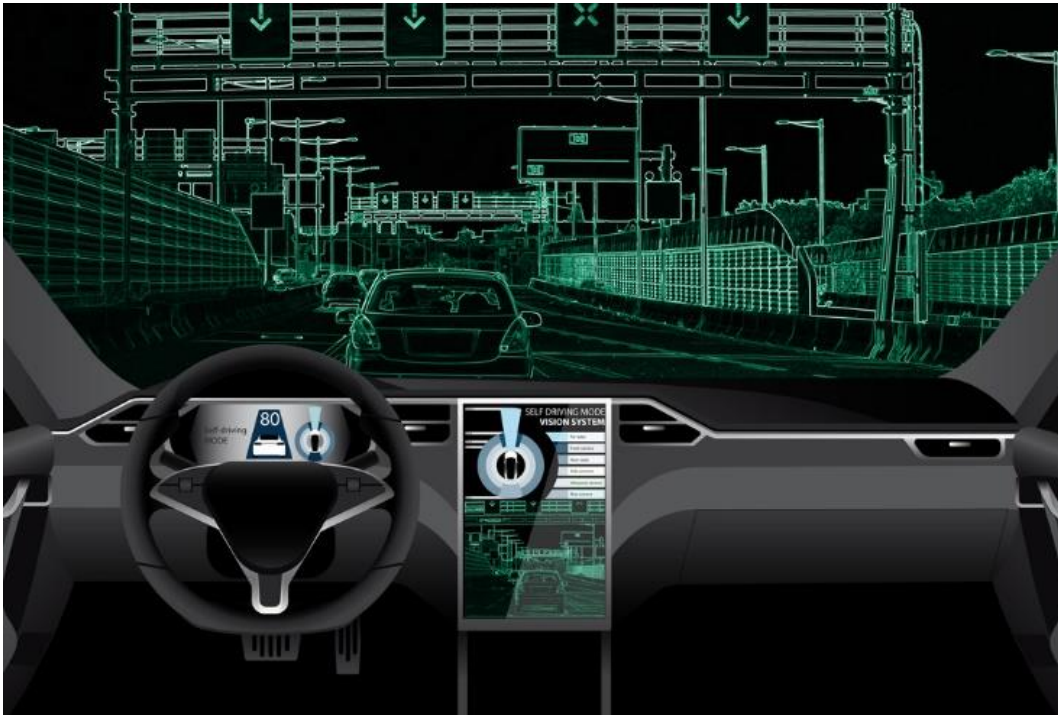
3. Control  
What can we do to reduce the impact of the risk?

RISK ASSESSMENT MATRIX				
SEVERITY \ PROBABILITY	Catastrophic (1)	Critical (2)	Marginal (3)	Negligible (4)
Frequent (A)	High	High	Serious	Medium
Probable (B)	High	High	Serious	Medium
Occasional (C)	High	Serious	Medium	Low
Remote (D)	Serious	Medium	Medium	Low
Improbable (E)	Medium	Medium	Medium	Low
Eliminated (F)	Eliminated			

FAA Safety  
BRIEFING



# Engineering Trustworthy Software for Cyber-Physical Systems



## Content

- Introduction
- Technology: Cyber-Physical Systems
- Trustworthiness
- Engineering
- Conclusions



Cyber-Physical Systems  
are real-world systems  
controlled by **software**

SW-errors, faults,  
vulnerabilities and  
omissions ⇒ **Risk**

We must build and operate  
**trustworthy software**



```

        strStack3.pop();
    }
    for (int i = 0; i < 1000000; i++) {
        strStack4.pop();
    }
    time.endTiming();
    System.out.println("sum = " + sum);
    System.out.println("Elapsed time for strStack = " +
        time.elapsedTime() + " seconds.");
}

public class TimeInterval {
    private long startTime, endTime;
    private long elapsedTimeInterval; // Time interval in milliseconds

    public void startTiming() {
        elapsedTimeInterval = 0;
        startTime = System.currentTimeMillis();
    }

    public void endTiming() {
        endTime = System.currentTimeMillis();
        elapsedTimeInterval = endTime - startTime;
    }

    // Queries
    public double elapsedTime() {
        return (double) elapsedTimeInterval / 1000.0;
    }
}

```

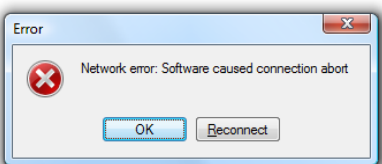
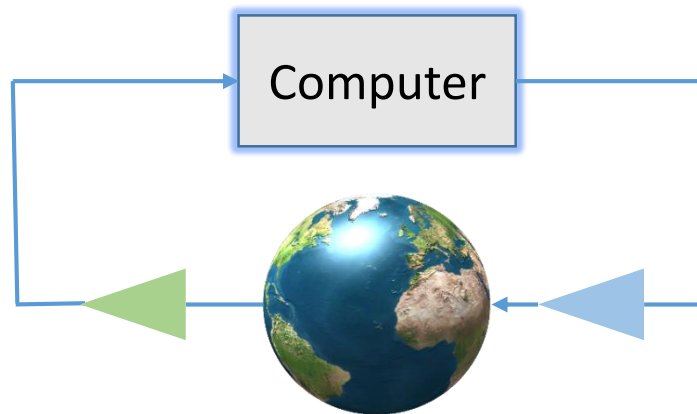
<http://www.jot.fm>





Trustworthy Software:  
Key Concept = **Risk**

Threats & Vulnerabilities  $\Rightarrow$  Risks





Key objective of trustworthy systems:  
Build and operate the system with a quantified, **acceptable residual risk**



<https://www.pinclipart.com>

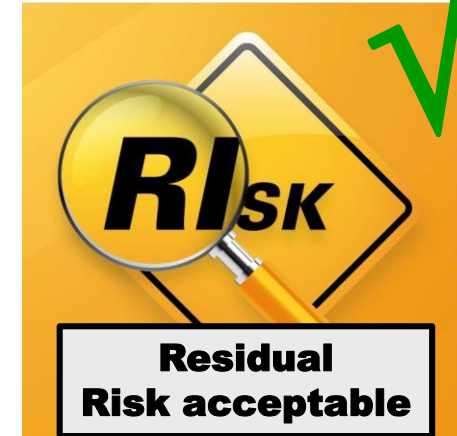


**Identified  
(known)  
Risks**

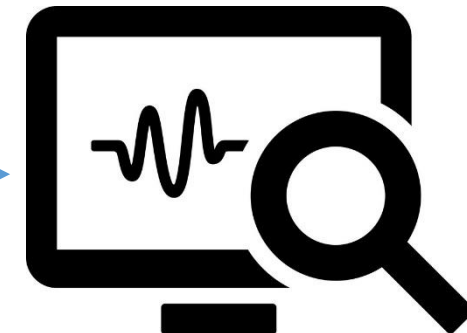
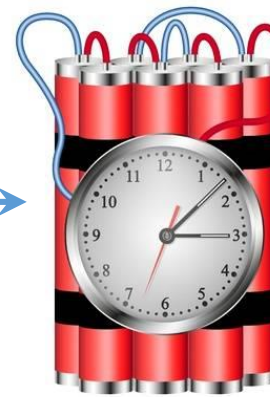
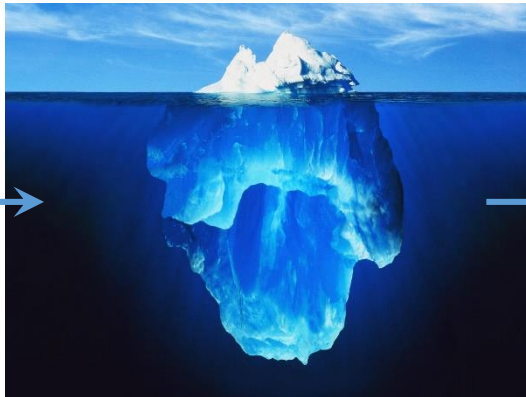


Threat analysis  
Vulnerability analysis

**Specific** protection  
Measures (Controls)



**Hidden  
(unknown)  
Risks**



Operational  
Monitoring

**Generic** protection  
Measures (Controls)





**Trustworthy systems are the result of knowledgeable, responsible engineering**





Two interesting professions:

❖ Safety Engineer



❖ Security Engineer



The **safest** airplane cockpit crew is:

CPS

The Computer  
flies the Plane



<https://www.chsmith.com>

The Pilot feeds  
the Dog



The Dog bites  
the Pilot if he  
touches the  
Computer



<https://pilotpatrick.com>



<https://www.bustle.com>

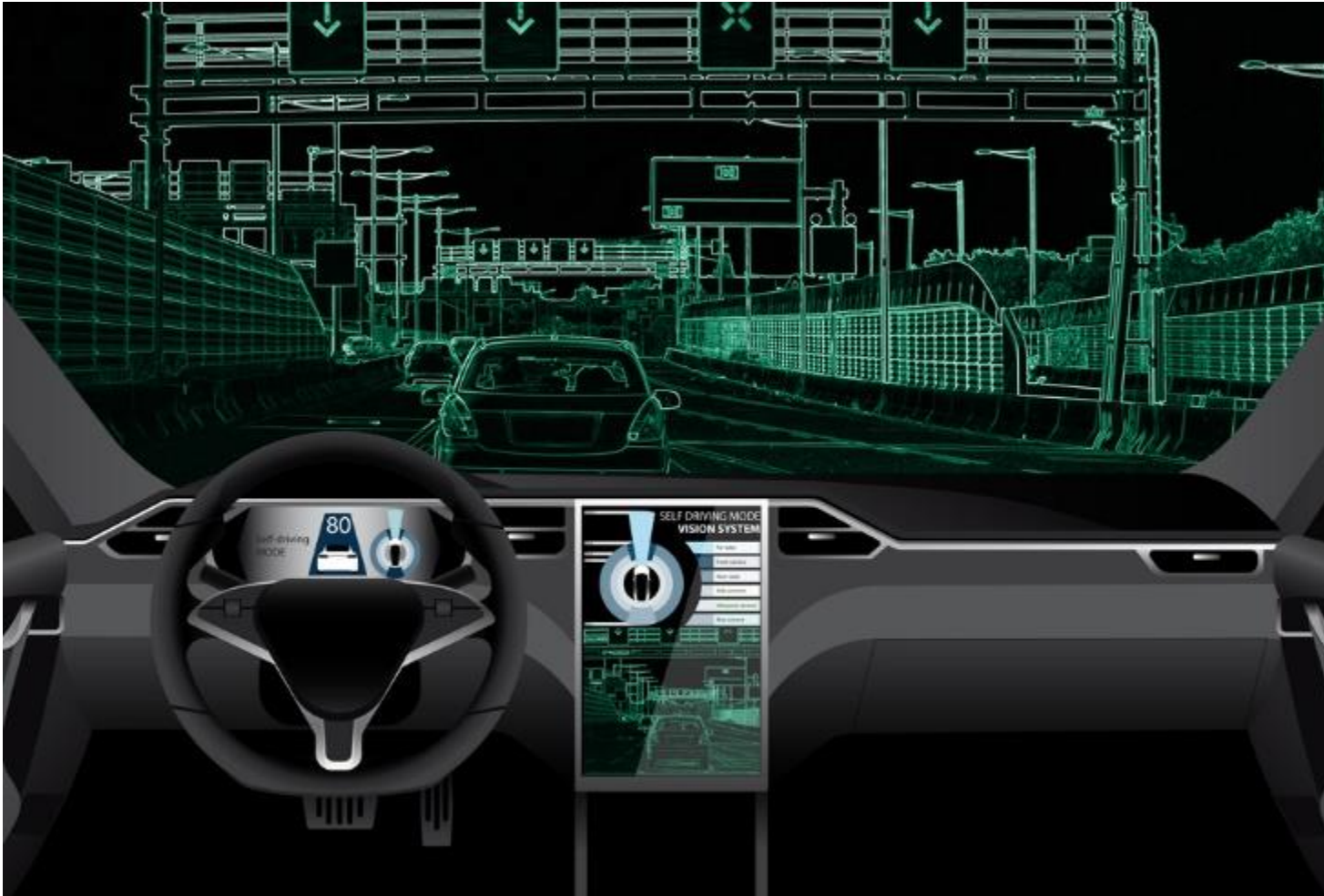
19/20

- A Computer (Autopilot)

- A Pilot

- A Dog





Fused sensor vision  
of a self-driving car

Thank you – Questions please?